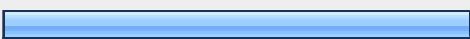
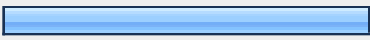


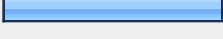
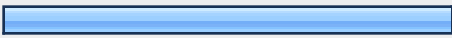
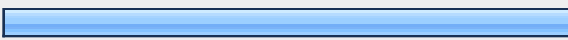
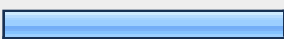
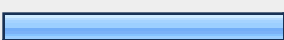



2010/11 Infopeople Library Staff Needs Assessment Survey



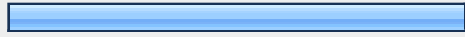


1. Who makes decisions in regard to what training you receive annually? Choose all that apply.			
		Response Percent	Response Count
I make the choice		71.9%	453
My immediate supervisor		56.2%	354
The Training Coordinator/Manager		11.4%	72
A Training Committee		3.2%	20
The Library Director		33.5%	211
		Other (please specify)	66
		answered question	630
		skipped question	3

2. How does your library support your training? Choose all that apply.			
		Response Percent	Response Count
Pays tuition/fees for training		69.2%	436
Allows use of work time to take training		87.1%	549
Brings trainers to our library		43.0%	271
Offers training in-house using staff trainers		43.0%	271
My library does not support training		5.2%	33
		Other (please specify)	59
		answered question	630
		skipped question	3

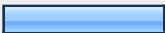
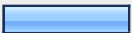
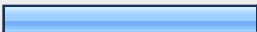








3. If you were able to take any training you wanted and there were no barriers (e.g. travel, technology, etc.) rank the following formats in order of your personal preference from 1 (high interest) to 4 (no interest). Make only one choice per column.



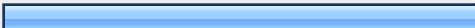

	1 - highest	2	3	4 - lowest	Rating Average	Response Count
Face-to-face workshop	79.6% (477)	8.8% (53)	6.3% (38)	5.2% (31)	1.37	599
Online course	15.0% (84)	43.6% (244)	27.9% (156)	13.4% (75)	2.40	559
Webinar	9.0% (49)	37.5% (205)	43.0% (235)	10.4% (57)	2.55	546
Podcast	0.9% (5)	10.6% (60)	20.4% (115)	68.1% (385)	3.56	565
Other (please specify)						20
answered question						630
skipped question						3






4. How many continuing education events have you attended during the last year?

		Response Percent	Response Count
Over 10		3.0%	19
6-10		11.9%	75
1-5		70.3%	443
none		11.9%	75
not sure		2.9%	18
answered question			630
skipped question			3

5. What types of continuing education events did you attend during the last year? Choose all that apply.

		Response Percent	Response Count
Infopeople onground workshop		24.3%	153
Infopeople online course		19.0%	120
Infopeople webinar		38.9%	245
Infopeople podcast		4.6%	29
Eureka Leadership Institute		4.3%	27
California Library Association conference		20.6%	130
American Library Association conference		8.9%	56
In-house training		48.3%	304
City/county training		34.8%	219
None		11.4%	72
Other (please specify)		27.3%	172
		<i>answered question</i>	630
		<i>skipped question</i>	3

6. For what reasons did you attend training events during the last year? Choose all that apply.			
		Response Percent	Response Count
My employer required me to attend		37.3%	209
It was relevant to my current job		85.6%	480
I wanted to get an introduction to or better understanding of a topic		72.9%	409
I wanted to gain skills for personal career advancement		49.7%	279
		Other (please specify)	32
		answered question	561
		skipped question	72

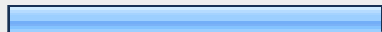


7. If you did not attend any training during the last year, what were the reasons? Choose all that apply.			
		Response Percent	Response Count
Release time not available		27.7%	33
Funding not available		57.1%	68
Topics not of interest		47.1%	56
No interest in continuing education		1.7%	2
Unaware of continuing education offerings		16.0%	19
		Other (please specify)	34
		answered question	119
		skipped question	514

8. If you attended Infopeople training in the past year, how did you learn about the event(s)?			
		Response Percent	Response Count
IFPTraining discussion list		22.2%	65
CALIX discussion list		58.4%	171
CALIBK12 discussion list		5.1%	15
Facebook		2.0%	6
Twitter		1.7%	5
Website/blog		35.5%	104
		Other (please specify)	168
		<i>answered question</i>	293
		<i>skipped question</i>	340

9. Please rate your level of interest in learning more about some aspect of each of the following general topics from 1 (high interest) to 5 (no interest). Number rankings can appear more than once.

	1	2	3	4	5	Response Count
Access services (circulation, interlibrary loan, document delivery)	16.9% (89)	12.4% (65)	20.0% (105)	21.9% (115)	28.9% (152)	526
Administration (management, supervision, library legal issues, strategic and long-range planning, project planning and management, budgeting, library boards)	32.3% (176)	24.4% (133)	16.9% (92)	15.0% (82)	11.4% (62)	545
Buildings/facilities (planning, new construction, remodeling, green libraries, space planning, maintenance)	10.3% (56)	18.0% (98)	23.0% (125)	22.8% (124)	25.8% (140)	543
Collection development and management	29.5% (161)	29.7% (162)	22.4% (122)	10.5% (57)	7.9% (43)	545
Customer Service/new service models	39.4% (213)	30.7% (166)	17.4% (94)	7.4% (40)	5.0% (27)	540
Fundraising, grant writing, library foundations	22.9% (120)	24.3% (127)	20.8% (109)	16.6% (87)	15.3% (80)	523
Interpersonal skills (communication, conflict resolution, facilitation, dealing with stress and change, teamwork)	32.0% (172)	27.0% (145)	22.7% (122)	10.8% (58)	7.4% (40)	537
Leadership	34.1% (178)	27.8% (145)	19.2% (100)	10.5% (55)	8.4% (44)	522
Literacy	16.1% (84)	21.2% (111)	24.9% (130)	18.7% (98)	19.1% (100)	523
Marketing/public relations	23.3% (123)	30.5% (161)	26.3% (139)	9.7% (51)	10.2% (54)	528
Outreach, community partnerships	29.4% (154)	30.3% (159)	21.2% (111)	10.1% (53)	9.0% (47)	524
Preservation, digitization, book repair	15.0% (77)	17.0% (87)	21.1% (108)	21.6% (111)	25.3% (130)	513
Services and programming for						

special groups (adults, young adults/teens, children/youth, older adults)	32.8% (176)	24.3% (130)	17.2% (92)	11.8% (63)	14.0% (75)	536
Reference and information services (including Internet search strategies, CORE training, virtual reference, new reference models, support for statewide reference initiatives, reader's advisory)	39.4% (215)	27.9% (152)	18.0% (98)	7.7% (42)	7.0% (38)	545
Subject-specific resources (e.g., business, government, law, medicine, genealogy)	22.0% (114)	20.1% (104)	26.4% (137)	16.0% (83)	15.4% (80)	518
Technical services (cataloging and classification, processing)	15.6% (81)	17.1% (89)	19.0% (99)	22.1% (115)	26.2% (136)	520
Technology management and maintenance (broadband, computer troubleshooting, network management, open source, public access computing, web design, Library-specific computer skills)	25.4% (138)	24.6% (134)	19.5% (106)	16.9% (92)	13.6% (74)	544
Training for staff and public	25.2% (132)	29.8% (156)	24.3% (127)	10.3% (54)	10.3% (54)	523
Trends (emerging technologies, innovation, information literacy)	41.6% (228)	31.4% (172)	15.0% (82)	7.8% (43)	4.2% (23)	548
Volunteers and Friends' groups	10.5% (55)	19.3% (101)	28.5% (149)	20.1% (105)	21.6% (113)	523
Web 2.0/library 2.0 (e.g. Blogs, Facebook, Twitter)	27.0% (147)	27.9% (152)	20.8% (113)	12.7% (69)	11.6% (63)	544
Workforce recovery (job and career resources and services)	17.9% (94)	22.7% (119)	24.0% (126)	18.3% (96)	17.1% (90)	525
	answered question					630
	skipped question					3



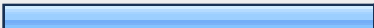
10. Are you willing to pay for training yourself and do it on your own time if the topic is important enough to you?				
			Response Percent	Response Count
Yes			57.3%	361
No			16.7%	105
Not sure			26.0%	164
			<i>answered question</i>	630
			<i>skipped question</i>	3


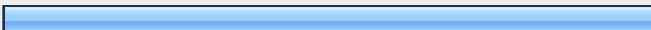
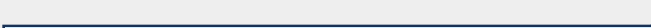
11. If you answered yes to question 10, how much would you would be willing to pay for each of the following types of training?				
	Under \$25	\$25-\$50	\$50-\$75	Response Count
Full day face-to-face	15.5% (61)	45.9% (181)	38.6% (152)	394
4-week online	25.4% (90)	42.0% (149)	32.7% (116)	355
<i>answered question</i>				411
<i>skipped question</i>				222


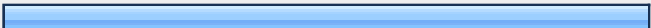
12. Please add any suggestions or comments you would like Infopeople to consider for the coming year.		Response Count
		100
<i>answered question</i>		100
<i>skipped question</i>		533

13. Type of library in which you work:			
		Response Percent	Response Count
Academic (2-year)		4.3%	27
Academic (4-year or graduate university)		7.9%	50
Public		74.9%	472
School		7.3%	46
Special (including law and medical)		5.6%	35
		Other (please specify)	21
		<i>answered question</i>	630
		<i>skipped question</i>	3

14. Your current position in the library:			
		Response Percent	Response Count
Administration		20.0%	126
Professional		56.5%	356
Support staff		23.5%	148
		Other (please specify)	57
		<i>answered question</i>	630
		<i>skipped question</i>	3

15. Years you have worked in a library:			
		Response Percent	Response Count
Less than 5		19.4%	122
5-10		23.5%	148
More than 10		57.1%	360
		<i>answered question</i>	630
		<i>skipped question</i>	3

16. Your library information:			
		Response Percent	Response Count
Library name:		100.0%	630
Branch name (if applicable):		100.0%	630
County in which library is located:		100.0%	630
		<i>answered question</i>	630
		<i>skipped question</i>	3

17. Contact information (if you want to be entered in the raffle drawing):			
		Response Percent	Response Count
Name:		99.6%	520
Email Address:		99.6%	520
		<i>answered question</i>	522
		<i>skipped question</i>	111