Exercise #5
Let's Identify Some Likely Scenarios

In this exercise you will identify some likely scenarios of conversations you might consider to be difficult.

1. Take a few minutes to consider the types of conversations that are difficult for you to have.
2. List two or three types and write down what makes them difficult. Choose from: conversations you know you will have to have eventually; conversations you've been putting off; or conversations you want to have, but never thought you would be able to have successfully.
3. We will discuss some of the scenarios members of the group come up with.

Making Difficult Conversations Easier Spring 2008 - This material has been created by Edmond Otis, MS, MFT, and Edmond Otis & Associates, Inc., for the Infopeople Project [infopeople.org], supported by the U.S. Institute of Museum and Library Services under the provisions of the Library Services and Technology Act, administered in California by the State Librarian. Any use of this material should credit the author and funding source.