# 11:29:31 AM from eileen oshea to All Participants: Hi folks! The Twitter hashtag for today's webinar is #ifpebookwebinar

## 12:05:16 PM from eileen oshea to All Participants:

Handouts for this webinar can be downloaded here:

http://infopeople.org/training/webinar/ebooks

## 12:13:30 PM from eileen oshea to All Participants: http://www.smashwords.com/

# 12:16:09 PM from Diane Danielson to All Participants: Are the slides supposed to be changing?

# 12:16:29 PM from Henry Bankhead to All Participants: http://openlibrary.org/

## 12:16:41 PM from Henry Bankhead to All Participants: thats it fo the slides

# 12:18:01 PM from Henry Bankhead to All Participants: slides are done changing

## 12:19:21 PM from Dr Web to All Participants:

Question: \*Should\* libraries be seeking publishers and ebooks we can OWN, or is licensing or loans all we can do?

## 12:20:59 PM from Rosario Garza to All Participants:

If the current publishing structure (e.g., big houses) is not necessarily sustainable in the long term, we should be working today with those who are developing the new model. We shouldn't wait until that new model is finished.

## 12:21:12 PM from Robert Anstett to All Participants:

Libraries should be collectly local authors/information and being a "publisher" for those if we own the content

## 12:21:58 PM from Joan Upell to All Participants:

What about those school and public libraries who are ignoring Amazon's policy and purchasing and circulating Kindles?

## 12:22:36 PM from Robert Anstett to All Participants:

raises hand, we have 4 libraries in our system that circulate Kindles, and adding 2 more to the mix

## 12:22:59 PM from Robert Anstett to All Participants:

We check out Kindles, Nooks and Sony Readers here in Broward County

12:23:05 PM from Elizabeth Knefel to All Participants:

How was the number 26 determined?

12:23:37 PM from Dr Web to All Participants:

Eli, libraries turn borrowers into buyers :)

12:24:00 PM from Monica Kuryla to All Participants:

What is Random House's stance on ebooks in libraries?

12:24:03 PM from Sarah Houghton-Jan to All Panelists:

If you check out a Kindle with a Kindle eBook on it, you're violating their terms of service and technically they can come after you. This was in the news after a few academic libraries made it public that they were doing this, and Amazon responded as such.

12:24:13 PM from Joan Upell to All Participants:

@Robert - do you purchase content for them too?

12:24:28 PM from John Sandstrum to All Participants:

agree most books in a large collection doesn't circulate 26 times, however, there is often a core collection of public libraries books that do.

12:24:46 PM from tom avery to All Participants:

Almost none of our books would be issued 26 times in their lifetime, work in an academic library.

12:24:52 PM from Sarah Houghton-Jan to All Panelists:

Follow along w/ more of the conversation through the webinar's Twitter hashtag: #ifpebookwebinar

12:25:00 PM from eileen oshea to All Participants:

hmmm:

http://online.wsj.com/article/SB10001424052748704615504576172814082295304.html

12:25:03 PM from Robert Anstett to All Participants:

Yes we purchase the items for them, we have a grant funded gift card with Amazon (one per branch) that staff uses to purchase the book the customer wants

- 12:25:51 PM from Sarah Houghton-Jan to All Panelists:
- @Robert yeah, you're violating their terms of service. I say more power to you, but be aware of the legal risk you're taking for your library.
  - 12:25:51 PM from Ryan Deschamps to All Participants:

e-Books will have impact on "classics" etc. as well. e-book readers == gutenberg is usable == increased supply of used public domain books.

- 12:26:41 PM from janice woo to All Participants:
- @Neiburger trend seems to be outsourcing of library processes, e.g. acquisitions, cataloging, storage
  - 12:26:43 PM from Andrea Koteles to All Participants:
    - @ Robert Are any of the books you purchase DRM protected?
  - 12:27:20 PM from Sarah Houghton-Jan to All Panelists:

Many public library titles do circulate more than 26 times. Public & academic library lending models are -very- different.

12:27:28 PM from Shiok Lim to All Participants:

Is any library using iPad?

12:27:37 PM from Ryan Deschamps to All Participants:

I like the idea of installing Calibre on Public PCs chock full of public domain books.

12:27:47 PM from Robert Anstett to All Participants:

Yes Kindle purchases have the standard DRM (evil evil) and the Nooks and Sony Readers use Overdrive to load books onto

12:27:57 PM from Kalyca Schultz to All Participants:

My library is looking into lending iPads.

12:28:02 PM from Phil Bradley to All Participants:

Why shouldn't librarians work with authors directly and essentially become publishers themselves? Add that to the power of social media distribution of information, puts the librarian in a powerful position. Librarians can become publishers, but publishers can't become librarians.

- 12:28:18 PM from Sarah Houghton-Jan to All Participants:
- @Robert you are violating Amazon's terms of service for those titles and their device. Be aware of the risk you are taking. I say more power to you, but be informed of the potential lawsuit.
  - 12:28:23 PM from Kalyca Schultz to All Participants:
    - It's a community college library.
  - 12:28:25 PM from Robert Anstett to All Participants: Agreed with @phil Bradley
  - 12:28:32 PM from Dr Web to All Participants:

Thnx Mary:)

12:28:42 PM from Sarah Houghton-Jan to All Participants:

Follow along w/ more of the conversation through the webinar's Twitter hashtag: #ifpebookwebinar

12:28:49 PM from Ryan Deschamps to All Participants:

Yup - @philbradley is right. Especially for local materials etc.

12:29:19 PM from Robert Anstett to All Participants:

@sarah, yes I am aware, I would the County attorney signed off on this (crosses fingers)

12:29:28 PM from Robert Anstett to All Participants:

I woudl guess

12:29:38 PM from Carolyn Foote to All Participants:

We're beginning to use iPads, we are lending Kindles--we are a school library.

12:29:45 PM from Shiok Lim to All Participants:

Our library is planning to buy iPad, is there any library using iPad?, if so, i would like to hear which will be better iPad vs. Kindle.

12:30:14 PM from Shiok Lim to All Participants:

Thanks, Carolyn

12:30:22 PM from eileen schnur to All Participants:

if we own an ebook - we would still have to have a platform thru which to host it, correct? What would cost then be for maintaining the platform??

12:30:25 PM from Katie Dunneback to All Participants:

that's the public lending right, correct? and isn't that payment funded by the "federal" government of the country?

12:30:34 PM from Teresa Dahlgren to All Participants:

I agree with Phil Bradley. We have the local expertise to be the ideal "publishers" for our communities. Why should we give that power away?

12:30:41 PM from eileen oshea to All Participants:

ipads in libraries from @davidleeking:

http://www.davidleeking.com/2010/06/22/ipads-in-libraries-some-stories/

12:30:43 PM from Monica Kuryla to All Participants:

We circulate iPads. I would recommend any day over Kindle/ereader lending because the iPad has much more to offer than simply the ability to read books

12:31:07 PM from Shiok Lim to All Participants:

Thanks, Monica!

- 12:31:08 PM from Cindy Poon to All Participants: what's the circulation period? Do you ask for deposit?
- 12:31:44 PM from Phil Bradley to All Participants:

Exactly Teresa. Librarians don't realise the power they have here. Pubishers are the ones who need to be worried, because librarians can do it for themselves.

- 12:32:42 PM from Katie Dunneback to All Participants: but it is internet dependent
- 12:32:52 PM from Robert Anstett to All Participants: Which is more evil? DRM or ToS?
- 12:32:54 PM from Katie Dunneback to All Participants: if it is only available through the browser, that is
- 12:33:14 PM from Dr Web to All Participants:

Is that new Internet Archive collection 1 copy for 1 user, or multiple copies for multiple users?

- 12:33:27 PM from Ryan Deschamps to All Participants:
- @phil bradley you ready to make a Calibre product for libraries to spread the good lending news? :)
  - 12:33:31 PM from Megan Hine to All Participants:

That was a major theme of the keynote speakers at this year's Ontario Library Association conference - to be culturally relevant we need to be content producers, not just content providers.

- 12:33:56 PM from eileen oshea to All Participants: june@archive.org
- 12:34:51 PM from janice woo to All Participants:

  @Megan, I'd change that to content collectors and content managers
- 12:35:46 PM from Phil Bradley to All Participants:

Ryan - librarians need to be able to help authors publish for themselves. We should understand different methods and help them do it, evaluate content, distribute info. to other libraries - why not! :)

- 12:35:47 PM from Teresa Dahlgren to All Participants:

  @Janice, Why not all of the above? Collectors, Managers and Producers.
- 12:36:22 PM from Sergio Lopez to All Participants:

Temporary remedy proposal: if HC terms remain, buy copies of bestselling ebooks in proportion for protected use, so as to not exceed 26 checkouts. Buying multiple copies, we could ask for a discount from the publisher.

12:36:45 PM from Phyllis Belter to All Participants:

the 26 circs may make sense for adult books, but what about children's picture books.

12:36:59 PM from Joan Upell to All Participants:

Why are Amazon and b&N currently ignoring the fact that many, many libraries are purchasing and circulating their ereaders and ebooks?

12:37:25 PM from janice woo to All Participants:

@Teresa, libraries aren't publishers?

12:37:34 PM from Julie Cornett to All Participants:

If someone wants to "browse" an eBook--must they "open" it--and use one of the 26 checkouts?

12:37:43 PM from Dr Web to All Participants:

Teaching HC a lesson.. what if we limit all HC books (print) to 26 circulations, then remove them from our circulating collections? :) --Just blue skying...

12:37:45 PM from eileen oshea to All Participants:

@Joan: how would they police them?

12:37:49 PM from Robert Anstett to All Participants:

@JoanUpell I think it is becuase they are looking to broaden the market, later on they will be enforcing those much tougher

12:37:54 PM from eileen schnur to All Participants:

http://www.oclc.org/news/releases/2011/201116.htm Has anyone seen this yet today??

12:38:09 PM from Ryan Deschamps to All Participants:

@phil bradly well okay then. \*warms up Python fingers\* :)

12:39:04 PM from Teresa Dahlgren to All Participants:

@Janice - But we could be - and maybe we need to be.

12:39:37 PM from Robert Anstett to All Participants:

and we all read those 20 pages of the Terms of Service we agreed to for every items we installed on our devices \*rolls eyes\*

12:39:40 PM from Carolyn Foote to All Participants:

well, when Kindles become as cheap as calculators...for example...that does beg the question.

12:39:43 PM from Kalyca Schultz to All Participants:

Some libraries circulate cake pans. So I don't see why we couldn't do dvd players as well. It's not that far-fetched.

12:39:48 PM from Gregg Whitmore to All Participants:

We also ciculate e-players...

12:39:58 PM from Carolyn Foote to All Participants:

Some circulate video games/video game players, etc.

- 12:39:59 PM from Jonathan Leff to All Participants:
- @Marsha Wagner maybe this is a something that libraries can cooperate with the ACLU to push the issue.
  - 12:40:22 PM from Joanna Duffett to All Participants:

I could see some arguing that libraries have a responsibility to break the ToS - in large enough numbers, they might be forced to change. Anyone feel that way?

12:40:54 PM from Ryan Deschamps to All Participants:

If DRM was truly cross-platform, would it be okay?

12:41:02 PM from tom avery to All Participants:

Apple devices support DRM

12:41:35 PM from Cindy Poon to All Participants:

Mary, PDF format doesn't work well as ePub format

12:41:36 PM from Katie Dunneback to All Participants:

but it limits it to those who do not have internet access

12:41:47 PM from Sarah Houghton-Jan to All Participants:

To me, it doesn't matter if DRM Is cross-platform. It's still wrong. User experience is bad, long-term preservation is non-existent.

12:41:49 PM from Carolyn Foote to All Participants:

Netlibrary had a nice model--wondering what will happen with Netlibrary now that Ebsco owns it...anyone know? I'm behind on that issue.

12:42:00 PM from Joan Upell to All Participants:

School libaries have always provided devices as well as the content - at least inhouse.

12:42:21 PM from Kalyca Schultz to All Participants:

I think NetLibrary's interface will become much smoother and easier to use once it transfer completely to Ebsco.

12:42:22 PM from Dr Web to All Participants:

21st century thought: what if the price of ebooks and cheap easy reader software get so cheap, would library collections of ebooks be seen as NOT NEEDED?

12:42:24 PM from Jonathan Leff to All Participants:

@Barb I think of libraries as content providers. One can argue that physical books are devices that hold content in a certain format.

12:42:25 PM from Carolyn Foote to All Participants:

12:42:42 PM from Ryan Deschamps to All Participants:

Well, user experience is bad on alot of our services. And we're pretty good at weeding.

12:43:00 PM from Carolyn Foote to All Participants:

Is the transcript of this being preserved?

12:43:17 PM from Cindy Poon to All Participants:

Bad experience is about non-standard ebooks.

12:43:28 PM from Jonathan Leff to All Participants:

@Carolyn the transcript of the main talk is being preserved, I don't know about the transcript of the chat.

12:43:32 PM from tom avery to All Participants:

We get very few DRM complaints from our hundreds of ebook readers, is DRM something librarians hate more then our users?

12:43:34 PM from Infopeople Project to Carolyn Foote (privately):

It is and will be available on our site by tomorrow.

12:44:04 PM from tom avery to All Participants:

our ebook customers not "ebook readers" devices.

12:44:05 PM from Ryan Deschamps to All Participants:

Well, DRM complaints are few, but user-experience complaints are not.

12:44:05 PM from Megan Hine to All Participants:

A literate person already has the 'hardware' needed to read a physical book. There's an extra layer of hardware between a patron and a website or e-book, and it's expensive and involves a learning curve. I think providing the devices is equally or more crucial than providing the content.

12:44:10 PM from Valerie Hawkins to All Participants:

Are most users aware of what DRM is?

12:44:26 PM from Diane Danielson to All Participants:

NO

12:44:27 PM from Sergio Lopez to All Participants:

User are usually not aware of DRM until it prevents them from looking at content.

12:44:27 PM from Infopeople Project to All Participants:

We will also publise chat and tweet.

12:44:38 PM from Ryan Deschamps to All Participants:

The problem (to me) is user experience. DRM is not evil except for the fact that it impacts user experience.

12:44:39 PM from Dr Web to All Participants:

Good point, Eli.. isn't Safari still pay per use?

12:44:40 PM from Andrea Koteles to All Participants:

I know of a few of our users who refuse to use our service simply because of the DRM.

12:44:43 PM from Gretchen Pruett to All Participants:

What about our library patrons who can't afford all this expensive gadgetry? I'm a librarian with small kids and I can't afford all this stuff, what about all those poor people who come through our doors? Are we still serving everybody or is the digital divide just becoming wider??

12:45:16 PM from Amy Buskey to All Participants:

Users are not aware of Copywrite either.

12:45:44 PM from Joan Upell to All Participants:

and to bridge the gap for those who don't have access to digital devices - depending on where you are, there ae many who have no Internet access, etc.

12:45:47 PM from Phil Bradley to All Participants:

Gretchen, we need surely to provide content for everyone, and that includes print but \*also\* people who want digital

12:46:11 PM from Robert Anstett to All Participants:

@barbWright more and more content is not available in dead tree formats

12:46:17 PM from Dr Web to All Participants:

so we need a National Library-Author Consortium to buy from? :)

- 12:46:27 PM from Sergio Lopez to All Participants:

  @Amy ...until they get sued by music industry.
- 12:46:34 PM from Kalyca Schultz to All Participants: Nice, Dr Web
- 12:46:44 PM from Kalyca Schultz to All Participants: Oh yeah let's give Google more power.
- 12:46:58 PM from Teresa Dahlgren to All Participants: @Dr. Web. Yes!
- 12:47:32 PM from Jonathan Leff to All Participants:

I wouldn't want to read a book with ads on every page. That's one of the things I like about books.

- 12:47:39 PM from Robert Anstett to All Participants:
- @LeAnn that is the problem, you are leasing/renting the eBook from B&N based on their Terms of Service, you are not actually buying anything
  - 12:47:40 PM from Dr Web to All Participants: And Teresa - it could be a not-for-profit:)
  - 12:47:57 PM from Phil Bradley to All Participants:
    Oh please, keep Google OUT of this, it's not a good look! :/
  - 12:48:47 PM from Jonathan Leff to All Participants:
- @Barb but ereaders are pretty new. Who knows where things will be in 5-10 years?
  - 12:49:00 PM from Sarah Houghton-Jan to All Participants:

Think DRM hurts your users and your library? Join the Day Against DRM on May 4th - http://bit.ly/fyvw8b

- 12:49:07 PM from Kalyca Schultz to All Participants: You sound like apolitician a bit too much for my taste.
- 12:49:15 PM from Infopeople Project to All Panelists: FYI only 10 minutes left
- 12:49:21 PM from Dr Web to All Participants: Excellent .. thanx panel & Infopeople.. out!
- 12:49:34 PM from Phil Spirito to All Participants:

In this model popular authors could give away a downloadable free version like the band radiohead does james patterson really need more money

## 12:50:02 PM from James Casey to All Participants:

Our programming draws tens of thousands of people into our building every year. The Library is a PLACE both physical and virtual.

## 12:50:12 PM from Sergio Lopez to All Participants:

How possible would it be that, 10 years from now, we could find this now-nifty ereader devices on thrift-store racks, like many other now obsolete devices?

## 12:50:21 PM from Jonathan Leff to All Participants:

Librarians have to engage in politics to a certain extent -both within their institutions and in relation to the world when advocating for their institutions

## 12:50:24 PM from Ryan Deschamps to All Participants:

Libraries haven't really done a great job of aggregating so far, really. Social media does a better job, really.

## 12:50:26 PM from janice woo to All Panelists:

Off topic: Wiley has announced "open access" journals that you have to pay for. Are they using "open access" in double-speak?

## 12:50:26 PM from tom avery to All Participants:

But will there be a need for physical libraries if ebooks, and digital content is free or extremely cheap? Librarians being guides, is great, but they won't working in physical storehouses.

## 12:51:15 PM from Kalyca Schultz to All Participants:

You can be an advocate or an activist for libraries, but this is MUCH different than being a politician.

#### 12:51:16 PM from eileen oshea to All Participants:

that Overdrive white paper is here:

http://www.overdrive.com/files/PubWhitePaper.pdf

## 12:51:20 PM from Phil Bradley to All Participants:

Ryan - I think you're right, and I think that librarians need to get much more involved with social media for a whole bunch of reasons in the future, esp. when we're looking at social media/personal search

## 12:51:36 PM from Megan Hine to All Participants:

Sergio - I've heard author William Gibson - a science fiction writer! - say that he browses garage sales for obsolete devices, to remind himself not to get too excited about the new and cutting edge devices. Everything is quickly superceded. What's the implication for collecting device-specific files?

## 12:51:38 PM from James Casey to All Participants:

All football games may be televised. Why are NFL games sold out with ticket prices through the roof. Access via TV may have increased attendance rather than replaced the attendance.

## 12:52:53 PM from Jonathan Leff to All Participants:

I think librarians have a duty to be strategically whiny, especially as they're on the front lines.

## 12:52:55 PM from Bill Sullivan to All Participants:

Competitors can compete without being adversarial

#### 12:53:16 PM from Jennifer Gregory to All Participants:

Neil Gaiman made this point in a recent online video. He stated that everythime he asks an audience how they were introduced to their favorite author, the overwhelming response is that they got a copy for free -- from libraries, friends, etc.

## 12:53:21 PM from Carol Coffey to All Participants:

In public libraries, especially, you need to be able to think like a politician, even if you aren't one.

## 12:53:43 PM from Eli Neiburger to All Participants:

^^^^^ THIS

## 12:53:44 PM from Sergio Lopez to All Participants:

@Megan, What I think usually happens is, as soon as the device breaks or it's replaces with a newer device, not only the device falls from use, but the content made exclusively for that device stops being used as well.

#### 12:55:33 PM from Megan Wiseman to All Participants:

would you really classify ereaders as mere 'gadgets'? to me they're physically in the family of Sony Walkmans but socially in the realm of the family car or home computer...

#### 12:55:45 PM from Kalyca Schultz to All Participants:

Well, that sucks for the public library folks then. I wouldn't want to have to think about compromising my most dearly-held library values just to please some city official. Maybe that's why I prefer working in an academic environment. Lol

## 12:56:05 PM from Amie Thomas to All Participants:

Has anyone come up with a ratio of purchases between print and electronic for your library?

## 12:56:37 PM from Ryan Deschamps to All Participants:

We can't forget the supply side of things. e-Book readers will equal an increase in supply for used print books too.

- 12:57:19 PM from Ryan Deschamps to All Participants: (in the short run, I mean).
- 12:57:41 PM from Joan Upell to All Participants: and I live in one of thos places!
- 12:57:46 PM from Megan Hine to All Participants:

Megan W. - the majority of e-reader owners whom I know personally are in their late thirties through early fifties. For the amount of money these 'gadgets' cost, most younger people would rather buy a multi-tasking device like a laptop.

12:57:50 PM from Kalyca Schultz to All Participants:

eReaders aren't on the same plane as refrigerators, as far as adding to the quality of one's life and health.

12:58:07 PM from Bill Sullivan to All Participants:

Every e-reader device should come pre-loaded with all the public domain content that exists.

- 12:58:19 PM from Jonathan Leff to All Participants:
- @Ryan What about the situation with phones? Cell phones were at first considered to be merely portable phones, while landlines were still "real" phones. Today, many people have ditched their landlines for cell phones. Couldn't the same thing happen vis a vis ereaders and books?
  - 12:58:26 PM from Kalyca Schultz to All Participants: @Bill great idea!
  - 12:58:47 PM from Andrea Koteles to All Participants:

    Many ereaders fo come pre-loaded with free content. At least the Kobo does.
  - 12:58:49 PM from Julie Cornett to All Participants: Teens, too.
  - 12:58:56 PM from Sergio Lopez to All Participants:

    I agree. The e-reader as a unitasker has the short lifetime of a fad.
  - 12:59:00 PM from Robert Anstett to All Participants:

@bill that will not happen because you can get Classic titles both for Free and to Pay for them on most eBook sellers sites, they will not make it easy on customers to NOT pay for something

13:00:55 PM from Ryan Deschamps to All Participants:

@Jonathan I'm not sure about that. Maybe. My point is that there will be an increased supply of used print books very shortly.

13:00:55 PM from Bill Sullivan to All Participants:

Planning should take into consideration that future mobile devices will have substantial computing and storage capacity

- 13:00:55 PM from Jonathan Leff to All Participants: @Ryan OK, I see what you mean.
- 13:00:55 PM from eileen oshea to All Participants: see: http://blog.openlibrary.org/tag/daisy/
- 13:01:30 PM from Bill Sullivan to All Participants: Great suggestion, Mary!
- 13:01:33 PM from Carolyn Foote to All Participants:

We need to be honest with publishers and vendors about this too, and their sales reps.

13:02:01 PM from Ryan Deschamps to All Participants:

(and that will take a hit on the traditional print book collection). Plus alot of annoying donation drop-offs. Nobody will want old paperbacks anywhere. :)

13:02:08 PM from James Casey to All Participants: Most public libraries can't afford Geeks!

13:02:29 PM from Jennifer Gregory to All Participants:

One thing no one has really talked about... I'm seeing libraries moving from a role in distribution into more of a role in production. We're aready doing some of that -- producing local history titles, helping people get there blogs up and running, etc. Why can't we become publishers (more or less)?

13:02:31 PM from Phil Bradley to All Participants:

Myles - exactly why librarians need to be involved with the whole process, from helping authors to publishing to promoting titles

- 13:02:38 PM from Kalyca Schultz to All Participants:

  New librarians coming up need to be trained in Geekery.
- 13:02:39 PM from James Casey to All Participants: Find Geeks who will work for \$15 per hour!
- 13:02:59 PM from Amy Buskey to All Participants:

The big library systems out there need to provide the resources for the small rural libraries that will never be able to provide those things or find the "Geeks".

- 13:03:03 PM from eileen oshea to All Participants: @James hahahaha!
- 13:03:07 PM from Jonathan Leff to All Participants: Many library schools now offer courses in Geekery.
- 13:03:17 PM from Ryan Deschamps to All Participants:
  BINGO! Librarians need a GEEKERY 101 class. plus Geekery 201, 301 and 401.
- 13:03:31 PM from Kalyca Schultz to All Participants:
  Yes, I know. I'm in one, but many are still intimidated and enough courses are not required as of yet.
  - 13:03:37 PM from Ryan Deschamps to All Participants: Also a Master of Geekery Science. :)
  - 13:03:41 PM from eileen oshea to All Participants: I'm going for my PhG!
  - 13:03:52 PM from Kalyca Schultz to All Participants:

    @Michael S Lol
  - 13:03:59 PM from Robert Anstett to All Participants: @eileen LOL
  - 13:04:06 PM from Jonathan Leff to All Participants: Should I have gotten an MGS instead of an MLIS? :)
  - 13:04:16 PM from Robert Anstett to All Participants: #eileen can I get an intern posistion?
  - 13:04:33 PM from Bill Sullivan to All Participants:

    Don't agree that you need to (or should) host your own "server farm"
  - 13:04:52 PM from eileen oshea to All Participants:

    @Robert sure! just sign up at GeeksRUs
  - 13:05:00 PM from Sergio Lopez to All Participants: We are already book geeks, we just need to refocus our geeking.
  - 13:05:01 PM from Ryan Deschamps to All Participants: hehe. And a Post-Geek position. :)
  - 13:05:12 PM from Kalyca Schultz to All Participants:

The cloud could go away if it gets sunny, so to speak.

13:05:39 PM from Chris Andrews to All Participants:

Don't you think that ereaders will fade away and ebooks will become an app on a smartphone?

13:05:39 PM from Megan Hine to All Participants:

If GM can go belly-up, so (someday) could any given content host/provider ...

13:05:43 PM from Bill Sullivan to All Participants:

What if the municipality (or state) runs the cloud?

13:05:49 PM from Jonathan Leff to All Participants:

It's amazing how much people trust Google with all their info.

13:06:16 PM from Ryan Deschamps to All Participants:

Lot of people investing in "Green" data centres, actually.

13:06:25 PM from Eli Neiburger to All Participants:

ereaders are the 8-tracks of the 10s. They'll look ridiculous in 15 years.

13:06:26 PM from Infopeople Project to All Panelists:

We are loosing attendees. Think we should wrap up.

- 13:06:37 PM from Jonathan Leff to All Participants:
- @Chris eBooks are already an app on smartphones see the Kindle app for iPhone and Droid.
  - 13:06:39 PM from Joan Upell to All Participants:

@eli - yep

13:06:52 PM from Rosario Garza to All Participants:

Agree with Mary on content in other languages!

13:06:55 PM from Leslie Smail to All Participants:

Is Google going to be SkyNet?

13:06:55 PM from Ryan Deschamps to All Participants:

First big natural disaster in North America, and we'll be wanting all our data on green centres.

13:06:59 PM from Gregg Whitmore to All Participants:

There's a kindle ap for PCs as well for free...

13:07:01 PM from Amie Thomas to All Participants:

Thank you! Great discussion!

- 13:07:03 PM from Cindy Poon to All Participants:
- 13:07:06 PM from Cindy Poon to All Participants:
- 13:07:08 PM from Robert Anstett to All Participants: Thank you Panel
- 13:07:11 PM from Teresa Dahlgren to All Participants: Thanks, all!
- 13:07:13 PM from Carolyn Foote to All Participants: Thanks for hosting the panel. Very interesting.
- 13:07:19 PM from Ryan Deschamps to All Participants: Gooooo HABS! :) (Thanks panel too.)
- 13:07:25 PM from Sergio Lopez to All Participants: Thank you, everyone.
- 13:07:27 PM from Carolyn Foote to All Participants:
  I'm a school librarian, but this was very helpful in providing leadership and food for thought!
  - 13:07:28 PM from Phil Spirito to All Participants: Thanks Panelists!
  - 13:07:35 PM from Kristi Chadwick to All Participants: Thank you everyone!
  - 13:07:36 PM from Joan Upell to All Participants: thanks!
  - 13:07:50 PM from Aya Eto to All Participants:

Thank you, this was very informative and the discussion certainly gives me a lot to think about.

- 13:07:51 PM from Mike McCabe to All Participants: re: privacy concerns about hosting maybe Internet Archive could play a role
- 13:07:53 PM from James Casey to All Participants:
  Who in Congress would support us on first sale rights for digital?
- 13:08:11 PM from Mary Minow to All Participants:

Mike - internet archive scrubs the IP addresses from all readers

13:08:15 PM from Amy Buskey to All Participants:

Thank you for continuing this discussion and providing this Webinar Free of Charge!

13:08:17 PM from Jonathan Leff to All Participants:

Thank you to the panel and thanks for this webinar. I'm definitely a lot more informed on this subject than I was before.

13:08:17 PM from Gregg Whitmore to All Participants:

Great panel and discussion. Makes a solo librarian feel connected!

13:08:27 PM from Mary Minow to All Participants:

Congress has exception for libraries in first sale with regard to software - it is possible

13:08:31 PM from Jennifer Gregory to All Participants:

Our readers will vote with their feet (and their wallets). I can tell you that I get most of my ebooks (for myself) from Gutenberg, OverDrive, and Smashwords. (Smashwords is brilliant!)

13:08:47 PM from eileen oshea to All Participants: this webinar will be archived, feel free to share.

13:08:58 PM from Gretchen Pruett to All Participants:
Thanks to all the panelists - outstanding discussion from all!

13:09:37 PM from Mary Minow to All Participants: I expect orphan works legislation very soon

13:09:51 PM from eileen oshea to All Participants:

that lecture eli just mentioned:

http://deepblue.lib.umich.edu/handle/2027.42/64042

- 13:10:01 PM from Gregg Whitmore to All Participants:

  If Disney and Warner have their way, copyright will never go away...
- 13:10:17 PM from eileen oshea to All Participants: don't mess with the mouse...
- 13:10:29 PM from Gregg Whitmore to All Participants: or da wabbit...
- 13:10:37 PM from eileen oshea to All Participants: too true

- 13:10:47 PM from S Whighh to All Participants: Thank you all!
- 13:10:55 PM from Jonathan Leff to All Participants: Thank you!
- 13:10:56 PM from Teddie Riehl to All Participants: Thank you for this informative session. I learned a lot
- 13:10:57 PM from Kalyca Schultz to All Participants: Thanks!
- 13:10:58 PM from Mark Coker to All Participants: Thank you Henry for pulling this together
- 13:11:01 PM from Gregg Whitmore to All Participants: Well done Cisco!
- 13:11:09 PM from Elizabeth Knefel to All Participants: Thanks.
- 13:11:09 PM from Rosario Garza to All Participants: Hooray for Infopeople! They rock!!!
- 13:11:39 PM from Susie Quinn to All Participants: Thank you for the lively and informative convo!