



Desktop Self-Defense

*Workshop Agenda
Fall/Winter 2005*

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An Infopeople Workshop

Introductions & Agenda for the Day

Basic Self-Defense Tips

Getting a Handle on Email

- ◆ Spotting Scams & Phishing
Exercise #1 How to Spot an Email Scam
- ◆ Viruses: How You Get Them, How to Stop Them
Exercise #2 Dealing with Viruses & Other Annoyance
- ◆ Advantages of Webmail Accounts
Exercise #3 Organizing and Protecting Yahoo! Mail

Surfing the Internet

- ◆ The Perils of Spyware & Adware
Exercise #4 Spotting the Symptoms of Spyware & Adware
- ◆ Securing your Browser
Exercise #5 Dealing with Pop-Ups & Browser Security
- ◆ Review of the Day
Exercise #6 On the Reference Desk

Summary and Evaluation

There will be two 15-minute breaks and an hour for lunch.