

Text chat from Nov 10, 2009 webinar, "Best Practices in Helping Job Seekers in the Library"

November 10, 2009 12:17:04 PM from Megan Pittsley
to All Participants: To those asking - I'm actually a Career Advisor and Job Center Manager by trade instead of a Librarian, which is why I was recruited to manage the program. It's a very specialized skillset, although it is possible to teach librarians many aspects of it. I also have an HR and recruiting background.

November 10, 2009 12:23:59 PM from eileen oshea
to All Participants: See: <http://www.ci.livermore.ca.us/library/free2jobs.html> for Livermore's job center website

November 10, 2009 12:25:29 PM from eileen oshea
to All Participants: See: <http://www.fresnolibrary.org/ref/emp.html> for Fresno's job center website

November 10, 2009 12:26:47 PM from Megan Pittsley
to All Participants: Patrons may see me as frequently as they like, but each time an appointment is requested they must rejoin the short waitlist we have for appointments. Usually no one ever needs to come in more than 3 times, usually it's just the one appointment.

November 10, 2009 12:27:45 PM from Lauren Rizzo
to All Panelists: recommend programmas

November 10, 2009 12:27:48 PM from Monica Green
to All Panelists: We start as mentioned assessing what level of work is needed. And then we provide a general handout

November 10, 2009 12:27:49 PM from Lauren Rizzo
to All Panelists: programs

November 10, 2009 12:28:19 PM from eileen oshea
to All Participants: elise tuma says: ask where they have already looked for info

November 10, 2009 12:28:25 PM from sarah sewell
to All Panelists: We ask if they've been to the Employment Security Center. If they're applying online, ask them if they have an email address. If not, we have a brochure on setting up free email acct, and invite them to take an email class.

November 10, 2009 12:28:28 PM from Anthony Schlager
to All Panelists: Introduce them to Craigslist, Montereybayjobs.com, local newspapers if they don't know about them. And books on resumes and cover letters.

November 10, 2009 12:28:29 PM from Mary Tezak
to All Panelists: Usually, they need help setting up an e-mail account. I help them with that then help them get to the website that they want to get into.

November 10, 2009 12:28:31 PM from Gina Quesenberry
to All Panelists: Usually, I just try to guide them to the books and resources we have available.

November 10, 2009 12:28:33 PM from Karen Mahnk
to All Panelists: Refer to our Career Corner & ask if they have some PC experience

November 10, 2009 12:28:35 PM from Elisabeth Ellis
to All Panelists: What type of work are you looking for?

November 10, 2009 12:28:37 PM from Jesse Traquair
to All Panelists: In general we refer them to one of the outside agencies that work with job seekers.

November 10, 2009 12:28:40 PM from County of LA Public Library
to All Panelists: What kind of a job are you looking for? Then point toward resources

November 10, 2009 12:28:52 PM from Arielle Davisson
to All Panelists: assess where they are; i.e., what are their computer skills (most job search needs to be done online); how close are they to a computer w/ Internet; do they have email; resume; know how to create a cover letter; are they on our job search site (VWC)

November 10, 2009 12:29:22 PM from Megan Pittsley
to All Participants: I am the only person at my library who provides the one-on-one services, although reference librarians are very resourceful and helpful as well. My background consists of 10 years experience in career management, human resources, and recruiting. I also have a BS in HR and am currently obtaining my Global Career Development Facilitator Certificate.

November 10, 2009 12:30:27 PM from Megan Pittsley
to All Participants: I refer many patrons to our literacy programs, especially volunteers in the educational field, and ESL patrons, on an as needed basis

November 10, 2009 12:31:13 PM from Jacob Cole
to All Panelists: Craig's List is very popular

November 10, 2009 12:31:40 PM from Megan Pittsley
to All Participants: Rob, I do believe career advising or counseling is a special expertise, yes. Just as being a librarian is of course!

November 10, 2009 12:33:18 PM from Jacob Cole
to All Panelists: Better for hourly and part-time

November 10, 2009 12:33:43 PM from Karen Mahnk
to All Panelists: We try to partner with area agencies - as we're a very small municipal library

November 10, 2009 12:34:31 PM from Karen Mahnk
to All Panelists: Workforce will bring a full service van every month or so & offers one on one assistance to job seekers

November 10, 2009 12:34:59 PM from Karen Mahnk
to All Panelists: We have a computer available in our career center/Corner just for Learning Express

November 10, 2009 12:35:20 PM from Anthony Schlagel
to All Panelists: Megan, how much does Learning Express Library cost?

November 10, 2009 12:35:39 PM from Megan Pittsley
to All Participants: For the GCDF Certificate, please email me after webinar and I can provide further info.

November 10, 2009 12:38:48 PM from Monica Green
to All Panelists: <http://www.jobhuntersbible.com>

November 10, 2009 12:38:56 PM from eileen oshea
to All Participants: But all the panelists see it, so don't worry!

November 10, 2009 12:39:00 PM from County of LA Public Library
to All Panelists: tutor.com - they've got an adult component now.

November 10, 2009 12:39:22 PM from Lauren Rizzo
to All Panelists: juju.com

November 10, 2009 12:39:22 PM from Mary Buck
to All Panelists: The VA Employment Commission and the Goodwill Job help center. They are both free.

November 10, 2009 12:39:24 PM from Karen Mahnk
to All Panelists: state job site

November 10, 2009 12:39:24 PM from Amber Reimers
to All Participants: Linkedin.com

November 10, 2009 12:39:32 PM from Jacob Cole
to All Panelists: Local papers - we have some for the local universities

November 10, 2009 12:39:32 PM from Willie Johnson
to All Panelists: <http://www.nycareerzone.org/cz/resources/jobseeker/resume.jsp>- Career Zone

November 10, 2009 12:39:35 PM from Betty Morganstern
to All Participants: Testing & Education Reference Center

November 10, 2009 12:39:45 PM from Joel Rane
to All Participants: yahoo jobs

November 10, 2009 12:39:45 PM from Dani Lichtenberg
to All Panelists: We like to refer folks to our local Workforce Alliance agency

November 10, 2009 12:39:46 PM from Monica Green
to All Panelists: jobstar.com

November 10, 2009 12:39:48 PM from Melissa Mohler
to All Panelists: Optimal Resume as a paid service. Users can create web space with resumes, portfolios, and even videos

November 10, 2009 12:39:52 PM from Arielle Davisson
to All Panelists: workforceconnection.gov; americasjobexchange; and the ones already mentioned

November 10, 2009 12:39:58 PM from County of LA Public Library
to All Participants: tutor.com - they have an adult component noq

November 10, 2009 12:40:03 PM from Joel Rane
to All Participants: specialized resources

November 10, 2009 12:40:07 PM from Monica Green
to All Panelists: <http://www.jobmonkey.com>

November 10, 2009 12:40:15 PM from Jacob Cole
to All Panelists: local government websites - I show them where because they can be difficult to navigate

November 10, 2009 12:40:26 PM from Monica Green
to All Panelists: www.rileyguide.com

November 10, 2009 12:40:32 PM from Fran martinez-coyne
to All Participants: www.rileyguide.com

November 10, 2009 12:40:34 PM from Julia Selwyn
to All Participants: We use springshare to do LibGuides - my guide with resources is here. please feel free to use it: <http://guides.mysapl.org/jobandcareer>

November 10, 2009 12:40:39 PM from Monica Green
to All Panelists: www.jobstar.org (sorry had it wrong earlier)

November 10, 2009 12:40:44 PM from Peg Elliott
to All Panelists: wondering how folks are using Linked In? as a networking tool or to find acutal job openings?

November 10, 2009 12:41:15 PM from Monica Green
to All Panelists: www.bajobs.com

November 10, 2009 12:41:36 PM from Jeffrey Sichaleune
to All Panelists: For career professionals, there are usually professional organizations that post job listings on their site.

November 10, 2009 12:41:42 PM from Karen Mahnk
to All Panelists: Libraries are the accesspoint to jobs training & oppotunities

November 10, 2009 12:41:54 PM from Willie Johnson
to All Panelists: This site alows my patrons to create a resume in a user friendly way. You simply type in your answer to the questions and it formats it .
<http://www.nycareerzone.org/cz/resources/jobseeker/resume.jsp>

November 10, 2009 12:42:42 PM from Kris Abery
to All Participants: flipdog.com, fedjobs digest, juju.com snagajob.com

November 10, 2009 12:43:14 PM from Mary Tezak
to All Participants: In Texas: In Texas: <http://www.twc.state.tx.us/> Texas Texas Workforce Commission

November 10, 2009 12:43:28 PM from Jeffrey Sichaleune
to All Panelists: <http://delicious.com/tag/jobs> (or interchange 'jobs' with 'career', 'job', etc.

November 10, 2009 12:45:03 PM from Jessica Hudson
to All Participants: GA career information center (I am in GA) www.gcic.peachnet.edu

November 10, 2009 12:45:45 PM from Roger Gifford
to All Panelists: I notice there is a "new" web address suffix '.jobs'. It seems to be have a some non-employment related sites, but apparently a large number of employers - e.g. AT&T, Norwegian Cruise Line, Hennepin County - have a web site ending in .jobs. Doing a Google search such as "site:*.jobs and miami ", one can find job offerings I haven't seen elsewhere. Has anyone else experimented with searches on web addresses ending in .jobs ? I'm not ready to recommend it to patrons, still experimenting.

November 10, 2009 12:47:42 PM from Monica Green
to All Participants: MAPP - Motivational Appraisal of Personal Potential

November 10, 2009 12:47:49 PM from Monica Green
to All Participants: <http://www.assessment.com>

November 10, 2009 12:48:48 PM from Lisa Carrico
to All Panelists: Texas Workforce Commission/Workforce Solutions

November 10, 2009 12:48:50 PM from Betty Morganstern
to All Participants: Workforce Development - they approached us as an "anchor institution."

November 10, 2009 12:48:52 PM from Monica Green
to All Participants: Adult Education Organisations ours is Mountain View Los Altos Adult Education

November 10, 2009 12:48:58 PM from Mary Buck
to All Participants: Wonder if high school career counselors would be willing to do presentations at the library?

November 10, 2009 12:49:04 PM from Gina Quesenberry
to All Participants: I'm looking to begin talking with the local EDD office

November 10, 2009 12:49:04 PM from Kris Aberly
to All Participants: CT Department of Labor and the Library Business Services Roundtable

November 10, 2009 12:49:05 PM from Jacob Cole
to All Panelists: Partnering with the census bureau for those new jobs

November 10, 2009 12:49:11 PM from Jeffrey Sichaleune
to All Panelists: The local EDD california one-stop career center

November 10, 2009 12:49:13 PM from brent field
to All Participants: workforce resource center

November 10, 2009 12:49:17 PM from Dani Lichtenberg
to All Panelists: Our Workforce Alliance is bringing their mobile unit to many of our library branches. They send their clients here for training, and we provide them with our handouts

November 10, 2009 12:49:31 PM from Chuck Thomas
to All Participants: Financial literacy with non-profit agency

November 10, 2009 12:49:35 PM from Jacob Cole
to All Panelists: We partner with local universities

November 10, 2009 12:49:39 PM from Julia Selwyn
to All Participants: We partner with other city departments (DCI, Economic Development) Texas Workforce, many others.

November 10, 2009 12:49:43 PM from Bonnie Brzozowski
to All Participants: We have partnered with a local job training center called the DeWitty Center here in Austin - they provide a computer lab and one-on-one job search and general computer assistance

November 10, 2009 12:49:52 PM from Chuck Thomas
to All Participants: City human resources

November 10, 2009 12:50:13 PM from Jesse Traquair
to All Participants: Community Futures Wild Rose in Strathmore Alberta

November 10, 2009 12:51:10 PM from Bonnie Brzozowski
to All Participants: hey lisa, i'm at the central library downtown (Austin Public)

November 10, 2009 12:51:37 PM from gwen bertram
to All Panelists: Any tips for small libraries to help patrons with little or no computer skills?

November 10, 2009 12:51:46 PM from Julia Selwyn
to All Panelists: How do the panelists help job seekers who speak other languages? Do they have allocated staff or community partners to assist patrons in this way?

November 10, 2009 12:52:35 PM from Roger Gifford
to All Panelists: Suggest patrons go through craft or professional organizations, local unions and guilds, give them new ideas for networking from Encyclopedia of Associations

November 10, 2009 12:53:17 PM from Bonnie Brzozowski
to All Participants: absolutely. we've all taken tours (reference librarians) of their facility and services so we know precisely what they offer and vice versa. They offer a one-on-one computer help service at different times then we offer our computer classes and job search lab and we are trying to keep it that way. Unfortunately, we've never communicated much with Tx workforce commission, but we should and I hope to

November 10, 2009 12:54:09 PM from Monica Green
to All Participants: Collaborating with local area Day Worker Centers for ESL and providing our programs or at least presentations for translations (Internet searching, computer skills)

November 10, 2009 12:55:52 PM from Roslyn Donald
to All Panelists: do you still get lots of printed job openings? we've maintained a binder for years, but I find we get very few flyers anymore

November 10, 2009 12:57:18 PM from Jacob Cole
to All Panelists: Sykes corporation owns alot of different temp job companies

November 10, 2009 12:57:32 PM from Monica Green
to All Participants: <http://www.usworkforce.org> provides information on unemployment compensations, information for laid-off workers, and the Job Corps

November 10, 2009 12:58:19 PM from Arielle Davisson
to All Panelists: vawc.virginia.gov