

Exercise #1 Usability Assessment

In this group exercise you will look at examples of help material from libraries and assess their strong and weak points as instructional devices.

In your group, think about whether your sample instructional material fits the criteria for usability.

- Easy to see
 - Easy to navigate
 - Quick to scan
 - Accurate
 - Relevant
 - Clear
 - Complete (in relation to task). In other words, can it stand on its own?
1. Write down in what context you think it would work or would not work (flat on a desk, in a stand with many other pieces of paper, laminated, handed out in response to a user question, etc.).

 2. How would you improve it?
(Would this work better in a different size or color, more text, less text, a graphic, bullets, numbering, headings, clearer title, etc.?)