

## **Exercise #2**

### **Can Older Adults Get to the Service?**

Providing library services to the older adult population is very satisfying and exciting. You can have the best speakers, the best food, dynamic plans...but if they can not get into the building and navigate it is very frustrating for them and, therefore, disappointing to you.

**Instructions:** Think about your library building and answer the following questions:

1. Can someone in a wheelchair open your:
  - a. Front door?
  - b. Community room door?
  - c. Other public entrance?
  - If you answered yes: GREAT, go to #2. If you answered no: what could you do to make these entrances wheelchair accessible?  
(An idea can be use a volunteer at the door and call them a greeter.)
  
2. Is there a clear path to the service area?
  - If you answered yes: GREAT, go to #3. If you answered no: what changes or modifications can be made?  
(An idea can be to create path or move the location)
  
3. How can you make the service easy to find?
  
  
4. List any possible barrier and solution to the barrier for a disabled older adult.  
Brainstorm!

Build access and capacity in your library for optimum service!