Your answers to this survey will help us improve our safety, security, and risk management policies, procedures, and devices for our library facilities. Please circle your best answer and provide any comments at the end.

Branch: ________________

1. How would you rate your library’s written security policies and procedures?
   a. don't have any or don't know if we have any
   b. needs improvement
   c. adequate
   d. excellent

2. How would you rate your library’s access control policies and procedures (badges, key card systems, door locks, vendor controls)?
   a. don't have any or don't know if we have any
   b. needs improvement
   c. adequate
   d. excellent

3. How would you rate your library’s physical security protections (cameras, lighting, burglar alarms, desk panic alarms)?
   a. don't have any or don't know if we have any
   b. needs improvement
   c. adequate
   d. excellent

4. How would you rate your library’s perimeter security protections (exterior lighting, parking lot security, landscaping)?
   a. don't have any or don't know if we have any
   b. needs improvement
   c. adequate
   d. excellent
5. How would you rate your library’s emergency evacuation policies and procedures (active shooter, fire, weather, natural disasters)?

a. don't have any or don't know if we have any  
b. needs improvement  
c. adequate  
d. excellent

6. (If applicable): How would you rate your library’s security guards, in terms of protection and service?

a. no interaction with them  
b. needs improvement  
c. adequate  
d. excellent

7. How would you rate your local law enforcement response, in terms of speed of arrival, protection, and service?

a. no interaction with them  
b. needs improvement  
c. adequate  
d. excellent

8. In the rare event of an active shooter in your library, have you been told about or trained in the concept of "Run-Hide-Fight"?

a. Yes  
b. No

9. Do you feel comfortable reporting high-risk patron behavior incidents to your supervisor, manager, or Library Director?

a. Yes  
b. Maybe; it depends on the situation.  
c. No

10. If you have reported high-risk patron behavior incidents to your supervisor, manager, or Library Director, was it handled immediately and effectively?
a. don’t know if it would or not
b. needs improvement
c. adequate response
d. excellent response

11. Please check the patrons that give you the most concern for your safety and security. (Only choose one.)

a. Homeless
b. Mentally Ill
c. Substance abusers
d. Internet porn watchers
e. Teenagers
f. Gang members

12. Please add any specific comments or concerns related to your answers. If we need to make safety and security-related changes, tell us what they are and why.