



Teaching Spanish-Speaking Patrons How to Use the Internet

Workshop Agenda

Fall 2007

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Instructor

An Infopeople Workshop

Introduction

Español in the U.S.

Designing Internet Training for the Spanish-Speaking Patron - The Instructional System Design (ISD) model

- The ISD Phases
- *Exercise #1*
Enseñar "Internet Browsers"

The Spanish-Speaking Patron

- Characteristics of Adult Learners
- Emotional Factors of Latino Learners
- Personal Factors of Latino Learners - Learning Styles
- *Exercise #2*
Enseñar "Using Search Engines"
- *Exercise #3*
Enseñar "Setting Up and Using Email"

Development of Training and Facilitation Tips

- *Exercise #4*
Enseñar "Explore Online Internet Tutorials"
- *Review lesson*
Enseñar "Printing Information from the Internet"

Summary and Conclusion

There will be two 15-minute breaks and an hour for lunch.