

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:00:42 PM from Lydia Smith-Davis to All Participants:
Huntington Beach, CA (Surf-City)

12:01:04 PM from Elaine Butler to All Participants:
Hi Joel

12:01:17 PM from Phyllis Bobbitt to All Participants:
Independence, Virginia

12:02:05 PM from Monica Barrette to All Participants:
Orange, CA

12:02:44 PM from Diane Kauppi to All Participants:
Ruth A Myers Library/Ojibwe Archive -- Cloquet, MN

12:04:06 PM from Mary Clark to All Participants:
Louder, Chris! Please:)

12:04:19 PM from Jessica Chandler to All Participants:
Can't hear Chris

12:04:44 PM from Julie Morez to All Participants:
Can't hear.

12:04:56 PM from CSL CSL to eileen oshea (privately):
hey eileen, it's Stacey - Chris's volume is a bit low compared to Cheryl. Anyway
to get more volume? Thank you!!

12:05:06 PM from eileen oshea to All Panelists:
Chris can you speak up?

12:05:13 PM from Sherrie Hardin to All Participants:
Chris is difficult to hear

12:05:19 PM from Mary Clark to All Participants:
he's coming across much quieter than Cheryl

12:05:25 PM from Lenika Coleman to All Participants:
greetings

12:05:26 PM from Sigrid Hudson to All Participants:
I can hear him fine. :)

12:05:41 PM from Jim Sherod to All Participants:
He is much quieter... not balanced sound

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:06:22 PM from Julie Morez to All Participants:
Same here.
- 12:06:31 PM from eileen oshea to All Panelists:
Chris, are you using the handset or a headset?
- 12:06:52 PM from Janice Grimmett to All Participants:
no
- 12:07:01 PM from Cathleen Clifford to All Participants:
yes
- 12:07:05 PM from Patricia Rodriguez to All Participants:
yes
- 12:07:09 PM from Sophie Bruno to All Participants:
no
- 12:07:12 PM from Jim Sherod to All Participants:
more first
- 12:07:14 PM from Mayra Rocha to All Participants:
yes
- 12:07:14 PM from Kathleen DiGiovanni to All Participants:
yes
- 12:07:15 PM from Vanessa Cowie to All Participants:
yes
- 12:07:18 PM from Sally Romero to All Participants:
yes
- 12:07:19 PM from Mardi Veiluva to All Participants:
yes
- 12:07:20 PM from Gloria Dixon to All Participants:
yes
- 12:07:23 PM from Sigrid Hudson to All Participants:
yes
- 12:07:26 PM from Monica Barrette to All Participants:
no
- 12:07:26 PM from Mary Glenn to All Participants:

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More to library

- 12:07:34 PM from Glenda Williams to All Panelists:
yes
- 12:07:46 PM from Susan McHam to All Participants:
yes
- 12:07:54 PM from Angela Westphal to All Participants:
yes
- 12:07:55 PM from debi shulkatis to All Participants:
yes
- 12:08:00 PM from Matthew Graff to All Participants:
yes
- 12:08:10 PM from eileen oshea to All Participants:
yes!
- 12:08:10 PM from Vanessa Cowie to All Participants:
yes; yes
- 12:08:14 PM from Monica Barrette to All Participants:
yes
- 12:08:16 PM from Patricia Rodriguez to All Participants:
yes
- 12:08:16 PM from Gloria Dixon to All Participants:
yes
- 12:08:17 PM from Mardi Veiluva to All Participants:
yes slowed down
- 12:08:19 PM from Amy McDowell to All Participants:
yes
- 12:08:19 PM from Jim Sherod to All Participants:
yes
- 12:08:21 PM from Sigrid Hudson to All Participants:
no
- 12:08:23 PM from debi shulkatis to All Participants:
yes

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:08:23 PM from Cathleen Clifford to All Participants:
yes

12:08:25 PM from Mayra Rocha to All Participants:
yes

12:08:26 PM from Glenda Williams to All Panelists:
yes

12:08:27 PM from Susan McHam to All Participants:
yes

12:08:30 PM from Jim Sherod to All Participants:
Can't find feedback button

12:08:31 PM from CSL CSL to eileen oshea (privately):
yes

12:08:32 PM from Becky Deaton to All Participants:
yes

12:08:32 PM from Karen Fischer to All Participants:
Yes, slowed down

12:08:39 PM from Melisa Williams to All Participants:
yes

12:08:47 PM from Kathleen DiGiovanni to All Participants:
True, very difficult to think of things that are unrelated to each other

12:09:00 PM from Elaine Butler to All Participants:
Elaine yes, slowed down

12:09:08 PM from Lori Lewis to All Participants:
inventive

12:09:09 PM from Sophie Bruno to All Participants:
comedy

12:09:10 PM from Donna Messori to All Participants:
theatre

12:09:10 PM from Pam North to All Participants:
Quick

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:09:10 PM from Nicole Burchfield to All Participants:
thinking

12:09:11 PM from eileen oshea to All Participants:
mimes

12:09:12 PM from Jami Trawick to All Participants:
funny

12:09:12 PM from Carrie Valdes to All Participants:
comedy

12:09:12 PM from Sigrid Hudson to All Participants:
creativity

12:09:12 PM from Mardi Veiluva to All Participants:
play

12:09:12 PM from Dyan Dunagan to All Participants:
Fun

12:09:12 PM from STACEY OGEA to All Participants:
instant

12:09:12 PM from Jan Pfannstiel to All Participants:
on the fly

12:09:12 PM from Denise Nunez to All Participants:
comedy

12:09:12 PM from Sherrie Hardin to All Participants:
Funny

12:09:12 PM from Kristen Valyi-Hax to All Participants:
spontaneous

12:09:13 PM from Diane Kauppi to All Participants:
quickly made up

12:09:13 PM from Margaret` Miles to All Participants:
fast thinking

12:09:13 PM from Stephanie Beverage to All Participants:
fun

12:09:13 PM from Brenda Strong to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

off the cuff

12:09:14 PM from Nicole Burchfield to All Participants:
problem solving

12:09:14 PM from Joel Butler to All Participants:
humor

12:09:14 PM from Eva Gonzalez to All Participants:
comedy

12:09:14 PM from Connie Brian to All Participants:
on the fly

12:09:15 PM from Marcia Francis to All Participants:
creativity

12:09:15 PM from Melinda Flannery to All Participants:
Theater, comedy

12:09:15 PM from Celina Lee to All Participants:
quick

12:09:15 PM from Jan Pfannstiel to All Participants:
unplanned

12:09:15 PM from Tonja Mackey to All Participants:
quick

12:09:16 PM from Melissa Salnave to All Participants:
humor

12:09:16 PM from Nicole Burchfield to All Participants:
fun

12:09:16 PM from Erin Shield to All Participants:
Imagination

12:09:16 PM from Jennifer Bowman to All Participants:
creative

12:09:17 PM from Sondee Weiss to All Participants:
spontaneity

12:09:17 PM from Gayle Gunderson to All Participants:
made up

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:09:17 PM from Nicole Burchfield to All Participants:
creative

12:09:17 PM from Stephanie Beverage to All Participants:
silly

12:09:17 PM from terryann lawler to All Participants:
fun, creative, new,

12:09:17 PM from Dan Lawrence to All Participants:
change of direction

12:09:17 PM from Melissa Salnave to All Participants:
creative

12:09:18 PM from Ted Penic to All Participants:
humor

12:09:18 PM from susan Bates-Harbuck to All Panelists:
theater, spontenaity

12:09:18 PM from Carolyn Weatherly to All Participants:
immediate

12:09:18 PM from debi shulkatis to All Participants:
made-up

12:09:18 PM from Eva Gonzalez to All Participants:
on the fly

12:09:19 PM from Evelyn Coley to All Participants:
off the cuff,

12:09:19 PM from Michelle Boisvenue-Fox to All Participants:
Fluid. creative.

12:09:20 PM from Kristen Valyi-Hax to All Participants:
immediate

12:09:20 PM from Celina Lee to All Participants:
fast

12:09:20 PM from Jessy Cheramie to All Participants:
acting, comedy

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:09:20 PM from Kathleen DiGiovanni to All Participants:
think on your feet,

12:09:20 PM from Gina Quesenberry to All Participants:
spur of the moment

12:09:20 PM from Joanna Stone to All Participants:
unscripted

12:09:21 PM from Karen Fischer to All Participants:
spontaneous

12:09:21 PM from Sandra Munger to All Participants:
off the cuff

12:09:22 PM from Kristen Valyi-Hax to All Participants:
unplanned

12:09:22 PM from Maureen Elia to All Participants:
dance

12:09:22 PM from Sharon Nicola to All Participants:
SNL

12:09:22 PM from Mani Sundar to All Participants:
comedy

12:09:22 PM from Bridget Laws to All Participants:
comedy

12:09:22 PM from Denise Nunez to All Participants:
no rules

12:09:22 PM from Lauri Flynn to All Panelists:
acting, comedy

12:09:23 PM from Nancy Toombs to All Participants:
theater

12:09:23 PM from JO CONWAY to All Participants:
COMEDY

12:09:23 PM from Sigrid Hudson to All Participants:
mistakes

12:09:24 PM from Amanda Barrera to All Participants:

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Spontaneous

12:09:24 PM from chris henderson to All Participants:
comedians

12:09:24 PM from Ruth Geos to All Participants:
lots of hand movements

12:09:25 PM from Kathleen DiGiovanni to All Participants:
creative

12:09:25 PM from Lenika Coleman to All Participants:
new

12:09:25 PM from KIM WILEY to All Participants:
Acting, theatre

12:09:26 PM from Erin Senseman to All Participants:
Robin Williams, spontaneous, comedy, on-the-fly

12:09:27 PM from Gloria Dixon to All Participants:
make up as you go along

12:09:27 PM from Frances Chu to All Participants:
experimentation

12:09:27 PM from Cara Swartz to All Participants:
humor, quickness, facility

12:09:29 PM from Lauri Flynn to All Panelists:
clever

12:09:29 PM from Cathe Spencer to All Participants:
play

12:09:29 PM from Pru Morris to All Participants:
pretend, spontaneous, acting, comedy

12:09:29 PM from Angela Westphal to All Participants:
laughter, comedy

12:09:30 PM from Michelle Boisvenue-Fox to All Participants:
fast paced

12:09:30 PM from Jim Sherod to All Participants:
spontaneous

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:09:30 PM from Kathleen DiGiovanni to All Participants:
spontaneous

12:09:31 PM from Lydia Smith-Davis to All Participants:
on the fly

12:09:31 PM from Elaine Butler to All Participants:
Do it off the top of your head

12:09:33 PM from Joel Butler to All Participants:
always say yes

12:09:34 PM from Kay Johnson to All Participants:
spontaneous, fromt the hip

12:09:35 PM from Becky Deaton to All Participants:
comedy laughter

12:09:38 PM from Conni Kitten to All Participants:
spontaneous, theater, acting

12:09:38 PM from Trisha Hollis to All Participants:
silly

12:09:39 PM from Sigrid Hudson to All Participants:
ha!

12:09:39 PM from Roland Banks to All Participants:
theater

12:09:41 PM from JO CONWAY to All Participants:
off the cuff

12:09:41 PM from Lenika Coleman to All Participants:
exciting

12:09:43 PM from Gayle Gunderson to All Participants:
unscriptede

12:09:47 PM from Jenny Cheng to All Participants:
comedy

12:09:49 PM from Bridget Laws to All Participants:
spontaneous

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:09:55 PM from Lenika Coleman to All Participants:
spontaneous
- 12:09:56 PM from David Hamblin to All Participants:
extemporaneous, showbiz, alternate solution, quick, funny, comedy
- 12:10:07 PM from Lenika Coleman to All Participants:
fun
- 12:11:54 PM from Kristen Valyi-Hax to All Participants:
lol
- 12:12:02 PM from Infopeople Project to All Participants:
Please use chat for answers and Q&A to ask questions, thanks.
- 12:12:14 PM from Vanessa Cowie to All Participants:
still about finding the right book, too--even if it's an eBook
- 12:13:00 PM from Eric Travis to All Participants:
Oops, took me several tries before I figured out which was which.
- 12:13:56 PM from Nicole Burchfield to All Participants:
sense of humor
- 12:14:44 PM from Bracewell Library to All Participants:
you may need an all of the above
- 12:14:55 PM from Ian Hertz to All Participants:
ya serious
- 12:15:17 PM from Jeff Rosen to All Participants:
Shared purpose
- 12:15:26 PM from chris badeker to All Participants:
i am soooo lost
- 12:16:12 PM from Bracewell Library to All Participants:
@ Eric - No Worries ... did the same here
- 12:16:58 PM from eileen oshea to All Participants:
Love the idea that mistakes are gifts!
- 12:17:57 PM from Mary Clark to All Participants:
kids in the library now think I'm nuts:)
- 12:18:06 PM from Bracewell Library to All Participants:

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LOL W/ Mary

12:18:09 PM from Denise Nunez to All Participants:
my cat

12:18:51 PM from Vanessa Cowie to All Participants:
Whoa. With all the stuff on my desk, I missed zillions of things.

12:19:18 PM from Robin Marshall to All Participants:
I summed it up with "junk piles"

12:20:59 PM from Ian Hertz to All Participants:
cripes its our school color

12:22:04 PM from chris badeker to All Participants:
i can't wait till we have to think of white things...i'll ace that one.

12:22:07 PM from Bracewell Library to All Participants:
W're over achievers

12:22:11 PM from Jami Trawick to All Participants:
Of course I didn't remember that I was wearing a green jacket...

12:22:12 PM from Sigrid Hudson to All Participants:
It wasn't easy to think of green things, though.

12:24:09 PM from Bracewell Library to All Participants:
Its hipp to be square

12:24:13 PM from Margaret` Miles to All Participants:
easy to stack!

12:24:15 PM from Paula Langsam to All Participants:
easy to divide

12:24:15 PM from Nicole Burchfield to All Participants:
less seeds!

12:24:18 PM from Theresa H to All Panelists:
Easy to slice

12:24:19 PM from Denise Nunez to All Participants:
compact

12:24:19 PM from chris badeker to All Participants:
The only melon that doesn't cut corners

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:24:19 PM from Kristen Valyi-Hax to All Participants:
It fits conveniently in your refrigerator!

12:24:21 PM from Aimee Gladfelter to All Participants:
lol! green is good

12:24:22 PM from Jeff Rosen to All Participants:
Watercube!

12:24:22 PM from Sylvia Garcia to All Participants:
stacks great

12:24:23 PM from Vanessa Cowie to All Participants:
Easy to divide fairly

12:24:23 PM from Joel Butler to All Participants:
Perfect for small refreidgerators

12:24:24 PM from Mardi Veiluva to All Participants:
fruit cube

12:24:25 PM from Melinda Flannery to All Participants:
more efficient use of refrigerator

12:24:26 PM from Nicole Burchfield to All Participants:
a handle to grab it by

12:24:26 PM from Eric Travis to All Participants:
Won't roll off of the counter

12:24:29 PM from Kathleen DiGiovanni to All Participants:
Easy to store -- fits in the fridge

12:24:29 PM from Erin Shield to All Participants:
Doesn't roll around

12:24:30 PM from Ian Hertz to All Participants:
yoshi eats them

12:24:30 PM from JO CONWAY to All Participants:
cubed

12:24:31 PM from Erin Senseman to All Participants:
Won't roll off the counter when you cut it!

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:24:32 PM from Jan Cruz to All Participants:
It'll will fit nicely on the ref. shelf

12:24:32 PM from Mary Clark to All Participants:
in awe of the creative folks here

12:24:32 PM from Janet Packer to All Participants:
Squellon

12:24:32 PM from Pru Morris to All Participants:
Same great taste!

12:24:33 PM from Lori Ayre to All Participants:
Watermelon that won't roll around in your car!

12:24:33 PM from Kathleen DiGiovanni to All Participants:
easy to slice

12:24:34 PM from Sherrie Hardin to All Participants:
Easier to store in the fride

12:24:34 PM from Dorothy Nowroozian to All Participants:
cute like a button

12:24:35 PM from Vanessa Vigil to All Participants:
It's a big Jolly Rancher!

12:24:37 PM from Jeff Rosen to All Participants:
Stores easily

12:24:37 PM from Nicole Burchfield to All Participants:
it won't roll off the picnic table!

12:24:38 PM from stephanie nichols to All Participants:
..and it fits in the fridge.

12:24:40 PM from Ruth Geos to All Participants:
squelon: melon squared off to taste and flavor

12:24:40 PM from Eric Travis to All Participants:
Fits better in the frige

12:24:41 PM from Pru Morris to All Participants:
Won't roll off the table

12:24:43 PM from Kay Johnson to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

attractive, interesting, fun

- 12:24:43 PM from JO CONWAY to All Participants:
won't roll off counter top
- 12:24:44 PM from Sherrie Hardin to All Participants:
it's cute
- 12:24:46 PM from Kathleen DiGiovanni to All Participants:
Watermelon Cubed
- 12:24:47 PM from Jessy Cheramie to All Participants:
it's even and easy to store
- 12:24:48 PM from Dan Lawrence to All Participants:
convenient carrying case
- 12:24:48 PM from Jeff Rosen to All Participants:
Fruit in a box
- 12:24:49 PM from Jim Balsamello to All Participants:
stacks good
- 12:24:50 PM from Conni Kitten to All Participants:
ottomon
- 12:24:51 PM from Krista Meier to All Participants:
fun to eat!
- 12:24:51 PM from Bracewell Library to All Participants:
Easy to fit on the fridge shelf...no bulky sphere's here!
- 12:24:54 PM from JO CONWAY to All Participants:
new and improved
- 12:24:54 PM from Lily Sheng to All Participants:
Bet you've never had it before!
- 12:24:55 PM from Nancy Toombs to All Participants:
Less space in the fridge
- 12:24:56 PM from Nicole Burchfield to All Participants:
easier to slice
- 12:25:01 PM from Dolores Breshears to All Participants:
squatermelon

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:25:02 PM from Jim Sherod to All Participants:
more economical growth
- 12:25:03 PM from Becky Deaton to All Participants:
stored easily can sit on it
- 12:25:04 PM from Erin Senseman to All Participants:
Play Jenga!
- 12:25:08 PM from Conni Kitten to All Participants:
wattamon
- 12:25:16 PM from Dolores Breshears to All Participants:
squatermelon
- 12:25:21 PM from Ian Hertz to All Participants:
naughty
- 12:25:22 PM from Bracewell Library to All Participants:
lol
- 12:25:37 PM from Denise Nunez to All Participants:
patrons will complain
- 12:25:41 PM from Joanna Stone to All Participants:
Yes, but patrons want more books
- 12:25:42 PM from Kristen Valyi-Hax to All Participants:
Yes, but people want to check out books!
- 12:25:43 PM from Paula Langsam to All Participants:
where will be put all the books?
- 12:25:43 PM from Eric Travis to All Participants:
but some people still want books.
- 12:25:45 PM from stephanie nichols to All Participants:
yes, but where will all the books go?
- 12:25:45 PM from Stephanie Beverage to All Participants:
People want more books
- 12:25:45 PM from Erin Shield to All Participants:
Yes, but people want to read

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:25:46 PM from Cathleen Clifford to All Participants:
Yes but information is always updating

12:25:47 PM from eileen oshea to All Participants:
yes but many people still like to read!

12:25:47 PM from Sandra Munger to All Participants:
yes but many people still read

12:25:47 PM from Denise Nunez to All Participants:
it will cost money

12:25:48 PM from Monica Barrette to All Participants:
yes but we have a commuity center..we need a library

12:25:48 PM from Lily Sheng to All Participants:
it won't feel like a library anymore

12:25:48 PM from Theresa H to All Panelists:
Yes, but people are still requesting books

12:25:49 PM from Amin Chaudhry to All Participants:
yes and no

12:25:51 PM from Ruth Harris to All Participants:
students still need our print books

12:25:52 PM from Aimee Gladfelter to All Participants:
library is a community place

12:25:52 PM from Jami Trawick to All Participants:
yes but we need to preserve the print culture!

12:25:52 PM from Katherine Cervarich to All Participants:
we can't forget where we've been

12:25:52 PM from Margaret` Miles to All Participants:
Yes, but we can't afford it

12:25:53 PM from Conni Kitten to All Participants:
what about the books we spent so much on?

12:25:54 PM from Sondee Weiss to All Participants:
yes, but...books and gathering spaces can be one!

12:25:54 PM from Pru Morris to All Participants:

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yes, but collections need to grow.

12:25:54 PM from Kelly Monroy to All Participants:
yes, but where will people look for resources?

12:25:54 PM from Sarah Vantrease to All Participants:
Yes but what about security?

12:25:54 PM from Jim Sherod to All Participants:
yes, but the resources are important

12:25:55 PM from Pam North to All Participants:
...we're all about books!

12:25:55 PM from Bridget Laws to All Participants:
people expect to find books on a given topic at their library

12:25:55 PM from Mary Ellen Michael to All Participants:
books belong in the library

12:25:55 PM from Ruth Geos to All Participants:
Yes, but libraries are about books.

12:25:55 PM from Lauri Flynn to All Panelists:
Yes but people use the book.

12:25:56 PM from Jeff Rosen to All Participants:
Yes, but books are still important to many users

12:25:56 PM from Jessy Cheramie to All Participants:
people want the hard copy

12:25:56 PM from Nancy Toombs to All Participants:
customers want all of the newest titles

12:25:57 PM from terryann lawler to All Participants:
yes but what about picture books?

12:25:57 PM from Eric Travis to All Participants:
what will they be gathering for?

12:25:57 PM from Krista Meier to All Participants:
Yes but people still would like books

12:25:58 PM from Celina Lee to All Participants:
we won't have resources to meet people's needs

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:25:58 PM from Stephanie Beverage to All Participants:
Library brand is books

12:25:59 PM from Dan Lawrence to All Participants:
our metrics depend on circulation

12:25:59 PM from KIM WILEY to All Participants:
Yes but people come to the library for books

12:25:59 PM from Sherrie Hardin to All Participants:
Yes, but people are used to coming to us for books and movies and music

12:26:00 PM from Gloria Dixon to All Participants:
yes, but keep Douglas Preston and Lincoln Child

12:26:00 PM from STACEY OGEA to All Participants:
yes but they'll still want more space

12:26:00 PM from Bracewell Library to All Participants:
Yes, but funds are unavailable at this time

12:26:01 PM from Carrie Kasperick to All Participants:
yes but not all patrons have ereaders

12:26:01 PM from Vanessa Cowie to All Participants:
the community wants to gather around books

12:26:01 PM from Sophie Bruno to All Participants:
yes but people still come to the library to get books!

12:26:02 PM from Sally Romero to All Participants:
yes but what if the computers were down

12:26:03 PM from Mary Nakashima to All Participants:
yes but libraries are not rec centers...

12:26:03 PM from cary siegfried to All Participants:
we

12:26:03 PM from Kristen Valyi-Hax to All Participants:
Yes, but people can meet in other places.

12:26:03 PM from chris badeker to All Participants:
Yes, but what will the book club talk about when there are no books left!?

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:26:03 PM from Joel Butler to All Participants:
Yes, but people still enjoy reading
- 12:26:04 PM from Dorothy Nowroozian to All Participants:
Libraries are for books
- 12:26:05 PM from Kathleen DiGiovanni to All Participants:
Yes, but what about the readers?
- 12:26:05 PM from Erin Senseman to All Participants:
Yes, but then what would you check out?
- 12:26:05 PM from Lauri Flynn to All Panelists:
Yes, but it will cost too much
- 12:26:06 PM from Denise Nunez to All Participants:
how will we do it...too busy
- 12:26:07 PM from Ruth Harris to All Participants:
we can't get all our books online
- 12:26:07 PM from Gayle Gunderson to All Participants:
yes, but, we don't have staff to control group meetings
- 12:26:08 PM from Mary Ellen Michael to All Participants:
gathering spaces create mess
- 12:26:08 PM from Pru Morris to All Participants:
yes, but the collections are public property
- 12:26:10 PM from Evelyn Coley to All Participants:
yes, but what is most important in our library
- 12:26:11 PM from Kelly Monroy to All Participants:
yes, but what happens when technology fails
- 12:26:11 PM from Stephanie Beverage to All Participants:
Library wouldn't be a library without books
- 12:26:12 PM from Conni Kitten to All Participants:
where do the staff members sit?
- 12:26:13 PM from Sherrie Hardin to All Participants:
Yes but we can't have meetings all day every day
- 12:26:13 PM from Christina Link to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

Yes, but students still need print resources and the internet goes down

12:26:13 PM from Pam Lampe to All Participants:
yes, but what are the library benefits

12:26:14 PM from Kathleen DiGiovanni to All Participants:
Yes, space IS money

12:26:14 PM from stephanie nichols to All Participants:
Yes, but it will be noisy with more people.

12:26:17 PM from Nancy Agafitei to All Participants:
It's noisy in here

12:26:18 PM from cary siegfried to All Participants:
a library, not a communiity center

12:26:18 PM from Damon Hill to All Participants:
but how do you pay

12:26:19 PM from Lauri Flynn to All Panelists:
Yes but we've always had it this way!

12:26:21 PM from Lenika Coleman to All Participants:
yes, but I don't own a DVD player

12:26:21 PM from Debbie Musselman to All Participants:
Yes, but let's be sure to promote it.

12:26:23 PM from Melinda Flannery to All Participants:
yes but how will we handle the crowds

12:26:23 PM from JO CONWAY to All Participants:
yes, but, people expect books

12:26:28 PM from Pru Morris to All Participants:
yes, but there are other places on campus for gathering.

12:26:28 PM from chris badeker to All Participants:
Yes, but I'm way too tired to do that...

12:26:30 PM from cary siegfried to All Participants:
but people want our books

12:26:30 PM from Mayra Rocha to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

yes, but then patrons will complain about not having enough books in the collection

12:26:30 PM from Ted Penic to All Participants:
Yes but that would increase the volume in the library.

12:26:31 PM from Mary Nakashima to All Participants:
yes but we are still libraries not community centers

12:26:31 PM from Jim Balsamello to All Participants:
yes but not every one needs to gather

12:26:32 PM from Eric Travis to All Participants:
but we don't have any money to do it.

12:26:33 PM from Rosalind Wells to All Participants:
Yes but where does the money come from?

12:26:33 PM from Kay Johnson to All Participants:
Yes, but can we really call ourselves a library if we limit our books?

12:26:35 PM from Lauri Flynn to All Panelists:
Yes, but people like it this way

12:26:35 PM from Pru Morris to All Participants:
yes, but that's not the primary focus of a library

12:26:37 PM from Jill Ratcliffe to All Participants:
yes, but there are so many community meeting spaces, and so few places for good resources

12:26:38 PM from Dolores Breshears to All Participants:
yes, but there are other places where people can get together.

12:26:38 PM from Cary Siegfried to All Participants:
we spent all our money on books

12:26:38 PM from Kelly Monroy to All Participants:
yes, but what if the spaces go unused

12:26:39 PM from Kelly Benning to All Participants:
reduce non-fiction

12:26:40 PM from Becky Andrews to All Participants:
we can find other areas to allocate rather than reduce books

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:26:42 PM from Conni Kitten to All Participants:
If we let go of our collection, what use are we?

12:26:42 PM from susan shepperly to All Participants:
it might be expensive

12:26:45 PM from Linda Helms to All Participants:
one size doesnt fit all - some libraries don't need that much space

12:26:46 PM from Angela Westphal to All Participants:
yes but it is also important to have resources in case computers go down

12:26:46 PM from chris badeker to All Participants:
yes, but i can't stop

12:26:49 PM from Connie Brian to All Participants:
Yes, but our patrons still have the mindset of seeing books in a library and want to be able to hold one in hand.

12:26:52 PM from Kathleen DiGiovanni to All Participants:
Yes, but it's not just books: what about the CDs, DVDs, comptuers

12:26:54 PM from Dan Lawrence to All Participants:
yes, and we can ramp up our ILL services

12:26:55 PM from Denise Nunez to All Participants:
more groups will come to the library

12:26:56 PM from Becky Deaton to All Participants:
our book collection is important but you can gather in other areas of the city

12:26:57 PM from Jim Sherod to All Participants:
yes, and we can reach more people with needs by focusing on their groups

12:26:57 PM from Sherrie Hardin to All Participants:
yes and we can have more programs

12:26:57 PM from Phyllis Bobbitt to All Participants:
Yes, community brings in more poeple, and then that in turns brings in more books!

12:26:57 PM from Conni Kitten to All Participants:
ebooks

12:26:58 PM from debi shulkatis to All Participants:
yes and increase ebooks

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:27:00 PM from stephanie nichols to All Participants:
Yes, and expand the programing.

12:27:00 PM from eileen oshea to All Participants:
yes and they should increase their ebook collections

12:27:01 PM from Ruth Geos to All Participants:
Yes and this will better serve our community needs

12:27:01 PM from Joanna Stone to All Participants:
yes, and increase their ebook collections online

12:27:01 PM from Gina Quesenberry to All Participants:
Yes, and more people will come to the library because of the extra space.

12:27:02 PM from Mary Ellen Michael to All Participants:
people will be encouraged to come in

12:27:02 PM from Conni Kitten to All Participants:
interlibrary loan

12:27:02 PM from Mardi Veiluva to All Participants:
yes and we could weed out old stuff

12:27:03 PM from Debbie Musselman to All Participants:
Yes, and let's focus on e-materials

12:27:03 PM from Ruth Harris to All Participants:
yes and we'll get more ebooks

12:27:04 PM from Janet Packer to All Participants:
Yes, and if you need a certain book we'll oder it

12:27:05 PM from Sondee Weiss to All Participants:
yes, and the gathering spaces should host book clubs!

12:27:05 PM from Kelly Benning to All Participants:
reduce non fiction, increase fiction print

12:27:05 PM from Eric Travis to All Participants:
and do a better job of selecting print materials

12:27:05 PM from Margaret` Miles to All Participants:
Yes, and this will make us a stronger force in the community

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:27:06 PM from Sylvia Garcia to All Participants:
yes and new folks may come in

12:27:06 PM from Kristen Valyi-Hax to All Participants:
Yes, and librarians can meet with more people.

12:27:06 PM from Sally Romero to All Participants:
yes and provide more ebooks

12:27:06 PM from Michelle Boisvenue-Fox to All Participants:
Yes and this will happen over the next several years as we continue to purchase more digital material.

12:27:07 PM from terryann lawler to All Participants:
yes, and we can eliminate things people aren't using and streamline our collections

12:27:07 PM from Dan Lawrence to All Participants:
yes, and we can market our e-resources better

12:27:08 PM from Nicole Burchfield to All Participants:
yes and provide access to community culture

12:27:09 PM from Brenda Strong to All Participants:
we will get more people in the library

12:27:09 PM from Lauri Flynn to All Panelists:
Yes and it will bring more people into the library

12:27:09 PM from Pru Morris to All Participants:
yes and bring more users into the library

12:27:09 PM from Mary Ellen Michael to All Participants:
information will be shared

12:27:11 PM from cary siegfried to All Participants:
we need more ebooks

12:27:12 PM from STACEY OGEA to All Participants:
yes and create more community programs

12:27:12 PM from Evelyn Coley to All Participants:
yes, and more people would discover the library

12:27:12 PM from Aimee Gladfelter to All Participants:
yes, and more people means more funding for materials

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:27:13 PM from stephanie nichols to All Participants:
Yes, and add more staff

12:27:14 PM from Pru Morris to All Participants:
yes and showcase our collection

12:27:14 PM from Denise Nunez to All Participants:
the library will be more fun

12:27:15 PM from Kathleen DiGiovanni to All Participants:
Yes, and it increases civic involvement

12:27:15 PM from chris badeker to All Participants:
yes, and then you can issue all their guest passes...

12:27:16 PM from Stephanie Beverage to All Participants:
yes, and we can have more reading programs

12:27:16 PM from Sherrie Hardin to All Participants:
yes and we can open it to more community groups

12:27:16 PM from Mary Ellen Michael to All Participants:
book discussions will be easier

12:27:16 PM from Tonja Mackey to All Participants:
yes, and we should focus on higher quality more relevant print sources that we
continue

12:27:17 PM from Pam North to All Participants:
...think of other ways to bring new people in!

12:27:18 PM from SaraJane Tompkin to All Participants:
Yes and focus on the quality of the collection

12:27:18 PM from Gloria Dixon to All Participants:
yes, and let's get more computers

12:27:18 PM from Melinda Flannery to All Participants:
yes and help people create their own content

12:27:18 PM from Dan Lawrence to All Participants:
yes, and we can rent the space for new income

12:27:19 PM from Celina Lee to All Participants:
yes, and libraries can also increase other resources and access

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:27:19 PM from Mary Nakashima to All Participants:
yes and increase tech resources

12:27:19 PM from susan shepperly to All Participants:
yes and more people would use resources

12:27:19 PM from Amin Chaudhry to All Participants:
ebooks/e audiobooks

12:27:20 PM from JO CONWAY to All Participants:
yes, and it will encourage people to come into the library

12:27:21 PM from Pru Morris to All Participants:
yes and add more materials to e-resources

12:27:22 PM from Jessy Cheramie to All Participants:
more people will be coming in

12:27:22 PM from Gayle Gunderson to All Participants:
yes, and this will keep libraries relevant

12:27:23 PM from Robin Marshall to All Participants:
Yes and we can do more programming and partnerships

12:27:23 PM from Conni Kitten to All Participants:
we'll have more conversations

12:27:23 PM from Sandra Munger to All Participants:
yes and give people a fun place

12:27:23 PM from Sarah Vantrease to All Participants:
Yes - and promote the space

12:27:23 PM from terryann lawler to All Participants:
yes and we can be more creative in our programming

12:27:24 PM from JO CONWAY to All Participants:
fun

12:27:24 PM from Debbie Musselman to All Participants:
Yes, and better community hub facility

12:27:25 PM from Kristen Valyi-Hax to All Participants:
Yes, and we can be involved more with community organizations.

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:27:25 PM from Jami Trawick to All Participants:
yes, and increase learning opportunities

12:27:25 PM from Vanessa Vigil to All Participants:
Yes and we should coordinate the collection to serve the people attending the community gatherings.

12:27:26 PM from Kelly Benning to All Participants:
will be more authentic

12:27:27 PM from Edenia Hernandez to All Participants:
Yes ebooks require less space, yes they are doing things in groups!

12:27:28 PM from Lenika Coleman to All Participants:
Yes and we address the needs of our community

12:27:29 PM from Carrie Kasperick to All Participants:
yes and we can accommodate our students across the street

12:27:29 PM from Pam Lampe to All Participants:
Yes and provide more electronic technology

12:27:29 PM from Margaret` Miles to All Participants:
More democratic process!

12:27:30 PM from Michelle Boisvenue-Fox to All Participants:
Yes and the library will get louder!!!

12:27:30 PM from Matthew Graff to All Participants:
it will boost collaboration

12:27:30 PM from JO CONWAY to All Participants:
community gathering place

12:27:31 PM from Erin Senseman to All Participants:
Yes, and our collection will serve our customers much better and our community room will introduce the library to more folks.

12:27:31 PM from Lauri Flynn to All Panelists:
Yes, and it will give us a space to do new and different things

12:27:31 PM from Mayra Rocha to All Participants:
yes and increase areas on other parts of the department

12:27:32 PM from Tonja Mackey to All Participants:
is more people oriented

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:27:32 PM from Eric Travis to All Participants:
and create spaces where people can collaborate with each other in small groups

12:27:32 PM from Nancy Toombs to All Participants:
yes, and we can be a "third place" in our community

12:27:32 PM from Jim Sherod to All Participants:
yes and it will give them places to show their talent

12:27:32 PM from Nicole Burchfield to All Participants:
yes and create a more vibrant community space for all!

12:27:32 PM from Sylvia Garcia to All Participants:
yes and nice environment for staff

12:27:33 PM from Joel Butler to All Participants:
Yes, and it will increase our community involvement which will increase our fund-
ing

12:27:34 PM from Denise Nunez to All Participants:
new programs

12:27:34 PM from Kathleen DiGiovanni to All Participants:
Yes, and we can do more programming

12:27:36 PM from Sherrie Hardin to All Participants:
yes and we can open a cafe

12:27:37 PM from Erin Shield to All Participants:
Yes, and there are important community events that can happen at the library

12:27:38 PM from Ruth Harris to All Participants:
yes and we can get a library iPad lol

12:27:38 PM from Stephanie Beverage to All Participants:
Yes, and we will have more programs

12:27:38 PM from Becky Deaton to All Participants:
and there are so many "e" resources available to help you

12:27:38 PM from JO CONWAY to All Participants:
inviting place

12:27:39 PM from Rosalind Wells to All Participants:
Yes and more Community outreach

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:27:40 PM from Diane Kauppi to All Participants:
room for more people
- 12:27:41 PM from Dolores Breshears to All Participants:
yes and the more they hang around, the more books they check out
- 12:27:42 PM from Robin Darling to All Participants:
yes and it will encourage a social benefit
- 12:27:49 PM from Conni Kitten to All Participants:
yes and
- 12:27:51 PM from JO CONWAY to All Participants:
yes
- 12:27:51 PM from terryann lawler to All Participants:
yes, it took more thought
- 12:27:52 PM from Kathleen DiGiovanni to All Participants:
Yes, and we can bring in money through room rental fees.
- 12:27:54 PM from Victoria McMichael to All Participants:
We could shelve the books around the perimeter meeting rooms
- 12:27:59 PM from Jami Trawick to All Participants:
yes and is so much more positive.
- 12:28:00 PM from becky andrews to All Participants:
and it will give a more relaxed atmosphere and recreational intention
- 12:28:05 PM from Ruth Geos to All Participants:
more fun to yes and than yes no
- 12:28:06 PM from Lenika Coleman to All Participants:
yes yes and
- 12:28:07 PM from Dorothy Nowroozian to All Participants:
yes but I like the buts
- 12:28:07 PM from Pauline DUTTON to All Participants:
yes
- 12:28:08 PM from KIM WILEY to All Participants:
Yes but

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:28:09 PM from Susan McHam to All Participants:
yes

12:28:10 PM from Elaine Butler to All Participants:
Yes, and change the arrangement of the book shelves and with the new space more people can study and do research.

12:28:11 PM from Robin Darling to All Participants:
yes and it will lead people to bond over a common goal

12:28:12 PM from poling tam to All Participants:
yes and

12:28:13 PM from Jan Cruz to All Participants:
yes

12:28:14 PM from Jim Sherod to All Participants:
yes but

12:28:16 PM from Patricia Rodriguez to All Participants:
yes

12:28:19 PM from Donna Howard to All Participants:
like... yes and...

12:28:21 PM from Erin Senseman to All Participants:
Yes, and...

12:28:21 PM from Robin Darling to All Participants:
yes is positive!

12:28:22 PM from Elaine Butler to All Participants:
Yes and is better

12:28:23 PM from Dan Lawrence to All Participants:
yes, and I CAN'T FIND THE YES/NO BUTTON

12:28:24 PM from Marie Johnson to All Participants:
Yes, but

12:28:25 PM from JO CONWAY to All Participants:
yes and

12:28:25 PM from Denise Nunez to All Participants:
yes, but...is depressing

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:28:26 PM from Celina Lee to All Participants:
yes,...and is more upbeat
- 12:28:27 PM from debi shulkatis to All Participants:
yes and
- 12:28:28 PM from Lily Sheng to All Participants:
yes but
- 12:28:30 PM from Sherrie Hardin to All Participants:
like yes and
- 12:28:31 PM from Marie Johnson to All Participants:
Yes, but
- 12:28:34 PM from Larry Meyer to All Participants:
yes and
- 12:28:36 PM from Victoria McMichael to All Participants:
yes and
- 12:28:37 PM from Elizabeth Ibarra to All Participants:
yes
- 12:28:37 PM from terryann lawler to All Participants:
dan, it's under the check mark
- 12:28:39 PM from Michelle Boisvenue-Fox to All Participants:
yes and
- 12:28:43 PM from Carol da Silva to All Participants:
Yes and
- 12:28:43 PM from Becky Deaton to All Participants:
yes
- 12:28:45 PM from Joel Butler to All Participants:
Yes
- 12:28:46 PM from Joyce Adams to All Participants:
yes and
- 12:28:46 PM from Keri Botello to All Participants:
yes and encourages more talk
- 12:28:47 PM from Lin Teagle to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

yes and

12:28:48 PM from Yu Tao to All Participants:
yes and is easier than yes but

12:28:52 PM from Sondee Weiss to All Participants:
Yes, and means forward motion!

12:28:56 PM from Matthew Graff to All Participants:
Yes and . . .

12:28:57 PM from Jim Balsamello to All Participants:
you are talking to much and I cant think staight

12:28:58 PM from susan shepperly to All Participants:
where is the checkmark?

12:29:00 PM from eileen oshea to All Participants:
The yes/no button is the chekmark to the right of the hand button

12:29:06 PM from Eric Travis to All Participants:
yes and involve the community in creating those spaces.

12:29:14 PM from Yu Tao to All Participants:
easier to agree than to disagree

12:29:19 PM from Bracewell Library to All Participants:
@ Sondee - Hi Sondee

12:29:40 PM from susan shepperly to All Participants:
no hand button?

12:29:57 PM from Debbie Musselman to All Participants:
Buts can show you what stumbling blocks need to be removed or addressed.

12:29:59 PM from Margaret` Miles to All Participants:
Thank you Susan!

12:29:59 PM from Lois Shelton to All Participants:
yes and ...

12:30:05 PM from susan shepperly to All Participants:
thanks I've got it :)

12:30:16 PM from Robin Darling to All Participants:
adding but to the sentence makes the other person be on the defensive

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:30:28 PM from Becky Deaton to All Participants:
cannot see the hand button...

12:30:33 PM from Ian Hertz to All Participants:
reference and hardware/software help combined

12:30:53 PM from susan shepperly to All Participants:
click on the participant button at the top on the left

12:31:24 PM from Yu Tao to All Participants:
like the saying that yes and creates a positive environment

12:31:40 PM from Denise Nunez to All Participants:
similar to brainstorming techniques

12:32:31 PM from chris badeker to All Participants:
we all want more action

12:33:35 PM from Idalia Rodriguez to All Participants:
christina link, what do you think?

12:33:57 PM from Bracewell Library to All Participants:
Whats so strange about five people sitting in front of a computer with their eyes closed saying random non library words?

12:34:03 PM from Denise Nunez to All Participants:
flying without a net...

12:34:05 PM from Lin Teagle to All Participants:
I agree

12:35:04 PM from Bracewell Library to All Participants:
Mistakes create a starting point; a place to move forward

12:37:15 PM from poling tam to All Participants:
I can't do it :-)

12:37:20 PM from Bracewell Library to All Participants:
That Was me!!! I did it!!

12:37:36 PM from Becky Deaton to All Participants:
YAY!!!! I MESSED UP!!!!!!!!!!!!

12:37:40 PM from Carrie Kasperick to All Participants:
i'm a loser!

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:37:43 PM from Denise Nunez to All Participants:
freeing

12:37:47 PM from Christina Link to All Participants:
I lost the game! Awesome!

12:37:52 PM from Sherrie Hardin to All Participants:
Celia, click on Communicate

12:37:54 PM from Trisha Hollis to All Participants:
yes

12:37:55 PM from Dan Lawrence to All Participants:
I strive to make one mistake every day!

12:37:56 PM from Lenika Coleman to All Participants:
yes

12:37:56 PM from Monica Barrette to All Participants:
yes

12:37:57 PM from eileen oshea to All Participants:
No, it felt fun!

12:37:58 PM from Eric Travis to All Participants:
Yes and good.

12:37:58 PM from Rosalind Wells to All Participants:
I did it. "I failed"

12:37:59 PM from Gloria Dixon to All Participants:
no

12:37:59 PM from Marie Johnson to All Participants:
Yes

12:37:59 PM from Patricia Rodriguez to All Participants:
yes

12:38:01 PM from Lydia Smith-Davis to All Participants:
yes

12:38:03 PM from Yu Tao to All Participants:
NO

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:38:04 PM from Sherrie Hardin to All Participants:
yes

12:38:04 PM from Mayra Rocha to All Participants:
yes

12:38:05 PM from Lori Garza to All Participants:
yes

12:38:06 PM from Pauline DUTTON to All Participants:
no--it was great

12:38:07 PM from Natalie Smith to All Participants:
yes

12:38:07 PM from Meegan Tosh to All Participants:
sure, to say I was wrong is hard.

12:38:07 PM from Lois Shelton to All Participants:
yes

12:38:08 PM from Dorothy Nowroozian to All Participants:
yes - it was an epic fail!

12:38:08 PM from Mary Nakashima to All Participants:
I am not getting the new poll on my screen...

12:38:08 PM from Elaine Butler to All Participants:
Yes it did feel weird

12:38:09 PM from Donna Howard to All Participants:
no

12:38:13 PM from Ruth Geos to All Participants:
a release

12:38:15 PM from Joyce Adams to All Participants:
yes

12:38:16 PM from Angela Westphal to All Participants:
yes

12:38:20 PM from Denise Nunez to All Participants:
I am looking for a job...much experience in this area :)

12:38:21 PM from Ambree Killings to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

Yes

12:38:23 PM from Stephanie Beverage to All Participants:
It was fun, but still kinda weird

12:38:26 PM from Theresa Welch to All Participants:
good or bad, all i want is recognition!

12:38:27 PM from Bracewell Library to All Participants:
did you see that?... did you see that?... I did that

12:38:30 PM from Jim Sherod to All Participants:
I can't celebrate failure

12:38:33 PM from Kathleen DiGiovanni to All Participants:
It's odd when the language and the body language don't match

12:38:34 PM from eileen oshea to All Participants:
Failing is a great way to learn!

12:38:38 PM from Nicole Burchfield to All Participants:
it was fun but hard to think of something to say at first

12:38:44 PM from Tina Gass to All Participants:
woo hoo! I love being silly

12:38:53 PM from Jim Sherod to All Participants:
i can learn from it, but not celebrate it

12:38:54 PM from Monica Barrette to All Participants:
failure is always more humorous if nothing else

12:39:00 PM from Celina Lee to All Participants:
:D

12:39:02 PM from Sondee Weiss to All Participants:
@Bracewell Hi! Who's there?

12:39:16 PM from chris badeker to All Participants:
who were these people originally clapping for?

12:39:17 PM from Sarah Vantrease to All Participants:
you can't censor your supervisor's inner voice! =)

12:39:20 PM from Sue Dischner to All Participants:
failing means you tried

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:39:36 PM from Bracewell Library to All Participants:
Sarah, Hope, and Lydia... for now, and John Says Hi

12:39:46 PM from Margaret` Miles to All Participants:
Perceiving failure is passing judgement without seeing the lesson inherent in the situation.

12:40:05 PM from Amin Chaudhry to All Participants:
I have lost the voice.

12:40:05 PM from Robin Darling to All Participants:
you need to look at the positive side of failing. you tried something, it didn't work, but what did you learn from it?

12:40:07 PM from Sondee Weiss to All Participants:
@BRA glad we're all here! Improv rocks!

12:40:22 PM from Denise Nunez to All Participants:
characteristic of overachievers to not take risks

12:40:31 PM from Kathleen DiGiovanni to All Participants:
'trained not to participate' so true!

12:40:31 PM from chris badeker to All Participants:
i think javier colon won the voice

12:40:53 PM from Robin Marshall to All Participants:
Ha ha @ chris

12:40:57 PM from Mary Clark to All Participants:
have to dash--class coming it! Great ideas, thanks:)

12:41:02 PM from Yu Tao to All Participants:
quiet people are usually risk-takes most of the time

12:41:05 PM from Melinda Flannery to All Participants:
the first yes but has a lot of power, especially if it's the chair

12:41:30 PM from Bracewell Library to All Participants:
its the quiet ones that you have to watch...

12:41:36 PM from Yu Tao to All Participants:
risk-takers and personalities are closely related

12:41:39 PM from eileen oshea to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

if you lose audio, first try checking the Communicate menu and make sure that Join Audio Broadcast is selected.

12:42:22 PM from Bracewell Library to All Participants:
teamwork

12:42:29 PM from Infopeople Project to All Participants:
If you continue to have audio problem please call in: Phone is 877-668-4490 access code: 572 746 295

12:42:39 PM from Yu Tao to All Participants:
focus on the achievements of collective results

12:42:53 PM from Dorothy Nowroozian to All Participants:
Love anyone named Dorothy!

12:43:04 PM from Jim Sherod to All Participants:
love the graphic

12:43:13 PM from Dan Lawrence to All Participants:
@Yu Tao, word!

12:43:55 PM from Sondee Weiss to All Participants:
@Mani Ready!?

12:44:00 PM from Stephanie Beverage to All Participants:
More people are reading!

12:44:02 PM from eileen oshea to All Participants:
Saves trees!

12:44:02 PM from terryann lawler to All Participants:
information shared faster

12:44:03 PM from Jim Sherod to All Participants:
that will support our focus on the virtual library

12:44:04 PM from Marcia Francis to All Participants:
They are reading!

12:44:05 PM from Celina Lee to All Participants:
more reading!

12:44:05 PM from Pam North to All Participants:
People ARE reading!

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:44:06 PM from Bracewell Library to All Participants:
save atree

12:44:06 PM from Kristen Valyi-Hax to All Participants:
Can alter text size

12:44:07 PM from Margaret` Miles to All Participants:
less carryon luggage on airplanes!

12:44:07 PM from Vanessa Vigil to All Participants:
Saves paper

12:44:08 PM from Michelle Boisvenue-Fox to All Participants:
Libraries are relevant in new ways to nonusers

12:44:08 PM from Nancy Toombs to All Participants:
save trees!

12:44:08 PM from Sandra Munger to All Participants:
That they are reading

12:44:08 PM from Ruth Harris to All Participants:
people are reading!

12:44:08 PM from Evelyn Coley to All Participants:
more people use the library

12:44:08 PM from JO CONWAY to All Participants:
more people are reading!!!

12:44:09 PM from Gayle Gunderson to All Participants:
another way to access books!

12:44:09 PM from Lori Ayre to All Participants:
less back pain caused from carrying books

12:44:09 PM from Diane Kauppi to All Participants:
maybe overall more people are reading!

12:44:09 PM from Stephanie Beverage to All Participants:
And they are reading more!

12:44:10 PM from Michelle Boisvenue-Fox to All Participants:
More voters

12:44:10 PM from Jennifer Bowman to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

more people are reading!

12:44:11 PM from Conni Kitten to All Participants:
saves trees

12:44:11 PM from Lydia Smith-Davis to All Participants:
They are reading...

12:44:12 PM from Kelly Benning to All Participants:
easier

12:44:12 PM from Sally Decker Smith to All Participants:
They don't lose books!

12:44:12 PM from Eric Travis to All Participants:
Don't have to check them in/out

12:44:12 PM from Kelly Monroy to All Participants:
more books, convenience

12:44:13 PM from Vanessa Cowie to All Participants:
Green

12:44:13 PM from Melinda Flannery to All Participants:
more people are reading

12:44:13 PM from Denise Nunez to All Participants:
more library visits to our site

12:44:13 PM from Kathleen DiGiovanni to All Participants:
More reading

12:44:13 PM from Rosalind Wells to All Participants:
growth

12:44:14 PM from Jessy Cheramie to All Participants:
at least people are reading!

12:44:14 PM from JO CONWAY to All Participants:
accessing books

12:44:14 PM from Kerry Shoji to All Participants:
that they are reading

12:44:15 PM from Jill Ratcliffe to All Participants:
More reading is always good, regardless of the media

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:44:15 PM from Linda Helms to All Participants:
people are reading more

12:44:15 PM from Amy McDowell to All Participants:
makes reading "cool."

12:44:15 PM from Debbie Musselman to All Participants:
Less storage concerns

12:44:16 PM from Cathleen Clifford to All Participants:
easier access to information

12:44:16 PM from Celina Lee to All Participants:
access to more reading materis!!

12:44:17 PM from Mary Nakashima to All Participants:
more informed people

12:44:17 PM from Sylvia Garcia to All Participants:
yet another service to offer!

12:44:17 PM from Jami Trawick to All Participants:
we're becoming more technologically evolved!

12:44:17 PM from Eva Gonzalez to All Participants:
Fewer trees are dying

12:44:18 PM from Dorothy Nowroozian to All Participants:
It's very convenient

12:44:18 PM from Sophie Bruno to All Participants:
easier to travel with books

12:44:18 PM from Alice McCain to All Participants:
Saves trees

12:44:18 PM from Nicole Burchfield to All Participants:
people who might not normally read are now encouraged to read!

12:44:19 PM from JO CONWAY to All Participants:
green

12:44:19 PM from Conni Kitten to All Participants:
saves space

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:44:19 PM from Angela Westphal to All Participants:
It would get more people reading.
- 12:44:19 PM from Tonja Mackey to All Participants:
access to more material
- 12:44:19 PM from Sigrid Hudson to All Participants:
don't have to barcode and label stuff
- 12:44:20 PM from Kelly Monroy to All Participants:
you can carry more books
- 12:44:20 PM from Jennifer Longoria to All Participants:
reading in public vreating discussions
- 12:44:20 PM from Vanessa Vigil to All Participants:
Less cost
- 12:44:20 PM from Meegan Tosh to All Participants:
more access to books with less space
- 12:44:20 PM from CSL CSL to eileen oshea (privately):
we lost our audio
- 12:44:21 PM from Gina Quesenberry to All Participants:
brings more patrons to the library than would have otherwise
- 12:44:22 PM from Keri Botello to All Participants:
reading means more and more reading
- 12:44:22 PM from Theresa Welch to All Participants:
reading
- 12:44:22 PM from Pru Morris to All Participants:
reach more people that don't come to the library
- 12:44:22 PM from Ruth Harris to All Participants:
more books in one place
- 12:44:23 PM from Monica Barrette to All Participants:
learn new technology
- 12:44:23 PM from Eric Travis to All Participants:
Don't have to move them from place to place.
- 12:44:23 PM from Robin Marshall to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

Bridging the technology gap

12:44:24 PM from Kathleen DiGiovanni to All Participants:
access for the homebound

12:44:24 PM from Stephanie Beverage to All Participants:
less space needed to store books

12:44:25 PM from Conni Kitten to All Participants:
immediate access

12:44:25 PM from Erin Shield to All Participants:
New technologies being learned

12:44:25 PM from Pru Morris to All Participants:
save space

12:44:25 PM from Bracewell Library to All Participants:
increase digital literacy

12:44:25 PM from KIM WILEY to All Participants:
They can read anywhere.

12:44:26 PM from Connie Brian to All Participants:
More affordable, once device is purchased

12:44:26 PM from Eva Gonzalez to All Participants:
more people are reading in general

12:44:26 PM from STACEY OGEA to All Participants:
It reaches a new population of readers.

12:44:26 PM from Amin Chaudhry to All Participants:
save paper saving trees

12:44:26 PM from Kelly Benning to All Participants:
more options for reading

12:44:26 PM from Gloria Dixon to All Participants:
more reading!

12:44:27 PM from Rita Glick to All Participants:
they're reading not watching

12:44:27 PM from Aimee Gladfelter to All Participants:
easier for people with learning disabilities

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:44:27 PM from Ruth Geos to All Participants:
can finally read war and peace

12:44:28 PM from Marianne Lorio to All Participants:
They have more opportunities to read since they always have a mobile device on them.

12:44:28 PM from Ted Penic to All Participants:
People have greater and easier access to materials

12:44:29 PM from Denise Nunez to All Participants:
a whole new program

12:44:29 PM from Jamie Turbak to All Participants:
more immediate from publishers

12:44:29 PM from Lenika Coleman to All Participants:
that they are embracing new technology

12:44:29 PM from Lori Lewis to All Participants:
Yes, and it opens up more items to be read that would never be published in print

12:44:29 PM from Alice McCain to All Participants:
Just so they read!

12:44:29 PM from Meegan Tosh to All Participants:
more people reading

12:44:29 PM from Trisha Hollis to All Participants:
more reading

12:44:30 PM from Debbie Musselman to All Participants:
Virtual library - meeting people where the need is

12:44:31 PM from chris henderson to All Participants:
better vocabularies

12:44:31 PM from Sondee Weiss to All Participants:
more portable reading experience!

12:44:31 PM from Sarah Vantrease to All Participants:
libraries are modern

12:44:31 PM from Pam Lampe to All Participants:
Increased skills

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:44:31 PM from Conni Kitten to All Participants:
fun!

12:44:31 PM from Brenda Strong to All Participants:
will come to library to get earlier books by an author

12:44:31 PM from Gayle Gunderson to All Participants:
people enjoy "tech toys" and drives them to the library

12:44:31 PM from Cathe Spencer to All Participants:
they will get to know the library better

12:44:32 PM from Kristen Valyi-Hax to All Participants:
Tech people become more likely to read.

12:44:32 PM from Kelly Monroy to All Participants:
moving toward the future

12:44:33 PM from Nancy Agafitei to All Participants:
Same info, different resources

12:44:33 PM from Tina Gass to All Participants:
People that weren't reading are now reading. Frees up more books in library for
top sellers

12:44:33 PM from Patricia Rodriguez to All Participants:
easier on the eyes

12:44:33 PM from Vanessa Cowie to All Participants:
less weight = less fuel on airplanes

12:44:34 PM from Eva Gonzalez to All Participants:
more room in the building

12:44:34 PM from Marcia Francis to All Participants:
Helps people with disabilities (low vision, etc.)

12:44:34 PM from Kathleen DiGiovanni to All Participants:
portability

12:44:35 PM from Dorothy Nowroozian to All Participants:
They read and learn and have fun

12:44:36 PM from Suzanne Smith to All Participants:
New readers who travel or don't have access to books.

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:44:36 PM from Stephanie Beverage to All Participants:
greater access to wider range of resources
- 12:44:37 PM from Cara Swartz to All Participants:
cost effective, efficient, ecological, people want it
- 12:44:38 PM from Mayra Rocha to All Participants:
its a convenience to some individuals, and its easier access
- 12:44:39 PM from Meegan Tosh to All Participants:
reading is fun
- 12:44:39 PM from Sherrie Hardin to All Participants:
they take it with them
- 12:44:39 PM from Kay Johnson to All Participants:
They are reading! eBooks read faster, therefore, less labor if reading is difficult for one.
- 12:44:40 PM from Joyce Adams to All Participants:
people keeping with change
- 12:44:41 PM from Erin Senseman to All Participants:
Free downloads at your library, come and get 'em!
- 12:44:42 PM from Cheryl Kranitz-Dykes to All Participants:
going green -- less paper
- 12:44:42 PM from JO CONWAY to All Participants:
knowledge
- 12:44:42 PM from Denise Nunez to All Participants:
what else can we give them
- 12:44:43 PM from Kelly Monroy to All Participants:
reading would be more accessible
- 12:44:44 PM from chris henderson to All Participants:
expanding interests
- 12:44:44 PM from Lori Ayre to All Participants:
easier to read for visually impaired
- 12:44:46 PM from Nancy Agafitei to All Participants:
Outside our walls

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:44:46 PM from Kelly Benning to All Participants:
we always have a phone, but not a book with us

12:44:46 PM from Vanessa Vigil to All Participants:
I love my night read option on my nook! Just like a book light.

12:44:47 PM from Kathleen DiGiovanni to All Participants:
can go on vacation without packing a suitcase full of books!

12:44:48 PM from Jim Sherod to All Participants:
people can rent reading devices from library - Marcel

12:44:49 PM from Sigrid Hudson to All Participants:
can submit collaborative reviews, share reading experience

12:44:49 PM from Ted Penic to All Participants:
it is cheaper to produce an ebook

12:44:49 PM from becky andrews to All Participants:
download books you could not afford--the library or personally

12:44:52 PM from Dan Lawrence to All Participants:
convenience that we can leverage

12:44:52 PM from Elaine Butler to All Participants:
It gives the library more freed up space to use for gatherings.

12:44:53 PM from Nicole Burchfield to All Participants:
able to carry more titles without taking up valuable shelf space as well

12:44:54 PM from Cathleen Clifford to All Participants:
24-7

12:44:55 PM from Donna Howard to All Participants:
more people are reading more

12:44:58 PM from Becky Deaton to All Participants:
they are going to the library to find out how to do it! if they are reading something
news related it is easier to issue retractions

12:45:02 PM from Bracewell Library to All Participants:
practice practice practice

12:45:10 PM from Kathleen DiGiovanni to All Participants:
available all the time

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:45:15 PM from Ambree Killings to All Participants:
Easy access
- 12:45:22 PM from Jim Sherod to All Participants:
library can provide training on e-readers - Marcel
- 12:45:27 PM from Melisa Williams to All Participants:
saving trees
- 12:45:28 PM from Sondee Weiss to All Participants:
make an improve play date with willing co workers!
- 12:45:33 PM from Lori Ayre to All Participants:
@kathleen and you won't have to pay extra for another suitcase on vacation!
- 12:45:33 PM from Nicole Burchfield to All Participants:
makes your library accessible ALL the time
- 12:45:42 PM from Bracewell Library to All Participants:
phone = pizza
- 12:45:52 PM from chris badeker to All Participants:
lamp
- 12:45:53 PM from Vanessa Vigil to All Participants:
My stapler is now a computer
- 12:45:54 PM from Stephanie Beverage to All Participants:
Plant = zoo
- 12:45:58 PM from Kathleen DiGiovanni to All Participants:
coffee cup = dog
- 12:46:00 PM from becky andrews to All Participants:
paper=rock
- 12:46:00 PM from Connie Brian to All Participants:
light = sunshine
- 12:46:01 PM from Nancy Agafitei to All Participants:
laptop=lunchbox
- 12:46:01 PM from Sondee Weiss to All Participants:
wall=banana

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:46:01 PM from Sharon Nicola to All Participants:
mug=dog

12:46:02 PM from Bracewell Library to All Participants:
me = cher

12:46:03 PM from Janet Packer to All Participants:
keyboard + glue

12:46:04 PM from Kathleen DiGiovanni to All Participants:
knitting = printer

12:46:05 PM from Lilly Jimenez to All Participants:
mug= book

12:46:05 PM from Robin Darling to All Participants:
elephant =book

12:46:06 PM from eileen oshea to All Participants:
phone=moose

12:46:08 PM from Becky Deaton to All Participants:
table=dog

12:46:10 PM from Stephanie Beverage to All Participants:
chair = tree

12:46:11 PM from becky andrews to All Participants:
ivy=books

12:46:11 PM from Nancy Agafitei to All Participants:
table=broom

12:46:12 PM from Pam North to All Participants:
glasses = gerbil

12:46:15 PM from Sylvia Garcia to All Participants:
jalapeno

12:46:16 PM from Robin Darling to All Participants:
thermos=newspaper

12:46:16 PM from chris badeker to All Participants:
coke = pierce brosnan

12:46:17 PM from stephanie nichols to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

terrier

12:46:17 PM from Robin Marshall to All Participants:
mouse = pickle

12:46:17 PM from Jennifer Bowman to All Participants:
planner = tina

12:46:20 PM from Meegan Tosh to All Participants:
abacus

12:46:20 PM from Angela Westphal to All Participants:
plant = dog

12:46:22 PM from Kathleen DiGiovanni to All Participants:
binders = shoes

12:46:22 PM from Amin Chaudhry to All Participants:
mouse=keyboard

12:46:22 PM from Rosalind Wells to All Participants:
Family + Genealogy

12:46:22 PM from eileen oshea to All Participants:
coke=zebra

12:46:23 PM from becky andrews to All Participants:
pen=light switch

12:46:24 PM from Celina Lee to All Participants:
coffee mug = dog

12:46:24 PM from Robin Darling to All Participants:
desk = light

12:46:25 PM from Jim Sherod to All Participants:
pad of paper - motorcycle

12:46:26 PM from Lenika Coleman to All Participants:
computer=phone

12:46:28 PM from Nancy Agafitei to All Participants:
cheesecake=dog

12:46:30 PM from Ambree Killings to All Participants:
printer=computer

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:46:30 PM from Robin Darling to All Participants:
very hard

12:46:30 PM from Lenika Coleman to All Participants:
no

12:46:30 PM from Becky Deaton to All Participants:
chair=pencil

12:46:32 PM from Celina Lee to All Participants:
no

12:46:32 PM from Trisha Hollis to All Participants:
no

12:46:32 PM from Pauline DUTTON to All Participants:
yes

12:46:33 PM from Jennifer Longoria to All Participants:
yes

12:46:33 PM from Natalie Smith to All Participants:
no

12:46:33 PM from Lori Ayre to All Participants:
cher?

12:46:36 PM from Lin Teagle to All Participants:
not at all

12:46:36 PM from Angela Westphal to All Participants:
no

12:46:36 PM from Mayra Rocha to All Participants:
no

12:46:37 PM from Susan McHam to All Participants:
no

12:46:37 PM from Conni Kitten to All Participants:
yes

12:46:38 PM from Dorothy Nowroozian to All Participants:
no

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

- 12:46:39 PM from Lois Shelton to All Participants:
no
- 12:46:39 PM from Lilly Jimenez to All Panelists:
No!
- 12:46:39 PM from Meegan Tosh to All Participants:
yes and no
- 12:46:39 PM from Suzanne smith to All Participants:
Yes
- 12:46:40 PM from Sherrie Hardin to All Participants:
chair = flower
- 12:46:41 PM from Rosalind Wells to All Participants:
no
- 12:46:41 PM from Lori Garza to All Participants:
No
- 12:46:41 PM from Mardi Veiluva to All Participants:
some hesitation
- 12:46:41 PM from Erin Senseman to All Participants:
light bulb - box; stapler - airplane
- 12:46:42 PM from Sharon Nicola to All Participants:
its' easy when you're already nuts!
- 12:46:43 PM from Donna Howard to All Participants:
yes
- 12:46:43 PM from Michelle Boisvenue-Fox to All Participants:
It was if I thought about it too much
- 12:46:44 PM from Stephanie Beverage to All Participants:
To start with, yes
- 12:46:44 PM from Ruth Geos to All Participants:
yes not hard, hungry easy to come up with things
- 12:46:45 PM from Sally Decker Smith to All Participants:
no
- 12:46:45 PM from Dan Lawrence to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

no

12:46:45 PM from Keri Botello to All Participants:
yes

12:46:45 PM from Yu Tao to All Participants:
no

12:46:46 PM from Joyce Adams to All Participants:
yes

12:46:46 PM from Elaine Butler to All Participants:
Yes it was

12:46:47 PM from Victoria McMichael to All Participants:
No

12:46:49 PM from Bracewell Library to All Participants:
it was fun

12:46:52 PM from Erin Senseman to All Participants:
yes it was

12:46:52 PM from eileen oshea to All Participants:
no=yes

12:46:53 PM from Ambree Killings to All Participants:
yes

12:46:54 PM from Alice McCain to All Participants:
yes and no

12:46:55 PM from Lori Ayre to All Participants:
harder as I went along

12:46:55 PM from Sherrie Hardin to All Participants:
box = pig

12:46:57 PM from Sherrie Hardin to All Participants:
I have lost audio again

12:46:57 PM from Vanessa Cowie to All Participants:
trashcan=swimming pool. Yes, kind of difficult. The chocolate keyboard keeps melting, and I'm licking it off my fingers.

12:46:58 PM from Kathleen DiGiovanni to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

No, not difficult at all. Pushed the stupid "yes" button by mistake!

12:46:58 PM from Becky Deaton to All Participants:
it was interesting

12:46:59 PM from Nicole Burchfield to All Participants:
i think i should continue to call my coat pine tree :)

12:47:03 PM from becky andrews to All Participants:
yes

12:47:07 PM from Janet Packer to All Participants:
Easy to start with, then ran out of easy ideas

12:47:10 PM from KIM WILEY to All Participants:
Flexible

12:47:14 PM from Lenika Coleman to All Participants:
it was fun to call things something else

12:47:14 PM from Sylvia Garcia to All Participants:
you put my mindset there with the previous activity

12:47:15 PM from Bracewell Library to All Participants:
we now have cher, cincrawford, and madonna participating

12:47:16 PM from Donna Messori to All Participants:
lost audio

12:47:17 PM from Dorothy Nowroozian to All Participants:
pretty easy

12:47:28 PM from Jim Sherod to All Participants:
incipient alzheimer's makes it easier

12:47:28 PM from Nancy Toombs to All Participants:
Lots of family members with "A" names, so do this all the time!

12:47:29 PM from Ted Penic to All Participants:
You need to be silly at work sometimes

12:47:39 PM from Vanessa Vigil to All Participants:
My son and I use to walk and make stories out of what we saw, a tree use to morph into a Droid...it's second nature now lol

12:47:51 PM from Linda Helms to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

Having senior moments, I'm used to not remembering the right name for things
;-)

12:47:52 PM from jennifer hall to All Participants:
lost volume

12:48:17 PM from Becky Deaton to All Participants:
lost connection

12:48:24 PM from Ruth Harris to All Participants:
lost audio too

12:48:31 PM from Bracewell Library to All Participants:
sorry you had to go through that

12:48:36 PM from Karen Fischer to All Participants:
lost connection too

12:48:39 PM from Jerry Sadberry to All Participants:
lost audio

12:48:41 PM from Sondee Weiss to All Participants:
@BRA too many yes-butters in the HPL kitchen, no?

12:48:47 PM from Infopeople Project to All Participants:
If you have lost audio Call in please Phone is 877-668-4490 access code: 572
746 295

12:48:48 PM from Lenika Coleman to All Participants:
that would be great

12:48:53 PM from Janet Packer to All Participants:
lost audio too!

12:49:06 PM from Lenika Coleman to All Participants:
cause mine is stuck on policy

12:49:06 PM from Kathleen DiGiovanni to All Participants:
where'd the audio go?

12:49:17 PM from Bracewell Library to All Participants:
they just need to update the vocabulary

12:49:17 PM from Vanessa Vigil to All Participants:
You can also ask for the tools to be successful or share your needs with your supervisor

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:49:22 PM from Infopeople Project to All Participants:
If you have lost audio Call in please Phone is 877-668-4490 access code: 572
746 295

12:49:22 PM from eileen oshea to All Participants:
If you lose audio, open the Communicate menu and make sure that Join Audio
Broadcast is selected. If tha doesn't work you can call in on the phone.

12:49:30 PM from Elaine Butler to All Participants:
I lost the audio.

12:49:50 PM from Sondee Weiss to All Participants:
@BRA need to update the improv skill sets!

12:50:19 PM from Jerry Sadberry to All Participants:
thanks, eileen!

12:50:40 PM from Melinda Flannery to All Participants:
lost audio

12:50:49 PM from Becky Deaton to All Participants:
thank you!!!

12:51:02 PM from KIM WILEY to All Participants:
what was purpose of calling things by an incorrect name?

12:51:03 PM from Angela Westphal to All Participants:
lost audio

12:51:16 PM from Melisa Williams to All Participants:
lost audio

12:51:27 PM from Infopeople Project to All Participants:
If you have lost audio Call in please Phone is 877-668-4490 access code: 572
746 295

12:51:51 PM from Mary Glenn to All Participants:
hit the blue square at the top left and then click on communicate it will reconnect

12:52:03 PM from Conni Kitten to All Participants:
lost audio

12:52:40 PM from Bracewell Library to All Participants:
its more interesting in a small group...

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

12:52:54 PM from Sondee Weiss to All Participants:
these should be mandatory at staff meetings!

12:53:07 PM from chris badeker to All Participants:
agree

12:53:33 PM from eileen oshea to All Participants:
Contract training info: <http://infopeople.org/training/contract>

12:53:57 PM from KIM WILEY to All Participants:
what was purpose of calling things by an incorrect name?

12:54:03 PM from rebecca Jauregui to All Participants:
Is there a good book yo ucan recommend for improv techniques?

12:54:07 PM from Ruth Geos to All Participants:
Chris mentinoed there are 100's of improv activities: could you provide a listing of some of these exercises for us?

12:54:08 PM from Theresa H to All Panelists:
What resources would you recommend?

12:54:11 PM from Lenika Coleman to All Participants:
can we get a copy of the presentation couldn't see slides

12:54:14 PM from Gayle Gunderson to All Participants:
I have Kim's question (why call things by incorr. name?)

12:54:17 PM from Jim Sherod to All Participants:
thanks for the tips - I find the "yes, and" technique very helpful

12:54:38 PM from Lilly Jimenez to All Panelists:
I am sorry, I signed in late, would it be possible to get the slides from this webinar? Thank you!

12:54:42 PM from Eva Gonzalez to All Participants:
Tell us again what we should learn from the Wrong Name game, please.

12:55:04 PM from eileen oshea to All Participants:
Slides & bibliography can be downloaded here:
<http://infopeople.org/training/improvisation>

12:55:05 PM from Infopeople Project to All Participants:
You can get slides at: <http://infopeople.org/training/improvisation>

12:55:21 PM from becky andrews to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

What techniques out of this are best for dealing w/difficult patron?

12:55:22 PM from Lori Lewis to All Participants:
if you google "yes and technique" you get some videos on you tube

12:55:25 PM from Pam North to All Participants:
Ditto props for Improv Wisdom

12:55:36 PM from eileen oshea to All Participants:
try saying "wrong name game" 10 times fast!

12:55:39 PM from Kristen Valyi-Hax to All Participants:
Thanks all, and for book titles.

12:56:02 PM from Rosalind Wells to All Participants:
As Genealogy Librarian this was a very big confidence booster! More ideas, take risks and continue to inform and educate the public. Thanks

12:56:14 PM from Sarah Vantrease to All Participants:
"Yes and" in a patron conversation can be "Here's what we CAN do" when the answer is really "no"

12:56:23 PM from Ruth Geos to All Participants:
how do you get an inveterate naysayer to be more comfortable in taking that 30 seconds?

12:56:38 PM from Bracewell Library to All Participants:
@sarah - Agree

12:56:42 PM from Jim Sherod to All Participants:
Good observation Sarah

12:56:55 PM from Gayle Gunderson to All Panelists:
thank you,

12:57:33 PM from Sarah Vantrease to All Participants:
Hi Jim!

12:57:38 PM from Jim Sherod to All Participants:
;-)

12:57:41 PM from Celina Lee to All Participants:
Do you have resources to help get "unreceptive" coworkers to be more open to these improv ideas

12:57:44 PM from Sigrid Hudson to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

@ Ruth: can ask in a meeting "what's positive?" and "what's interesting?" about an idea - either before entertaining any negative comments (or don't offer opportunity for neg. comments)

12:58:31 PM from Ambree Killings to All Participants:
@Stanley...LOL

12:59:39 PM from Robin Darling to All Participants:
people can have hurt feelings when their ideas aren't respected - then they will shut down.

12:59:39 PM from KIM WILEY to All Participants:
what was purpose of calling things by an incorrect name?

13:00:08 PM from Jim Sherod to All Participants:
(to broaden your mind to new ideas)

13:00:11 PM from Evelyn Coley to All Participants:
a new technique for overdue fines that we are trying is to work with patrons - meet them halfway - payment plans - ?

13:00:55 PM from Robin Darling to All Participants:
thanks for offering this

13:00:58 PM from Yu Tao to All Participants:
Thank you!!!

13:01:00 PM from Lenika Coleman to All Participants:
Thank you very informative

13:01:00 PM from Aimee Gladfelter to All Participants:
Thank you Cheryl and Chris!

13:01:01 PM from KIM WILEY to All Participants:
Thanks!!!

13:01:01 PM from Eric Travis to All Participants:
thank you both.

13:01:02 PM from Carol da Silva to All Participants:
Thanks - Fun!

13:01:03 PM from Dorothy Nowroozian to All Participants:
Thank You!!!

13:01:04 PM from chris badeker to All Participants:

Chat from: Improvisation at Work! Communicating and Innovating in Your Library

you're welcome!

13:01:04 PM from Bracewell Library to All Participants:
Thank You for a fun hour of work

13:01:05 PM from Ambree Killings to All Participants:
Thank you!

13:01:05 PM from Robin Marshall to All Participants:
Great webinar; thanks!

13:01:06 PM from Conni Kitten to All Participants:
Thank you.

13:01:06 PM from Keri Botello to All Participants:
thank you very much!

13:01:07 PM from Marie Johnson to All Participants:
thank you

13:01:07 PM from Joyce Adams to All Participants:
thank you

13:01:07 PM from Denise Nunez to All Participants:
Thank you! Free to Risk

13:01:08 PM from Jim Sherod to All Participants:
thanks for the improv seminar

13:01:11 PM from Sherrie Hardin to All Participants:
thank you

13:01:11 PM from Natalie Smith to All Participants:
Thanks for the info

13:01:12 PM from Jennifer Bowman to All Participants:
Thanks - this was great!

13:01:13 PM from Pauline DUTTON to All Participants:
THank You!!!

13:01:13 PM from Suzanne smith to All Participants:
Thanks, very interesting!!

13:01:13 PM from Victoria McMichael to All Participants:
Thanks to everyone!

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13:01:14 PM from Lilly Jimenez to All Panelists:
Thank you very much!!

13:01:14 PM from becky andrews to All Participants:
Enjoyed it. Good job.

13:01:15 PM from Cathe Spencer to All Participants:
Enjoyed it

13:01:16 PM from Mani Sundar to All Participants:
Thank you!

13:01:17 PM from Patricia Rodriguez to All Participants:
Thank you very interersting.

13:01:18 PM from Elaine Butler to All Participants:
Thank you.

13:01:18 PM from Lois Shelton to All Participants:
Thank you

13:01:20 PM from Janet Packer to All Participants:
very interesting