

Bookmarks for Needs Assessment

Basic and Growth Needs

[Maslow's Hierarchy](#)

en.wikipedia.org/wiki/Maslow%27s_hierarchy_of_needs

Wikipedia overview of Maslow's Hierarchy deficiency and growth needs.

California State Library Website Resources

[Projects Funded By Library Bond Act of 2000](#)

www.olc.library.ca.gov/LBA2000/fundedProjectsList.cfm

Links to the 45 public libraries funded by the Bond Act.

Selected examples with very highly rated needs assessments are:

[Alameda Main Library](#)

[Bruggemeyer Memorial Library](#)

[Camarillo Library](#)

[National City Library](#)

[Orange \(City\) Main Library](#)

[Santa Maria Public Library](#)

[Library Services and Technology Act \(LSTA\) 2007/08 Application Information](#)

www.library.ca.gov/html/lsta_app_07_08.cfm

Links to information about available grant funding.

Community Needs Assessments

[Alameda Community Needs Assessment 2005-06](#)

www.ci.alameda.ca.us/news/pdf/sshrb_needs_assmt_06.pdf

PDF of City of Alameda (CA) Social Service Human Relations Board (SSHRB) about social service and human relations needs in Alameda.

[Santa Clara County 2005 Trends and Needs Assessment Report](#)

www.uwsv.org/index.php?id=35&sub=19

United Way Silicon Valley PDF report provides a detailed analysis of demographic trends, economic trends, and health and human services needs.

[Columbia-Willamette 2007 Community Needs Assessment](#)

www.unitedway-pdx.org/documents/UWCW_Needs_Assessment.pdf

United Way of the Columbia-Willamette (Portland (OR) –Vancouver (WA)) PDF snapshot report provides an overview of community needs.

[Metropolitan Dallas 2006 Community Needs Assessment](#)

www.unitedwaydallas.org/communityassessment

In conjunction with Collin County United Way and Greater Lewisville United Way, United Way of Metropolitan Dallas publishes a full Community Needs Assessment every three years with annual updates (2002-2006 online).

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Information Gathering Resources

[Focus on the Future: Needs Assessment and Strategic Planning for County and Regional Libraries, A How - To Manual](#)

www.ocl.net/needs/toc.html

Manual funded in 1992 by the Ontario, Canada Ministry of Culture and Communications to help guide and carry out needs assessments and strategic planning for county or regional library systems.

[Houston Area Library System Training for Public Libraries Community Analysis Module](#)

www.hals.lib.tx.us/plan123/1community.htm

Online tutorial that provides information on how to do community needs assessment.

Sample Library Surveys

[Library Needs Survey of North Carolina Hispanics](#)

statelibrary.dcr.state.nc.us/hispanic/nc_e.pdf

PDF of telephone survey conducted by Rincón & Associates, an opinion research company in Dallas, for the North Carolina State Library in 2000.

[Charles Sturt University Library Client Survey](#)

www.csu.edu.au/division/library/survey/rodski/rodski_2006.pdf

PDF of detailed report on the process and results of a 2004 online and written survey of university students at the Charles Sturt University Library in Australia.

Survey Resources

[Civic Technologies](#)

www.civictchnologies.com/library/

Commercial firm that provides web services, customized applications, and consulting services for public libraries used by Contra Costa County Library, Los Angeles Public Library, and San Jose Public Library.

[Counting Opinions](#)

www.countingopinions.com/

Commercial firm that provides the LibSat public library customer satisfaction management system used by the Rancho Cucamonga (CA) Public Library.

[LibQUAL+](#)

www.libqual.org/About/Information/index.cfm

Association of Research Libraries (ARL) fee-based services for libraries to solicit, track, understand, and act upon users' opinions of service quality.

[SurveyMonkey](#)

www.surveymonkey.com

Commercial firm that provides services that allows users to create and publish online surveys. Results can be seen online or downloaded as spreadsheets.

[TouchPoll Research System](#)

www.touchpoll.com/

Commercial firm that provides onsite polling equipment and services. Roseville (CA) Public Library is currently using the system in multiple locations.