

Exercise #8

Helping Users who have Psychiatric Disabilities

This exercise will explore situations you may face when assisting users who have psychiatric disabilities.

Instructions: The class will discuss together the scenarios described below.

1. Alarms begin to sound and you need to evacuate the library. A regular user who often displays unusual behavior gets panicky and refuses to leave.

Response: _____

2. A woman across the room is talking very loudly to herself. She seems to be agitated or fearful. Other users are watching her and looking annoyed.

Response: _____

3. A man tells you that he needs to use a computer in a place where other people can't see what he is working on because he's in the witness protection program and the guys he testified against are looking for him.

Response: _____
