

Behavior Procedure resource for the Infopeople Webinar - "We are NOT Okay: Library Worker Trauma Before and During COVID-19 and What Happens After"
February 8, 2022
Provided by Christian Zabriskie, Executive Director, OCPL

From:

Sent: Friday, October 15, 2021 2:47 PM

To:

Subject: New Behavior Procedures

Good Afternoon,

We are making a couple of changes to our security procedures. Going forward please note the following penalties:

If patrons are caught watching porn in the library, then they are banned from all OCPL:City locations for one month.

If patrons use racist, homophobic, or sexist language in a verbal attack on staff, they will be banned from all OCPL:City Locations for one week.

I have attached a memo which shows how these procedure changes are supported by current library policy in the Patron Code of Conduct.

Thank you for your attention, if you have any questions, please let me know.

OCPL Procedure Update Justifications

This updates security procedures to improve the library experience for both staff and patrons.

These updates use existing Patron Code of Conduct rules as determined by the OCPL Board.

[This code of conduct can be referred to in full here.](#)

Pornography in the Library

Anyone caught viewing pornography on a library computer will be banned from all OCPL:City locations for one month.

The Code of Conduct states the following as Prohibited Behaviors or Activities

- Any behavior that disrupts the normal functioning of the library or creates an unsafe environment
- Acting in an intimidating, threatening, hostile, or offensive manner
- Violating the Internet Policy including the public display of offensive sexual materials as restricted by NYS Penal Laws §245.10, §245.11, §263.11, and §263.16.
- Excessive displays of public affection; exhibitionism, lewd behavior; engaging in or soliciting sexual acts.
- Sexual harassment

Bias Attacks on Staff

Anyone who uses racist, homophobic, or sexist language in a verbal attack on library staff will immediately be banned with an order of trespass from all OCPL:City locations for one week.

The Code of Conduct states the following as Prohibited Behaviors or Activities.

- Any behavior that disrupts the normal functioning of the library or creates an unsafe environment.
- Failure to follow staff instructions
- Noise disturbing to others, including loud talking, yelling, inappropriate/loud use of cell phone and audio equipment, including during computer use.
- Abusive or threatening language, profanity
- Acting in an intimidating, threatening, hostile, or offensive manner.
- Sexual harassment

All questions regarding these new procedures should be directed to the executive director,

[REDACTED]

[REDACTED], 10/15/2021