

## **Exercise #3 Increase Self-Sufficiency**

In this exercise you will think about who your current customers are and what you can do to help them be more self-sufficient.

**1. The most frequent visitors to my library are:**

We could make them more self-sufficient by:

**2. My library makes non-English speakers self-sufficient by:**

We could make them more self-sufficient by:

**3. My library makes older adults self-sufficient by:**

We could make them more self-sufficient by:

**4. My library makes teens self-sufficient by:**

We could make them more self-sufficient by:

**5. My library makes tech-savvy users self-sufficient by:**

We could make them more self-sufficient by:

**6. My library website makes library users self-sufficient by:**

We could make them more self-sufficient by: