

Exercise #7

I Don't Agree!

Examine the following behaviors of conflict and determine if they are Cognitive or Affective. Place an "A" beside those that are Affective and a "C" beside those that are Cognitive.

- Not completing work on-time or to quality goals
- Gossip
- Not returning phone calls or e-mails
- Passive/aggressive behavior
- Not responding to requests for information
- Hostility
- Hoarding information that should be shared
- Complaining
- Finger pointing
- Verbal abuse
- Not attending required meetings
- Filing grievances or lawsuits
- Absenteeism
- Physical violence
- The project team is missing assignments
- Team meetings are non-productive
- Some team members are not doing their jobs
- Some people are always late to meetings
- Team leadership is not strong enough
- The team is not working together effectively