Exercise #1
Solving a Personal Problem

In this exercise you will explore how to gather needs data by discussing personal experiences.

Instructions:

A. Answer the questions below that describe a time in the last year when ***you*** needed information to solve a personal issue/problem.
B. Be ready to share what you wrote with the rest of the participants.

1. **Write a brief description of a personal issue/problem for which you needed more information to understand something (e.g., related to family, health, finances, legal matters, shopping, housing, transportation, recreation, safety, or learning a new skill).**

2. **Answer the following questions about your search for help with your issue/problem.**

    a. What information did you need to solve your problem?

    b. Where did you look for help?

Needs Assessment: Asking Significant Questions Summer 2007 - This material has been created by Gail McGovern for the Infopeople Project [infopeople.org], supported by the U.S. Institute of Museum and Library Services under the provisions of the Library Services and Technology Act, administered in California by the State Librarian. Any use of this material should credit the author and funding source.