June 7, 2012 11:43:47 AM from Infopeople Project to All Participants: You can download presentation at: http://infopeople.org/training/when-webinars-attack

June 7, 2012 11:51:03 AM from Laura Solomon to All Participants: *waving* Hello, folks!

June 7, 2012 11:51:55 AM from Candice Kennington to All Participants: Hi from Houston TX

June 7, 2012 11:52:07 AM from Laura Solomon to All Participants: Or, you can use the hashtag #wwattack, which will be on one of my first slides:) (Sorry, Stanley)

June 7, 2012 11:52:13 AM from Jared Della Rocca to All Participants: Hey from Bennington, VT

June 7, 2012 11:52:19 AM from Laura Solomon to All Participants: Howdy, Candice!

June 7, 2012 11:52:26 AM from Laura Solomon to All Participants: I am from south of Cleveland, Ohio

June 7, 2012 11:52:33 AM from Debbie Stanton to All Participants: Hello from Washington, IA:)

June 7, 2012 11:52:46 AM from Laura Solomon to All Participants: Hi Debbie!

June 7, 2012 11:53:17 AM from Laura Solomon to All Participants: The "on hold" music is decidedly not Muzak :)

June 7, 2012 11:53:23 AM from eileen oshea to All Participants: Hi everybody! We'll be starting in about 7 minutes.

June 7, 2012 11:53:28 AM from Candice Kennington to All Participants: I'm loving the nostalgic music!! thank you!

June 7, 2012 11:54:01 AM from eileen oshea to All Participants: I was lobbying for heavy metal but oh well...

June 7, 2012 11:54:31 AM from Laura Solomon to All Participants: Eilleen/Stanley, there's a question for you in the Q&A box...

June 7, 2012 11:54:38 AM from Laura Solomon to All Participants: Ah, never mind :)

June 7, 2012 11:54:54 AM from Laura Solomon

to All Participants: Where is everyone from?

June 7, 2012 11:55:35 AM from eileen oshea

to All Participants: Camelot! (the song, not where I'm from)

June 7, 2012 11:55:38 AM from Laura Solomon

to All Participants: Camelot! (The music!)

June 7, 2012 11:56:20 AM from Susan Fisher

to All Participants: Ah Richard Harris...

June 7, 2012 11:56:23 AM from Laura Solomon

to All Participants: So far, we've got folks identified from TX, IA and VA (and OH, me)

June 7, 2012 11:56:28 AM from Susan Fisher

to All Participants: CA

June 7, 2012 11:56:49 AM from Laura Solomon

to All Participants: *Waiting for Julie Andrews...*

June 7, 2012 11:56:53 AM from Susan Dunman

to All Participants: Murray, KY - Hi!

June 7, 2012 11:56:57 AM from Laura Solomon

to All Participants: Howdy!

June 7, 2012 11:57:05 AM from eileen oshea

to All Participants: I think that's Richard Burton not Richard Harris.

June 7, 2012 11:58:03 AM from eileen oshea

to All Participants: Or was it Richard Harris?

June 7, 2012 11:58:08 AM from eileen oshea

to All Participants: Hmmm...

June 7, 2012 11:58:27 AM from Susan Fisher

to All Participants: I only visualize Harris from movie..

June 7, 2012 11:58:34 AM from Laura Solomon

to All Participants: Bunch of librarians in here...somebody probaby knows how to find

out :)

June 7, 2012 11:58:52 AM from eileen oshea

to All Participants: Great idea, Laura!

June 7, 2012 11:59:02 AM from shari kitchin

to All Participants: Robert Goulet?

June 7, 2012 12:02:41 PM from eileen oshea

to All Participants: yes!

June 7, 2012 12:02:46 PM from Antonio DeRosa

to All Participants: yes!

June 7, 2012 12:03:02 PM from Suzanne Beattie

to All Participants: i won't be able to phone in. wil someone be monitoring the chat box

for questions?

June 7, 2012 12:06:10 PM from Infopeople Project

to Suzanne Beattie (privately): We do have someone monitoring but it is better to use

Q&A box for questions.

June 7, 2012 12:07:52 PM from Infopeople Project

to Laura Solomon (privately): 31% are doing something else right now!

June 7, 2012 12:07:53 PM from eileen oshea

to All Participants: Slide-ology: http://www.duarte.com/books/slideology/www

June 7, 2012 12:08:11 PM from Alyssa Novak

to All Participants: Thanks Eileen!

June 7, 2012 12:11:12 PM from eileen oshea

to All Participants: face to face

June 7, 2012 12:13:40 PM from Sue Atherton

to All Participants: yes in info about webinar

June 7, 2012 12:16:12 PM from marisol hernandez

to All Participants: yes

June 7, 2012 12:25:14 PM from eileen oshea

to All Participants: We use iStock Photos for copyright-free images:

http://www.istockphoto.com/

June 7, 2012 12:25:55 PM from Kate Holmes to All Participants: Always tell them "What's in it for them."

June 7, 2012 12:28:11 PM from eileen oshea

to All Participants: This slide is SO TRUE!

June 7, 2012 12:28:33 PM from Elaine Settergren

to All Participants: so irritating!

June 7, 2012 12:28:55 PM from Sara Pimental

to All Participants: totally

June 7, 2012 12:28:55 PM from Ross Callender

to All Participants: It is almost a total mind shutdown for me if they read from their

screen

June 7, 2012 12:29:05 PM from Kate Holmes to All Participants: It's boring for the presenter, too.

June 7, 2012 12:29:14 PM from eileen oshea

to All Participants: Beyond Bullet Points: http://beyondbulletpoints.com/

June 7, 2012 12:30:30 PM from Elaine Settergren to All Participants: maybe consider a separate handout?

June 7, 2012 12:36:06 PM from Kate Holmes

to All Participants: Everyone wants to be heard.

June 7, 2012 12:37:56 PM from Nicole Spoor

to All Participants: good question, Teresa!

June 7, 2012 12:39:18 PM from eileen oshea to All Participants: istockphoto isn't fee, you buy credits.

June 7, 2012 12:39:30 PM from Antonio DeRosa

to All Participants: In regard to engaging participants, what if you're giving a webinar to a small group? Is it silly to poll only 2 people, for instance?

June 7, 2012 12:39:45 PM from eileen oshea to All Participants: Stock exchange - http://www.sxc.hu/

June 7, 2012 12:40:19 PM from Ross Callender to All Participants: Teresa, I hosted a panel with 3 presenters and we had dedicated spot for their pics and would change them as they were talking. Not every time but when they would talk for 3-4 minutes

June 7, 2012 12:40:28 PM from eileen oshea to All Participants: Four is a lot. We find three is the optimal. Two is perfect.

June 7, 2012 12:40:29 PM from Kelli Ham

to All Participants: Here is a site we've used for images: http://morguefile.com/

June 7, 2012 12:42:32 PM from eileen oshea to All Participants: like, what's wrong with that?

June 7, 2012 12:42:49 PM from Joy Schwarz to All Participants: Or start a drinking game

June 7, 2012 12:43:00 PM from eileen oshea to All Participants: Hah! Good one Joy!

June 7, 2012 12:43:05 PM from Kate Holmes to All Participants: Sakibombing works!

June 7, 2012 12:43:05 PM from Karen Heskett to All Participants: I had a presenter once with an "okay?" rate of 8 per minute. I counted to keep from going insane.

June 7, 2012 12:43:12 PM from Suzanne Beattie to All Panelists: thanks for the links to image resources!

June 7, 2012 12:43:14 PM from Dani Elder to All Participants: Once you start it is hard to stop saying, "um"

June 7, 2012 12:44:10 PM from Kate Holmes to All Participants: Keep your key points few - have one main goal. Make it a "one-note samba"

June 7, 2012 12:46:45 PM from Ross Callender to All Participants: I have 2 Federal libraries here that block the port that Adobe Connect uses for broadcasting. That sentence sums up about 3 hours of troubleshooting

June 7, 2012 12:47:14 PM from eileen oshea to All Participants: @Ross - I feel your pain!

June 7, 2012 12:48:32 PM from Kate Holmes to All Participants: YOu need to Blog that adventure!

June 7, 2012 12:50:28 PM from Kristin Martin to All Participants: Also recommend headsets with a mic for presenters

June 7, 2012 12:51:55 PM from Kate Holmes

to All Participants: Yes!

June 7, 2012 12:52:03 PM from Kate Holmes

to All Participants: It's a classic!

June 7, 2012 12:52:34 PM from eileen oshea

to All Participants: from kristin martin: any special tips for presenting an in-person presentation that is also broadcast as a webinar?

June 7, 2012 12:53:13 PM from Dani Elder

to All Participants: Repeat questions from audience into the mic

June 7, 2012 12:54:15 PM from Nelda Moore

to All Participants: Or people who didn't hear it in the room.

June 7, 2012 12:54:47 PM from Elizabeth Knefel

to All Participants: Or interpreting the question from the audience

June 7, 2012 12:55:36 PM from Kate Holmes to All Participants: Yes, always do a run through!

June 7, 2012 12:56:14 PM from Ross Callender

to All Participants: one of best things I saw for training, was using two computers side by side, one logged in as admin, one logged in as participant to see the differences side by side.

June 7, 2012 12:56:20 PM from eileen oshea

to All Participants: and then when you do the live event don't change anything!

June 7, 2012 12:56:32 PM from Robin Hartman

to All Participants: Thank you!

June 7, 2012 12:56:38 PM from Raphael Jackson

to All Participants: goodbye

June 7, 2012 12:56:40 PM from Raphael Jackson

to All Participants: thankyou

June 7, 2012 12:56:41 PM from Susan Fisher

to All Participants: Thanks Laura!

June 7, 2012 12:56:41 PM from Frances Chu

to All Participants: Thank you

June 7, 2012 12:56:41 PM from Katherine Adelberg

to All Participants: Thank you!

June 7, 2012 12:56:42 PM from Ross Callender

to All Participants: thanks, good points!

June 7, 2012 12:56:42 PM from Sarah Irwin

to All Participants: thank you!

June 7, 2012 12:56:46 PM from Dani Elder

to All Participants: Thanks.

June 7, 2012 12:56:47 PM from Antonio DeRosa

to All Participants: Thanks!

June 7, 2012 12:56:49 PM from Ellen Bard

to All Participants: Thanks, Laura.

June 7, 2012 12:56:52 PM from anne deutsch

to All Participants: Thanks so much!!

June 7, 2012 12:56:54 PM from Carol Maxwell

to All Participants: This was very helpful thanks!

June 7, 2012 12:56:56 PM from Jenifer Flaxbart

to All Participants: Nice points, Laura. Thank you.

June 7, 2012 12:56:58 PM from Shelly Miller

to All Participants: Thanks!

June 7, 2012 12:57:03 PM from Candice Kennington

to All Participants: thank you so much!!

June 7, 2012 12:57:05 PM from Deborah Mekeel

to All Participants: Thanks Laura. Lots of great info!

June 7, 2012 12:57:06 PM from Kate Holmes

to All Participants: This was wonderful!

June 7, 2012 1:02:51 PM from Laura Solomon

(privately): Sorry, cordless phone battery JUST went!

June 7, 2012 1:04:50 PM from Laura Solomon

to All Participants: Thanks all!

June 7, 2012 1:04:59 PM from Laura Solomon

to All Participants: Talk to you later