# Text Chat from Top Tech Trends for the Non-Technical

11/30/2010 12:06:48 PM from Holly Hinman to All Participants:
Infopeople has a Tech Petting Zoo that travels and is available to libraries on a contract basis.

11/30/2010 12:08:50 PM from eileen oshea to All Participants:
Info on the Infopeople Technology Petting Zoo is here: http://infopeople.org/workshop/390

11/30/2010 12:11:26 PM from eileen oshea to All Participants:
Yorba Linda Public Library: http://www.ylpl.lib.ca.us/

11/30/2010 12:20:07 PM from eileen oshea to All Participants:
The webinar Joan mentioned earlier is entitled George and Joan on Augmented Reality: Trends and Service Opportunities for Libraries and is scheduled for june 15, 2010.

11/30/2010 12:20:29 PM from Steve Campion to All Participants:
Google Googles is great!

11/30/2010 12:20:36 PM from eileen oshea to All Participants:
See: http://www.google.com/mobile/goggles/

11/30/2010 12:27:03 PM from eileen oshea to All Participants:
Microsoft Surface, I believe

11/30/2010 12:28:16 PM from Rush Brandis to All Participants:
Microsoft Surface is at

11/30/2010 12:28:21 PM from Rush Brandis to All Participants:
http://www.microsoft.com/surface/en/us/default.aspx

11/30/2010 12:28:36 PM from eileen oshea to All Participants:
Thanks Rush!

11/30/2010 12:31:04 PM from eileen oshea to All Participants:
Boxee: http://www.boxee.tv/

11/30/2010 12:34:49 PM from eileen oshea to All Participants:
About QR codes: http://en.wikipedia.org/wiki/QR_Code

11/30/2010 12:35:00 PM from Infopeople Project to All Participants:
QR = Quick Response

11/30/2010 12:36:31 PM from Rush Brandis to All Participants:

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Digital watermarking is also something to consider

11/30/2010 12:36:34 PM from Rush Brandis to All Participants:
http://en.wikipedia.org/wiki/Digital_watermarking

11/30/2010 12:38:51 PM from eileen oshea to All Participants:
More on mobile charging stations see: http://www.slashgear.com/samsung-mobile-puts-charge-stations-in-colleges-and-universities-1065641/

11/30/2010 12:39:55 PM from Robin Shader to All Participants:
customers see all staff as "librarians"

11/30/2010 12:46:18 PM from Carly Peary to All Participants:
Patrons would riot if we removed cds & dvds!

11/30/2010 12:46:53 PM from eileen oshea to All Participants:
What do you see as "very near future" re: end of cd's and dvd's?

11/30/2010 12:47:10 PM from Susan Reynolds to All Participants:
Under 5 years

11/30/2010 12:47:36 PM from Joshua Brown to All Participants:
"its all on youtube, right?"

11/30/2010 12:48:07 PM from Susan Riley to All Participants:
do new cars still have CD players in them?

11/30/2010 12:48:14 PM from Carly Peary to All Participants:
Not sure, we still have patrons that haven't fully moved away from the audio cassettes & VHS tapes yet. The technology current moves a little slower in some geographic areas.

11/30/2010 12:49:16 PM from eileen oshea to All Participants:
For Infopeople podcasts see: http://infopeople.org/training/podcasts.html

11/30/2010 12:49:59 PM from deb weltsch to All Participants:
True for much of this 'cutting edge' technology... MANY of our users can't afford SmartPhones! Never mind laptops, etc... Digital divide is growing!

11/30/2010 12:50:29 PM from Marian Locascio to All Participants:
same here...

11/30/2010 12:50:57 PM from celeste steward to All Participants:

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Perhaps we don't see the SmartPhone owners because they don't come into the library...they may be out there in force just not in front of you...

11/30/2010 12:51:05 PM from Amanda Sarra to All Participants:
What was the resource Joan just mentioned?

11/30/2010 12:51:08 PM from Spencer Jardine to All Participants:
Yes, we still have a lot using dial-up connections.

11/30/2010 12:51:33 PM from Susan Riley to All Participants:
the business week one? I missed that too.

11/30/2010 12:51:35 PM from deb weltsch to All Participants:
Can we keep the old and move forward too?

11/30/2010 12:51:39 PM from Amanda Sarra to All Participants:
Yes, that one.

11/30/2010 12:51:42 PM from Marian Locascio to All Participants:
this seems really elitist from my perspective...we need third world solutions

11/30/2010 12:51:49 PM from Amanda Sarra to All Participants:
Thanks

11/30/2010 12:51:53 PM from Richard Miller to All Participants:
Business Week, the "Technology and You" column

11/30/2010 12:51:55 PM from celeste steward to All Participants:
Once the economy improves, things may change dramatically...

11/30/2010 12:52:02 PM from Marian Locascio to All Participants:
yea, what about the monthly fees? Our students are hurting!

11/30/2010 12:52:22 PM from Ruthann Adams to All Participants:
And the seniors can't understand the new technology

11/30/2010 12:52:43 PM from Kim Priest to All Participants:
Remember that some of our libraries don't have the budgets for all of the new stuff..

11/30/2010 12:52:45 PM from Susan Riley to All Participants:
the smart phones are easy to use, even I can do it! Seniors will catch on quickly

11/30/2010 12:52:51 PM from Vic Nunez to All Participants:

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@deb weltsch: agree, definitely a money barrier to entry, how do we help with that? also big gaps in generations & e-skills too

11/30/2010 12:52:53 PM from Joshua Brown to All Participants:
there is a "cut-off" of support we can supply. Like MS with XP. We can't cater to all forever

11/30/2010 12:52:56 PM from Frances Vita to All Participants:
Our library has a huge Amish population . . .

11/30/2010 12:53:33 PM from eileen oshea to All Participants:
To subscribe to BW's Technology & You:
http://www.businessweek.com/search/podcasts/techmaven.rss

11/30/2010 12:53:36 PM from Padma Sree to All Participants:
Thnan you. need to rush

11/30/2010 12:54:29 PM from Kim Priest to All Participants:
It is still a service industry... good for those librarians

11/30/2010 12:54:43 PM from Marian Locascio to All Participants:
L.A. Public cut hours..you have conceirge?

11/30/2010 12:55:11 PM from Pepper Tasker to All Participants:
There will always be people who do not want to move forward... think about horse drawn to automobile... do we stop advancing? We can offer some alternatives, but not all forever.

11/30/2010 12:55:23 PM from Leah Krotz to All Participants:
What if the majority of our patrons are Mrs. Fryes?

11/30/2010 12:55:25 PM from Keith Belton to All Participants:
Pretty soon I will have to pump my own gas , too.

11/30/2010 12:55:27 PM from Kim Priest to All Participants:
We are a small library so we try to give a more personal service to our patrons.

11/30/2010 12:55:36 PM from Robin Shader to All Participants:
Platinum Rule

11/30/2010 12:56:26 PM from Kim Priest to All Participants:
Some people still come to the library to get away from it all....

11/30/2010 12:56:29 PM from Mary Metcalf to All Participants:

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Some areas of the country will be unable to use smartphones for several years if ever. As someone said we're turning into a two tiered society and how does the library best serve that especially those of us in tourist towns

11/30/2010 12:56:46 PM from Pepper Tasker to All Participants:
Least common denominator is a big problem with education, as well. We still need to push to expect more from our "students."

11/30/2010 12:57:02 PM from Kim Priest to All Participants:
I like your suggestions and it is definitely food for thought as to how we are going to move forward.

11/30/2010 12:57:06 PM from celeste steward to All Participants:
Agree!

11/30/2010 12:57:31 PM from Kim Priest to All Participants:
That's why I"m here today!!!

11/30/2010 12:58:03 PM from Kim Priest to All Participants:
What's going to have to happen to keep us current and still provide service.

11/30/2010 12:58:11 PM from deb weltsch to All Participants:
If we can do both- keep traditional materials and services AND offer cutting edge technology, services, and content we will really shine as valuable.

11/30/2010 12:58:34 PM from eileen oshea to All Participants:
the archived recording of today's webinar will be available at this link: http://www.infopeople.org/training/webcasts/webcast_data/434/index.html later today.

11/30/2010 12:59:08 PM from Marian Locascio to All Participants:
Where do I buy those $100.00 laptops for our students in the USA? That's the kind of help I need! I notice everyday that student actually read when I print something our for them for free.

11/30/2010 12:59:08 PM from Cheryl Stewart to All Participants:
Joan Frye Williams thoughts and insights are thought-provoking, inspiring, surprising, and eye-opening. I, for one, have gotten a great deal out of this webinar and I am going to refer every librarian I know to the archived version!

11/30/2010 12:59:30 PM from Susan Riley to All Participants:
could the archived link be emailed to the participants?

11/30/2010 12:59:37 PM from cheryl schubert to All Participants:
I agree--i have learned so much! Thank you Joan!!!

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11/30/2010 12:59:39 PM from Joshua Brown to All Participants:
Wonder when the publishers are going to start doing the same as the paper companies?

11/30/2010 12:59:41 PM from Michael Fouch to All Participants:
Here, here!

11/30/2010 13:00:06 PM from eileen oshea to All Participants:
I can send it out on twitter. We are infotweets

11/30/2010 13:02:05 PM from Cathy Moloney to All Participants:
Florida does too

11/30/2010 13:02:08 PM from Marian Locascio to All Participants:
Do you have more info on the Gale in Wyoming?

11/30/2010 13:02:14 PM from eileen oshea to All Participants:
See: http://gowyld.net/dbases.cfm

11/30/2010 13:02:22 PM from Kim Priest to All Participants:
Real food for thought. Thanks

11/30/2010 13:02:26 PM from Pepper Tasker to All Participants:
Thank you very much! Very informative! And exciting

11/30/2010 13:02:26 PM from Marian Locascio to All Participants:
Thank you

11/30/2010 13:02:28 PM from Robin Shader to All Participants:
Thank you

11/30/2010 13:02:30 PM from Ellen Bard to All Participants:
A + + + +

11/30/2010 13:02:31 PM from Ruthann Adams to All Participants:
Thank you!

11/30/2010 13:02:35 PM from Ya Wang to All Participants:
Thanks!

11/30/2010 13:02:36 PM from Margaret Miles to All Participants:
Thanks Joan!!

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11/30/2010 13:02:37 PM from Laurenne Teachout to All Participants:
Thank you. Very informative.

11/30/2010 13:02:38 PM from Joanna Lima to All Participants:
Thank you!

11/30/2010 13:02:39 PM from Susan Brasseux to All Participants:
Great!

11/30/2010 13:02:39 PM from Ying Zhang to All Participants:
Thank you!

11/30/2010 13:02:40 PM from Amanda Sarra to All Participants:
Thank you

11/30/2010 13:03:38 PM from eileen oshea to All Participants:
We'll put the text chat transcript on the website