

Leading

the way in Output Resource Management solutions

Since 1992, Pharos Systems has dedicated itself to uncovering, understanding, and ultimately overcoming the output resource challenges faced by public libraries. We offer a suite of software solutions developed specifically for libraries that monitors, measures, controls, and charges for the use of IT resources.

Working independently or integrated into a comprehensive network resource management system, the Pharos software suite for public libraries ensures that all your PCs, specialist workstations, printers, copiers, and multifunction devices are under control and utilized to their full potential.

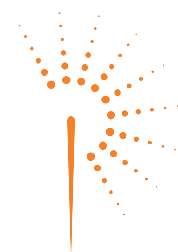
Today, Pharos Systems is an undisputed world leader in providing output resource management solutions. We are driven by our goal of lighting the way to new opportunities, greater efficiencies, and process improvements for our customers.



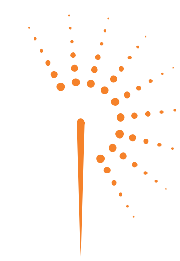
Managing resources has never been so easy—or cost-effective

The Pharos suite of solutions enables public libraries to:

- Create an automated, self-service PC reservation system, ensuring fair access to all users
- Recover printing and copying costs
- Reduce waste by up to 60%
- Concentrate on core tasks rather than policing computers and managing output devices
- Provide higher levels of service to patrons
- Rest easy—because each solution is backed by comprehensive, ongoing support from an established leader in output management technology



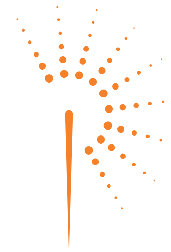
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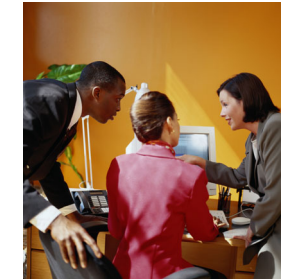
Public Library Solution Suite





Pharos Systems

We're in this together



The more things change, the more they stay the same

Pharos was the name given to the world's first known lighthouse, which was built in 290 B.C. The structure, which was the second tallest building in existence, was so ahead of its time, that it was designated one of the Seven Wonders of the ancient world. Now, more than two thousand years later, we at Pharos Systems strive to follow the example set by our namesake. Just like that colossal lighthouse did so many years ago, we use innovation and the world's most advanced technology to shed light on obstacles so our customers can navigate safely through their everyday business challenges.



New solutions, new challenges

Open access is a significant part of the library philosophy. Not only access to books and knowledge sources, but also to IT resources. In fact, much of the public now relies on libraries for access to computers, printers, copiers, and the Internet. But as the use of IT resources has grown exponentially over the past several years, new and complex logistical challenges have arisen.

Libraries of all sizes are now challenged to maintain fair and open access to all patrons while minimizing waste and abuse of their IT resources. These challenges are especially taxing on library personnel, who too frequently find themselves dealing with PC, copier, and printer issues rather than performing their core tasks.

Pharos Systems can help.

Working independently or integrated into a comprehensive network resource management system, the Pharos Systems Public Library Solution Suite can help you gain control over your *IT* resources without burdening your valuable *human* resources.

The Pharos difference is...

At Pharos, we realize that keeping our customers happy—and successful—is the only way we as a company can evolve and grow. That's why we don't only ask for feedback from our customers—we depend on it. First-hand input from real-life customer environments is how we understand your problems, which invariably leads us to their solutions.

our products...

With the contributions of our customers, coupled with some serious innovation, we've been able to develop a flexible and extensible product line geared specifically for public libraries. The Pharos Public Library Solution Suite enables us to build solutions from the ground up, which means we customize our solutions to fit your environment—rather than asking your environment to fit our solutions.



our people...

Working alongside our software suite is a team of dedicated, enthusiastic professionals who are keyed-in to the unique needs of public libraries. Even before a solution is implemented, Pharos specialists listen to your specific challenges and analyze your environment. Once we uncover opportunities for improvement, we apply the perfect combination of extensive market knowledge and focused creativity to find the innovative solutions that will take you where you want to go.

our partnerships...

There's more to developing partnerships than finding undisputed industry leaders that provide the very best in technology and services. For a partnership to be truly successful, we also ensure that we have close, synergistic working relationships with our partners that ultimately improve the quality with which we are able to serve you. Together, Pharos and our partners offer unmatched industry experience, knowledge, and ingenuity.

... and our follow-through.

Of course, once our solutions are in place, our relationship with you has only just begun. We take active steps to foster continued development for your library. Post-sales support professionals maintain close contact, recommending innovative ideas, exploring new opportunities, and applying the lessons we learned from our hundreds of other library partnerships. At the same time, Pharos customer service representatives are with you every step of the way, providing comprehensive and ongoing support.