



Veterans Connect @ the Library

April 28, 2021

8 LINC Regions

Local Interagency Network Coordinators (LINC)s



Learning Objectives

- Learn difference between Federal & State Veteran Affairs
- Understand services and benefits for veterans
- Learn to connect veterans with services and benefits
- Learn how to navigate Veterans Connect website
- Learn how to order CalVet materials



What is the difference
between Federal and State
Veteran Affairs?

Federal



State



County



Service Providers





U.S. Department
of Veterans Affairs



Programs

Veterans Health Administration (VHA)

- Health Benefits
- Hospitals & Clinics
- Pharmacy

Veterans Benefits Administration (VBA)

- Compensation
- Education & Training
- Home Loans
- Life Insurance
- Vocational Rehabilitation

National Cemetery Administration (NCA)

- Burial Benefits
- Headstones, Markers, & Medallions
- Presidential Memorial Certificates
- Nationwide Gravesite Locator

- California Transition Assistance Program (CalTAP)
- College Fee Waiver
- Home Loans
- Veteran Homes
- State Cemeteries
- California State Approving Agency for Veterans Education (CSAAVE)
- Veterans Benefit Enhancement Program (VBE)
- Veterans Housing and Homelessness Prevention Program (VHHP)



County Veterans Service Offices

What Does the CVSO Do?

- Provides Veterans and dependents free benefit information, assistance and counseling
- Brought in approximately \$542 million of new federal benefits into the State's economy in 2019-2020

CVSO Types of Assistance

- Comprehensive benefits counseling
- Networking and advocacy with federal, state and local agencies
- Dependency and Indemnity Compensation for survivors (DIC)
- Burial Benefits
- Claim & Compensation
- Pension / Life Insurance
- Records Request
- Discharge Upgrades
- College Fee Waiver
- Veterans Designation



How do I find my CVSO?

CHAPTER 7

Advocacy and Assistance



DIRECTORY OF COUNTY VETERANS SERVICE OFFICES

Many counties have various branch locations. Please contact your counties central CVSO to find the branch nearest you, or visit www.calvet.ca.gov/VetServices/Pages/CVSO-Locations.aspx.

ALAMEDA

6955 Foothill Boulevard
Oakland, CA 94605
(510) 577-1926
(510) 577-1947 (Fax)
Mon - Fri: 8:30 a.m. - 12 p.m. / 1 p.m. - 5 p.m.

AMADOR

11401 American Legion Way
Jackson, CA 95642
(209) 223-6476
(209) 267-0419 (Fax)
Mon - Fri: 8 a.m. - 4 p.m.

BUTTE

765 East Avenue, Suite 200
Chico, CA 95926
(530) 891-2759
(530) 895-6508 (Fax)
Mon - Fri: 8:30 a.m. - 11:30 a.m.
Mon and Wed: 12:30 p.m. - 3:30 p.m.
Walk-ins: Tues and Thu: 12:30 - 3:30 p.m.

CALAVERAS

300 West Daphne Street
Valley Springs, CA 95252
(209) 754-6910
(209) 754-1003 (Fax)
Mon, Tue, Wed, Fri: 9 a.m. - 5 p.m.
Walk-ins: Thu: 9 a.m. - 1 p.m. and
2 p.m. - 4 p.m.

COLUSA

251 East Webster Street
Colusa, CA 95932
(530) 458-0388
(530) 458-0492 (Fax)
Mon - Fri: 8 a.m. - 4:30 p.m.

CONTRA COSTA





10 Douglas Drive, Suite 100
Martinez, CA 94533-4078
(925) 313-1481
(925) 313-1490 (Fax)
Mon - Fri: 9 a.m. - 12 p.m. / 1 p.m. - 4 p.m.

DEL NORTE







810 H Street
Crescent City, CA 95531
(707) 464-2154
(707) 465-0409 (Fax)
Mon - Fri: 8 a.m. - 12 p.m. / 1 p.m. - 5 p.m.

EL DORADO

130 Placerville Drive, Suite B
Placerville, CA 95667
(530) 621-5892
(530) 621-2218 (Fax)
Mon, Tue, Thu: 9 a.m. - 4 p.m.
Wed: 10 a.m. - 4 p.m.
Fri: 9 a.m. - 12 p.m.




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Compassion

Treating all veterans and their family members with respect, dignity, and appreciation.



123||

Benefits and Services for Veterans and their Families



EducationEmploymentHealthcareHome LoansHousingAdvocacyVA Claims

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Service Provider Search by Location

[Show County Veterans Services Offices by County](#)

Your Zip
Code:

Maximum
distance
to
search:

Search

- ☐ Advocacy and Assistance
- ☐ Education
- ☐ Employment
- ☐ Healthcare
- ☐ Housing
- ☐ VA Claims
- ☐ All Results



Custom benefits and services

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- [College Fee Waiver](#)
- [Women Veterans](#)
- [Minority Veterans](#)
- [Affected by Natural Disasters?](#)

CVSO Locations

The following are the County Veteran Service Office locations in California. You may also check the CVSO tab on your completed myCalVet profile. Not all services are offered at each location. Please contact each location for services offered.

* Days and times may vary by location. Please call ahead. *



Butte County Veterans Service Office

[Return](#)

Location: Chico

Hours: Appointments only M-F 8:30am to 11:00am M and W 12:30pm to 3:30pm Walk-Ins T and Th 12:30pm to 3:30pm

Office: 765 East Avenue, Suite 200, Chico, CA, 95926 83.7 mi.

Main: (530) 891-2759

Fax: (530) 895-6508



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Most Visited

- [CalVet REN Communities](#)
- [Veterans Housing and Homelessness Prevention Program \(VHHP\)](#)
- [Memorial History and Status](#)
- [Veteran Designation on California Driver License and ID Card](#)
- [CalVet Home Loans](#)



California Transition Assistance Program (CalTAP)

What is the CalTAP program?

Designed to inform and connect Veterans of all eras to their earned federal and state benefits as well as provide continued support and assistance as their needs change over time through four pathways:

- Core Curriculum
- Education
- Employment
- Entrepreneurship

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Benefits and Services for Veterans and their Families

Education
 Employment
 Healthcare
 Home Loans
 Housing
 Advocacy
 VA Claims

Custom benefits and services

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Contact CalVet
1-800-952-5626
[Contact Us](#)

VA Benefits Hotline
1-800-827-1000

Veterans Crisis Line
1-800-273-8255
Press 1

Find a CVSO
1-844-SERV-VET
(1-844-7378-838)

CalVet Home Loans

Veterans Homes of California

CA Veteran Driver License

CaITAP

Federal Benefits

California Transition Assistance Program (CalTAP)



Core Curriculum Pathway



Education Pathway



Employment Pathway



Entrepreneurship Pathway



Service Providers Pathway

California Transition Assistance Program (CalTAP) is a program designed to inform and connect veterans of all eras to their earned federal and state benefits as well as provide continued support and assistance as their needs change over time through five unique pathways:

- Core Curriculum: (Veteran 101, CA Benefits, Financial Literacy)
- Education: (Selecting a School, Educational Benefits, UC & State Schools)
- Employment: (Apprenticeship, Job Search, State Employment)
- Entrepreneurship: (DVBE, Business Centers, Business Resources)
- Service Providers (Attorneys, Employers, Primary Care, Supportive Housing)

How Can I Find Out More?

Join us for our [webinars](#) or email us at CalTAP@calvet.ca.gov.

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- Education Pathway
- Employment Pathway
- Entrepreneurship Pathway
- Service Providers Pathway

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- COVID-19 Updates
- College Fee Waiver
- Women Veterans
- Minority Veterans
- Affected by Natural Disasters?

CalTAP Core Curriculum



Module 1: Introduction

Provides veterans with an understanding of the goals and learning objectives of the CalTAP program.



Module 2: Understanding Resilience

Provides veterans with the opportunity for self-assessment; understand the challenges of service on the family; connect to support networks that assist in the transition from servicemember to civilian.



Module 3: Healthcare

Provides veterans with an overview of the health care benefits available through the Veterans's Health Administration (VHA).



Module 4: Claims and Compensation

Provides veterans with an overview of the benefits available through the Veterans's Benefits Administration (VBA).



Module 5: California Benefits

Provides veterans with an overview of the benefits available through the California Department of Veterans Affairs.



Module 6: Protecting Your Benefits

Provides veterans with information on how to protect their benefits and avoid possible poaching scams.



Module 7: Discharge Upgrades

Provides veterans with an overview of past policies and programs associated with less than honorable discharges and



Module 8: Financial Literacy

Provides veterans with the essentials of financial education and the skills to confidently make financial decisions.



Module 9: Citizenship

Provides veterans with an overview of naturalization, citizenship and legal services.



Custom benefits and services

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- Doing Business with CalVet











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CalTAP Education Pathway




Module 1: Selecting a School
Provides an overview of the California educational system and teaches veterans how to build an education plan.




Module 2: Education Benefits
Provides Veterans with an overview of the GI Bill, tuition assistance, financial aid and vocational rehabilitation.




Module 3: California Community Colleges
Provides an overview of the California Community College system.



Module 4: California State Universities
Provides an overview of the California State University system.



Module 5: University of California
Provides an overview of the University of California system.



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Spotlight

CalTAP Employment Pathway



Module 1: Personal Appraisal

Provides veterans with an overview of career research, career choices, and the military skills translator.



Module 2: Personal Marketing

Provides veterans with an overview of creating a master resume, targeted resume development, and cover letters.



Module 3: Job Search

Provides veterans with an overview of searching for employment, and veteran specific hiring opportunities.



Module 4: State Employment

Provides veterans with an overview of how to get a state job.



Module 5: Federal Employment

Provides veterans with an overview of how to get a federal job.



Module 6: Interview Techniques

Provides veterans with an overview of interview preparation and evaluating job offers.



Module 7: State Employment



Module 8: Apprenticeship/OJT

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CalTAP Entrepreneurship Pathway



Module 1: Veteran Owned Business Enterprise Programs

Provides veterans with an overview of state and federal veteran business opportunities.



Module 2: Veterans Business Center

Provides veterans with an overview of how to build and grow their business.



Module 3: Entrepreneurship Resources

Provides veterans with an overview of state and federal veteran business resources.

What is the Entrepreneurship Pathway?

The California Transition Assistance Program (CalTAP) Entrepreneurship Pathway is designed to assist veteran business owners and service disabled veteran business owners achieve success in their entrepreneurial ventures. This is achieved by providing an overview of State of California and US Government resources available for veteran business owners. The pathway will also provide an overview of non-governmental resources available to veteran business owners who want to learn how to do business with the government or the private sector.

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CalTAP Service Providers Pathway




Module 1: Attorneys
Provides Attorneys with unique insights on legal processes related to veterans.




Module 2: Behavioral Health
Provides Behavioral Health providers with the veteran-specific tools necessary for supportive services.




Module 3: Employers & HR Professionals
Provides Employers & HR Professionals with the skills needs to successfully hire and retain veterans.




Module 4: Cultural Competency
Provides a culturally informed approach to supportive services for Professionals interested in working with veterans.




Module 5: Non-Clinical Faculty & Staff
Provides tools for identifying veteran-specific needs and providing critical resources for student veterans.



Module 6: Primary Care
Provides Healthcare Providers with the tools to identify and treat veteran-related health issues.



Module 7: Supportive Housing Providers







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Module 5: Non-Clinical Faculty & Staff

C CalTAP Service Providers: Non-Clinical ...
SIC ALLOWANCE FOR HOUSING (BAH) Watch later Share

NOTE: BAH is not necessarily enough!
Some landlords do not consider BAH income.
The cost of housing may be more than BAH.
Students do not receive BAH when school is not in session.

Things for veterans to consider:

What is the average rent in the area where the school is located? Is available housing difficult to find?	Will the amount of BAH cover rent and other expenses?	Does the veteran currently have dependents? What schools might their children attend?
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This module will improve your ability to identify needs of student veterans, implement critical resources on campuses, and refer them to support services and resources.


Lessons

[Non-Clinical Faculty and Staff Lesson](#)

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VETERAN CULTURAL COMPETENCY

FOR NON-CLINICAL FACULTY AND STAFF AT COLLEGES AND UNIVERSITIES

PROVIDER GROUP MODULES

THIS MODULE INCLUDES:

HOW CAMPUSES CAN HELP WITH
TRANSITION TO SCHOOL

SCHOOL OUTREACH METHODS

CULTURAL COMPETENCY AMONG FACULTY
AND STAFF

VETERAN RESOURCE CENTERS

ON-CAMPUS VETERAN-SPECIFIC MENTAL
HEALTH SERVICES

CERTIFYING OFFICIALS

PEER MENTORSHIP

HOUSING STABILITY

STUDENT SERVICES

DISABILITY SERVICES

VETERAN COMMUNICATION WITH
ADMINISTRATION

GI BILL

YELLOW RIBBON PROGRAM

RESOURCES

WHY IS THIS IMPORTANT?

This module will improve your ability to identify needs of student veterans, implement critical resources on campuses, and refer them to support services and resources.

FIRST, SOME CONTEXT

Universities provide more than just an education; they provide a lifeline to critical services and resources for student veterans on their campuses. The education benefits that student veterans receive are often not enough to sustain them throughout their time in college. This means that students will often look to resources on campus to supplement their needs. Our colleges and universities are in a unique position to respond and intervene.

HOW CAMPUSES CAN HELP WITH TRANSITION TO SCHOOL

Transition from the military very often includes a pathway to college. But it's not easy to find a clear path from military culture into a civilian community. The military deconstructs the identity of the civilian and reconstructs them as a servicemember. But upon transition, they may find difficulties regaining that civilian identity. Many student veterans have claimed that transition is a lifelong process. In school, difficulties often occur because of cultural differences with non-veterans. Veterans may also find the GI Bill and school paperwork to be daunting. When communities have spaces for veterans to engage with their peers, veterans will often adapt better. Providing veteran-specific orientations is a good way to establish who your veterans are, what their needs are, and to see how they engage with other veterans at the orientation. Providing veteran alumni or current student veterans to mentor incoming students at orientations is also important.

SCHOOL OUTREACH METHODS

Outreach to students includes marketing, social media presence, and in-person presentations, but it also includes a level of best intentions, meaning that those who conduct outreach seek out student veterans to help improve the veterans' lives. Outreach often means conveying that your campus is a campus where veterans can feel welcome.

How should you approach this? Marketing materials must allow the veteran to see themselves at the college. The authenticity of these materials is important. For example, overly patriotic images



What are California veterans benefits?

College Tuition Fee Waiver for Veterans Dependents

- Open to dependents of disabled veterans with rating of 0% or above
- Dependents must be CA residents
- Waives tuition and fees at any state funded school (UC, CSU, CA Community College) through doctorate
- Saves CA Veterans over \$35 million a year

DMV Programs

- Veteran Drivers License
- “Honoring Veterans” License Plates
- Motor Vehicle Registration Fee Waiver for disabled Veterans

Fishing and Hunting Licenses

- Reduced annual fees on fishing and hunting licenses for disabled veterans

State Park Pass

- No cost use of all basic State Park System-operated facilities including camping and day use for disabled veterans

Tax Programs

- Disabled Veteran property tax exemption
- Business license, tax and fee exemption
- Disabled Veteran business enterprise program

State Cemeteries

- 3 veteran state cemeteries:
 - California Central Coast Cemetery (Seaside, CA)
 - Northern California Veteran Cemetery (Redding, CA)
 - Yountville Veterans Home Cemetery (Yountville, CA)

CalVet Home Loans

- Superior customer service
- Increased loan amounts
- Low or no down payment requirements
- Friendly underwriting terms
- Superior insurance products

CalVet Homes for Long-Term Care

- Provides long-term care for Veterans offering medical, dental, pharmacy, rehabilitation and social activities.
- 8 locations:
 - Barstow, Chula Vista, Fresno, Lancaster, Redding, Ventura, West Los Angeles, Yountville

CalVet Women Veterans

- Provide information, advocacy, outreach, and support to California's women veterans
- Partner with The California Women Veterans Leadership Council (CWVLC)

CalVet Minority Veterans

- Provide information, advocacy, outreach, and support to California's minority veterans
- Help unnaturalized veterans in California with citizenship and naturalization services.

Benefits and Services for Veterans and their Families

[Education](#)[Employment](#)[Healthcare](#)[Home Loans](#)[Housing](#)[Advocacy](#)[VA Claims](#)

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VA Benefits Hotline
1-800-827-1000

Veterans Crisis Line
1-800-273-8255
Press 1

Find a CVSO
1-844-SERV-VET
(1-844-7378-838)





CalVet Programs

California is home to nearly 2 million veterans. They range in age from World War II veterans in their 90's to "Millennials" from the current conflicts. Each generation has a different need and interest and each has a different way to learn about those services and benefits, but the one common element for all of you (and your family) is you stood up, put on the uniform and served in the U.S. Military. You are a veteran and because of that distinction you have earned benefits and services that will help you transition back to civilian life, or help you when you are finished with your civilian career and are now looking at retirement.

CalVet offers a variety of services to honorably discharged veterans from residency in one of our state Veterans Homes to helping you purchase a home through our Farm and Home Loan program. This department also advocates for veterans, providing information and representation before the U.S. Department of Veterans Affairs. There are many services, benefits and preferences provided to you by the people of California as a way to honor your service...explore this site and find out what you may have been missing.

CSAAVE

Eligible service members, veterans and dependents can receive GI Bill® benefits when attending college education and job training programs approved and monitored by the California State Approving Agency for Veterans Education (CSAAVE).

CalVet Home Loans

If you are a veteran and want a great home loan, then you need a CalVet Home Loan. You'll find the CalVet Loan will save you money and provide protection for your home and investment.





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Local Interagency Network Coordination

8 LINC Regions








Local Interagency Network Coordinators (LINC)s









What LINCS Do

- Provide outreach
- Make referrals and work directly with established service provider networks
- Assist with local emergencies
- Provide leadership and advocacy to local communities

How to register with MyCalVet




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Accountability


Acting responsibly in the provision of care and services, and stewardship of resources.

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Benefits and Services for Veterans and their Families




Education




Employment




Healthcare




Home Loans



Housing



Advocacy



VA Claims

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Sign-in to myCalVet

User ID / Email Address:

Password:

[Sign In](#)[Forgot your Password?](#)


Register for myCalVet

New to myCalVet?

Register now to receive custom benefits and services
for you and your family.

It's fast and easy!

[Get Started](#)



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Create Your myCalVet Account

myCalVet provides information for Veterans and their Family Members.
Please let us know if you are a 'Veteran' or a 'Family Member'.

☒ Veteran/Service Member
☐ Family Member

Please enter your e-mail as your CalVet ID. This will be used as the contact e-mail address for your account.
Please note that this e-mail address must be verified before you can use your CalVet ID.

E-mail Address: *

First Name: *

Last Name: *

Password must be at least 1 lowercase alpha, 1 uppercase alpha, 1 numeric, 8 characters long, have no spaces and only include (!@#\$%^&*()_~).

Password: *

Confirm Password: *

Security Question: *

Security Answer: *

Date of Birth: *

[I have read and agree to the Terms and Conditions/Privacy Policy](#)



How to access veteran-related information and resources

veterans connect@ the library



[Home](#) [About](#) [Contact](#) [FAQ](#) [Librarians](#) [PR Toolkit](#) [Training](#) [Veterans](#) [Volunteers](#)



For Veterans

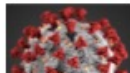


For Librarians



Volunteers

California public libraries, in partnership with California Department of Veterans Affairs, are working to connect veterans and their families to benefits and services for which they are eligible. Libraries, in collaboration with community veteran service organizations, can positively impact the quality of life for veterans.



Veterans Connect @ the Library is **gathering information about the coronavirus (COVID-19)** to help veterans find the information and help they need in these difficult times. This content

Social Media



Search the Site

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What's New

The latest CalVet newsletter, as well as previous issues, can be found [here](#).

Veterans Resource

As a public librarian, you are a trusted and valued community resource and are ideally positioned to assist veterans and their families in accessing benefits and services for which they may be eligible. A "digital duffel bag" of resources, training, and programming ideas has been developed to support your work in assisting veterans visiting your library.

Resources

► Helpful links relating to Veteran Resource Centers.

Programming Ideas

► Ideas you can use in your libraries from the Library of Congress and others.

Training

► Get staff and volunteers up to speed about your Veteran Resource Center.

Statistics

► What you need to know regarding reporting Veteran Resource Center activities.

Social Media



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Library Materials

- [California Veterans Resource Book](#) (PDF format)
- [Federal Benefits for Veterans, Dependents and Survivors](#): This 2018 online edition includes resources to help veterans access their benefits, comprising a listing of various toll-free phone numbers, World Wide Web locations and a directory of VA facilities throughout the country.
- [Recommended Books and DVDs](#) (updated Mar 2020)

Order Forms

- [Order Form for Federal Benefits for Veterans, Dependents and Survivors Handbook](#)
- [Order Form for Financial Publications Relevant to Veterans](#)
- [Order Form for Veteran Resource Centers – Free Publications/Information from CalVet](#)
- [Order Form for Veteran Resource Center materials](#) (DOCX format, updated Sep 2018)

Pathways/Benefit Navigation Guides

- [California Transition Assistance Program \(CalTAP\) flyer](#)
- [Veteran Resource Center Checklist](#) (PDF format, updated Dec 2016)
- [Veterans Benefits Assistance Flowchart](#) (PDF format, updated Nov 2014)

Resources

Social Media



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veterans connect@ the library

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In partnership with the California Department of Veterans Affairs (CalVet), your public library is pleased to help veterans and their families. Visit the Veterans Resource Center at a participating public library to learn about state and federal education, employment, housing, health, disability and other benefits that may be available to you and your family.

Special Note: Effective March 20, 2020, all Veteran Resource Centers are closed because of the Coronavirus. The dates listed below are subject to change. Click on the library name to go directly to the library website. For assistance please call your [County Veteran Service Office](#) or CalVet at 1-800-952-5626.

Call your library to schedule a one-on-one consultation with trained volunteers, many of whom are veterans themselves or who have had professional experience assisting veterans, or just drop by and check out the collection of library books and other library materials selected especially for veterans.

Veteran Resources Centers are available at the following libraries. If you do not see your library listed here contact the California Department of Veterans Affairs or call toll free 1-844-SERV-VET for your nearest County Veterans Service Officer (CVSO).



For a map version of the Veterans Resource Centers, follow this link.

Closed March 15 – indefinite
Alameda County Library – Dublin Library
200 Civic Plaza

Social Media



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Local Resources

[County Veteran Service Office \(CVSO\) locations](#)

State Resources

CalVet Veteran Services: 1-800-952-5626

[CalVet Resource Book \(PDF File\)](#)

[California Department of Veterans Affairs \(CalVet\) – start here](#)

[CalVet College Dependent Free Waiver Program](#)





Common Veteran Websites



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of Veterans Affairs

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Access and manage your VA benefits and health care

Health Care

[Refill and track your prescriptions](#)

[Send a secure message to your health care team](#)

[Schedule and view your appointments](#)

[View your lab and test results](#)

[Apply now for VA health care](#)

Disability

[Check your claim or appeal status](#)

[View your payment history](#)

[Upload evidence to support your claim](#)

[File for a VA disability increase](#)

[File a claim for compensation](#)

Education

[Check your Post-9/11 GI Bill® benefits](#)

[View your payment history](#)

[Change your current education benefits](#)

[Compare GI Bill benefits by school](#)

[Apply for education benefits](#)

Records

[Get Veteran ID cards](#)

[Get your VA medical records](#)

[Download your benefit letters](#)

[Apply for a home loan COE](#)

[Request your military records \(DD214\)](#)



For feature and outage events, refer to the Outage Calendar link at the bottom of the page.

To ensure your security and privacy, when using a shared or public computer, make sure you always log out of VADoD eBenefits and then close all browser windows when finished accessing the site.

What do you want to do?

Need help? Appoint a claims agent, attorney, or Veteran Service Organization (VSO) to assist you.



Apply

[Disability Compensation](#)

[Add or Remove Dependent](#)

[VA Health Care](#)

[Education Benefits](#)

[Pension Benefits](#)

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Employment](#)

[See all applications for benefits](#)



Manage Benefits

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[Certificate of Eligibility for Home Loan](#)

[Supporting Document Upload for
Claims](#)

[See all options to manage benefits](#)



Manage Health

[Share Your VA Medical Records](#)

[VA Prescription Refills](#)

[VA Appointments](#)

[Hearing Aid Batteries and Prosthetic
Socks](#)

[SECURE MESSAGING on
MyHeathVet](#)

[DoD TRICARE® Health Insurance](#)

[See all options to manage your health](#)

Benefits News



You have the skills that
employers are looking for.

VA can help you prepare for your next
mission.



Manage SGLI Insurance

The SGLI Online Enrollment System
(SOES) is now available to all Service
members (except PHS) with full-time
SGLI coverage. Change your life
insurance coverage without paper forms
or visits to your national office.

FEATURED RESOURCES



Service Members



Family Members

Login to Manage Your Healthcare

Login

Register



Pharmacy

Refill your VA prescriptions, track delivery, view a list of your VA medications and other details.

[Read More](#)



Appointments

Keep track of your upcoming VA medical appointments and get email reminders.

[Read More](#)



Messages

Communicate securely online with your VA health care team and other VA staff about non-emergency information or questions.

[Read More](#)



Health Records

View, print, or download a copy of your VA medical record information, or enter your own health information.

[Read More](#)

Resources



[Benefits](#)



[Veterans Health Library](#)



[Community](#)



[Mental Health](#)



[Healthy Living](#)



[HealthLiving Assessment](#)

In the Spotlight

Understanding Diabetic Nerve Damage



About half of all people with diabetes have some form of nerve damage. That damage is called neuropathy and can be painful. Diabetic neuropathy is a serious and common problem of diabetes. You can often prevent diabetic neuropathy or slow its progress with tight blood sugar control and a healthy lifestyle.

Schedule or Cancel a VA Appointment



Toll Free Numbers for Contacting VA

Published 01/09/2011 12:31 AM | Updated 02/27/2018 02:56 PM

Toll Free Numbers for Contacting VA

Department Name(s)	Toll Free Number(s)
Beneficiaries in receipt of Pension Benefits	1-877-294-6380
Benefits (VA): <ul style="list-style-type: none"> Burial Death Pension Dependency Indemnity Compensation Direct Deposit Directions to VA Benefits Regional Offices Disability Compensation Disability Pension Education Home Loan Guaranty Medical Care Vocational Rehabilitation and Employment 	1-800-827-1000
CHAMPVA Meds by Mail	1-888-385-0235 (or) 1-866-229-7389
Combat Call Center	1-877-WAR-VETS (1-877-927-8387)
Debt Management Center (Collection of Non-Medical Debts)	1-800-827-0648
Children of Women Vietnam Veterans (CWWV)	1-877-345-8179 (or)
Foreign Medical Program (FMP)	1-888-820-1756
Spina Bifida Health Care Program	
Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)	1-800-733-8387
CHAMPVA In-House Treatment Initiative (CITI)	
eBenefits Technical Support	1-800-983-0937
Education (GI Bill)	1-888-442-4551
Health Care Benefits	1-877-222-8387
Life Insurance:	
Service members and/or Veterans Group Life Insurance Program	1-800-419-1473
All other VA Life Insurance Programs	1-800-669-8477
Mammography Helpline	1-888-492-7844
Smoking Cessation Counselors	1-855-QUIT-VET (1-855-784-8838)
Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and Lewisite/Ionizing Radiation	1-800-749-8387
Status of Headstones and Markers	1-800-697-6947
Telecommunications Device for the Deaf (TDD)	Dial 711
Veterans Crisis Line	1-800-273-TALK (1-800-273-8255)
Vets.gov Help Desk	1-855-574-7286
White House VA Hotline	1-855-948-2311
Women Veterans Hotline	1-855-VA-WOMEN (1-855-829-6636)



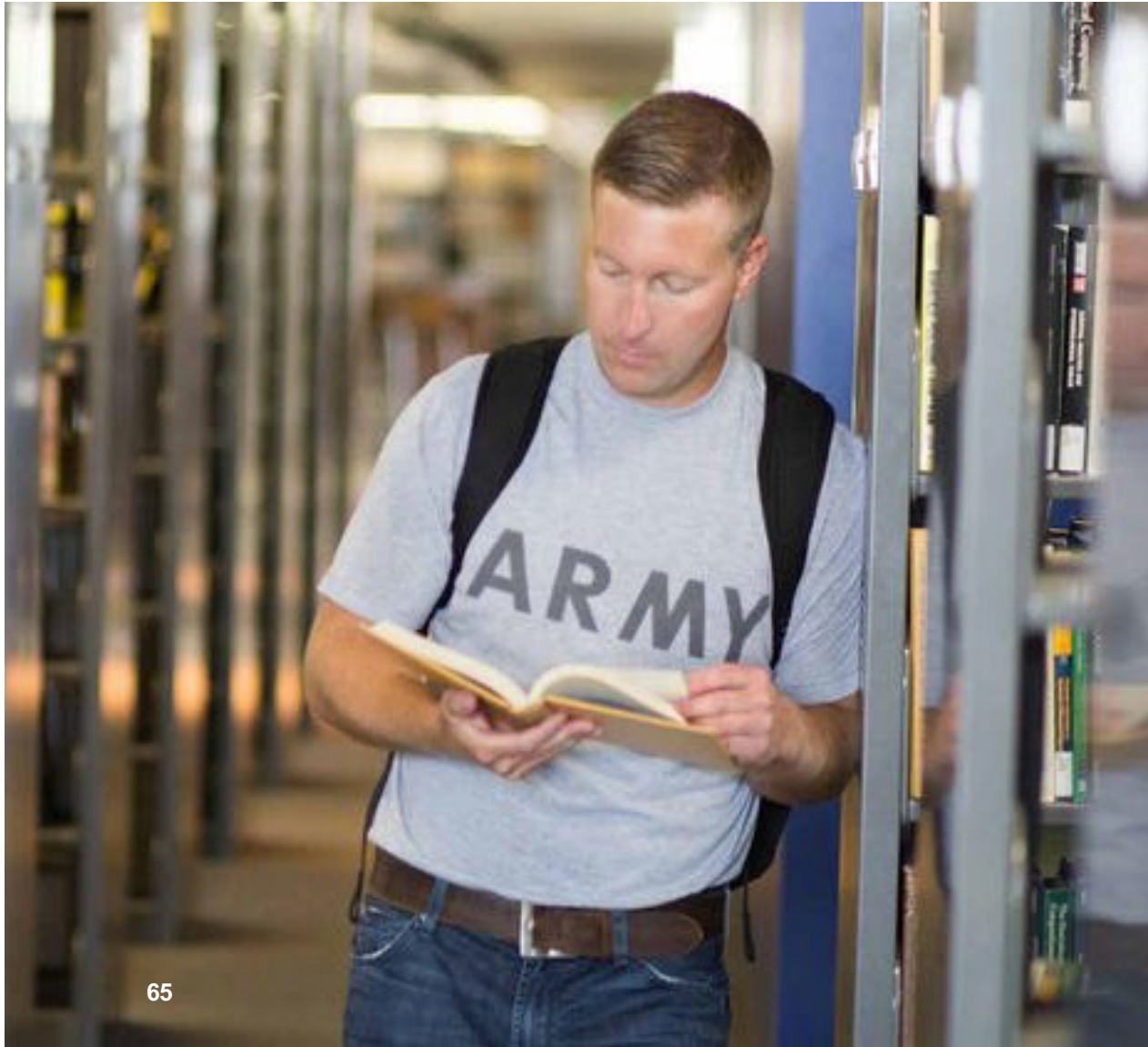
How to Connect Veterans with Services & Benefits

Step 1: Determine their need

Step 2: Determine service or benefit

Step 3: Provide information & encourage myCalVet Registration

Step 4: Make referral



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What are my
California
Benefits?

Show veteran how to find
information in the resource book
and online

CHAPTER 1

California State Benefits










REGIONAL OUTREACH

California Department of Veterans Affairs (CalVet) works closely with local communities in a joint effort to serve our state's veterans. To ensure veterans receive the assistance, benefits, and services they need, CalVet divides California into eight regions and staffs each region with a Local Interagency Network Coordinator (LINC). Our LINC's play a dynamic role within local communities, serving as both informational conduits to the community and feedback resources for CalVet.


LINC's bridge the gap between CalVet and the federal, state, county, and non-government agencies that provide services to our state's 1.7 million veterans. Our LINC's are advocates for veterans, military service members, and their families within their regions. In addition, they supplement and support the County Veterans Services Offices (CVSO) and regional partners in the development of improved and expanded services and support for their local veteran populations and assist veterans with employment and educational opportunities.

CALVET'S EIGHT LINC REGIONS ARE:

- » **Sacramento Valley and North State:** Yolo, Sutter, Yuba, Nevada, Placer, Sacramento, El Dorado, Amador, Calaveras, Tuolumne, Alpine, Siskiyou, Modoc, Trinity, Shasta, Lassen, Tehama, Plumas, Sierra, and Butte.
- » **Bay Area:** Sonoma, Napa, Marin, Contra Costa, Alameda, San Francisco, San Mateo, San Joaquin, Santa Clara, and Solano.
- » **Inland Empire:** San Bernardino, Riverside, Inyo, and Mono.
- » **Central Valley:** Fresno, Kern, Kings, Madera, Mariposa, Merced, Stanislaus, and Tulare.
- » **Central Coast:** Monterey, San Benito, San Luis Obispo, Santa Barbara, and Santa Cruz.
- » **Los Angeles:** Los Angeles and Ventura.
- » **Orange:** Orange and Southwest Los Angeles.
- » **San Diego:** San Diego and Imperial.

















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Benefits and Services for Veterans and their Families

 Education
  Employment
  Healthcare
  Home Loans
  Housing
  Advocacy
  VA Claims



Custom benefits and services

[Login](#)
[Register](#)

Contact CalVet

1-800-952-5626

[Contact Us](#)

VA Benefits Hotline

1-800-827-1000

Veterans Crisis Line


1-800-273-8255

Press 1


Find a CVSO

1-844-SERV-VET


(1-844-7378-838)




CalVet Home Loans



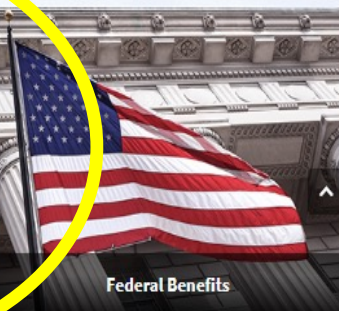
Veterans Homes of California



CA Veteran Driver License





CalTAP



Federal Benefits










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California Transition Assistance Program (CalTAP)




Core Curriculum Pathway




Education Pathway



Employment Pathway



Entrepreneurship Pathway




Service Providers Pathway

California Transition Assistance Program (CalTAP) is a program designed to inform and connect veterans of all eras to their earned federal and state benefits as well as provide continued support and assistance as their needs change over time through five unique pathways:

- Core Curriculum: (Veteran 101, CA Benefits, Financial Literacy)
- Education: (Selecting a School, Educational Benefits, UC & State Schools)
- Employment: (Apprenticeship, Job Search, State Employment)
- Entrepreneurship: (DVBE, Business Centers, Business Resources)
- Service Providers (Attorneys, Employers, Primary Care, Supportive Housing)

How Can I Find Out More?

Join us for our [webinars](#) or email us at CalTAP@calvet.ca.gov.





Custom benefits and services

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- [Education Pathway](#)
- [Employment Pathway](#)
- [Entrepreneurship Pathway](#)
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-  [College Fee Waiver](#)
-  [Women Veterans](#)
-  [Minority Veterans](#)
-  [Affected by Natural Disasters?](#)

CalTAP Core Curriculum



Module 1: Introduction

Provides veterans with an understanding of the goals and learning objectives of the CalTAP program.



Module 2: Understanding Resilience

Provides veterans with the opportunity for self-assessment; understand the challenges of service on the family; connect to support networks that assist in the transition from servicemember to civilian.



Module 3: Healthcare

Provides veterans with an overview of the health care benefits available through the Veterans's Health Administration (VHA).



Module 4: Claims and Compensation

Provides veterans with an overview of the benefits available through the Veterans's Benefits Administration (VBA).



Module 5: California Benefits

Provides veterans with an overview of the benefits available through the California Department of Veterans Affairs.



Module 6: Protecting Your Benefits

Provides veterans with information on how to protect their benefits and avoid possible poaching scams.



Module 7: Discharge Upgrades

Provides veterans with an overview of past policies and programs associated with less than honorable discharges and



Module 8: Financial Literacy

Provides veterans with the essentials of financial education and the skills to confidently make financial decisions.



Module 9: Citizenship

Provides veterans with an overview of naturalization, citizenship and legal services.



Custom benefits and services

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Module 5: California Veterans Benefits



CalTAP Core Curriculum: California Specific Benefits

Watch laterShare

State Parks & Recreation
PASS


California Specific Benefits

The lessons in Module 5 provide veterans with an overview of the services and benefits available through the State of California. Click on a lesson below to find out more.

[Module 5 Lesson Overview](#)

Lessons

- [California State Benefits Overview](#)
- [CalVet Home Loan Program](#)








Custom benefits and services

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-  Minority Veterans
-  Affected by Natural Disasters?

CALIFORNIA VETERANS BENEFITS

CORE PATHWAY

MODULE 5

THIS MODULE INCLUDES:

WHAT ARE CALIFORNIA VETERANS BENEFITS?
CALIFORNIA VETERAN EDUCATION BENEFITS
CALIFORNIA VETERAN DEPENDENT COLLEGE
FEE WAIVER
CALVET HOME LOANS
CALIFORNIA VETERAN BUSINESS ENTERPRISES
CERTIFY ONLINE
VETERANS TAX BENEFITS
MOTOR VEHICLE REGISTRATION FEE WAIVER
DRIVER LICENSE VETERAN DESIGNATION
VETERAN LICENSE PLATES
STATE PARK AND RECREATION PASS
FISHING AND HUNTING LICENSES
CEMETERIES AND BURIALS
BURIAL FLAGS
RESOURCES
SOURCES

WHY IS THIS IMPORTANT?

As a resident of California, you may be eligible for both federal veteran benefits and state-specific veterans benefits as well. This lesson provides a brief overview of some of the benefits provided for California veterans and their families.

SUGGESTED MATERIAL FOR REVIEW:

All the modules in Core Pathway are important to review along with this module.

WHAT ARE CALIFORNIA VETERANS BENEFITS?

California veterans and their eligible dependents may be eligible for unique benefits and services in addition to those available through the U.S. Department of Veterans Affairs (USDVA). Specific California benefits include College Tuition Fee Waiver, Motor Vehicle Registration Fee Waiver, Special License Plates, veterans Driver's License, Fishing and Hunting Licenses, Parks and Recreation Discounts, CalVet Home Loans, and Disabled Veterans Business Enterprises.

COLLEGE TUITION FEE WAIVER FOR VETERAN DEPENDENTS

The College Tuition Fee Waiver for Veteran dependents benefit waives mandatory system-wide tuition and fees at any state of California Community College, California State University, or University of California campus. This program does not cover the expense of books, parking or room and board. There are four plans under which dependents of veterans may be eligible.

MOTOR VEHICLE REGISTRATION FEE WAIVER

This benefit waives registration fees and provides a free license plate for one passenger motor vehicle, one motorcycle, or one commercial motor vehicle of less than 8,001 pounds unladen weight.

VETERANS LICENSE PLATE PROGRAM

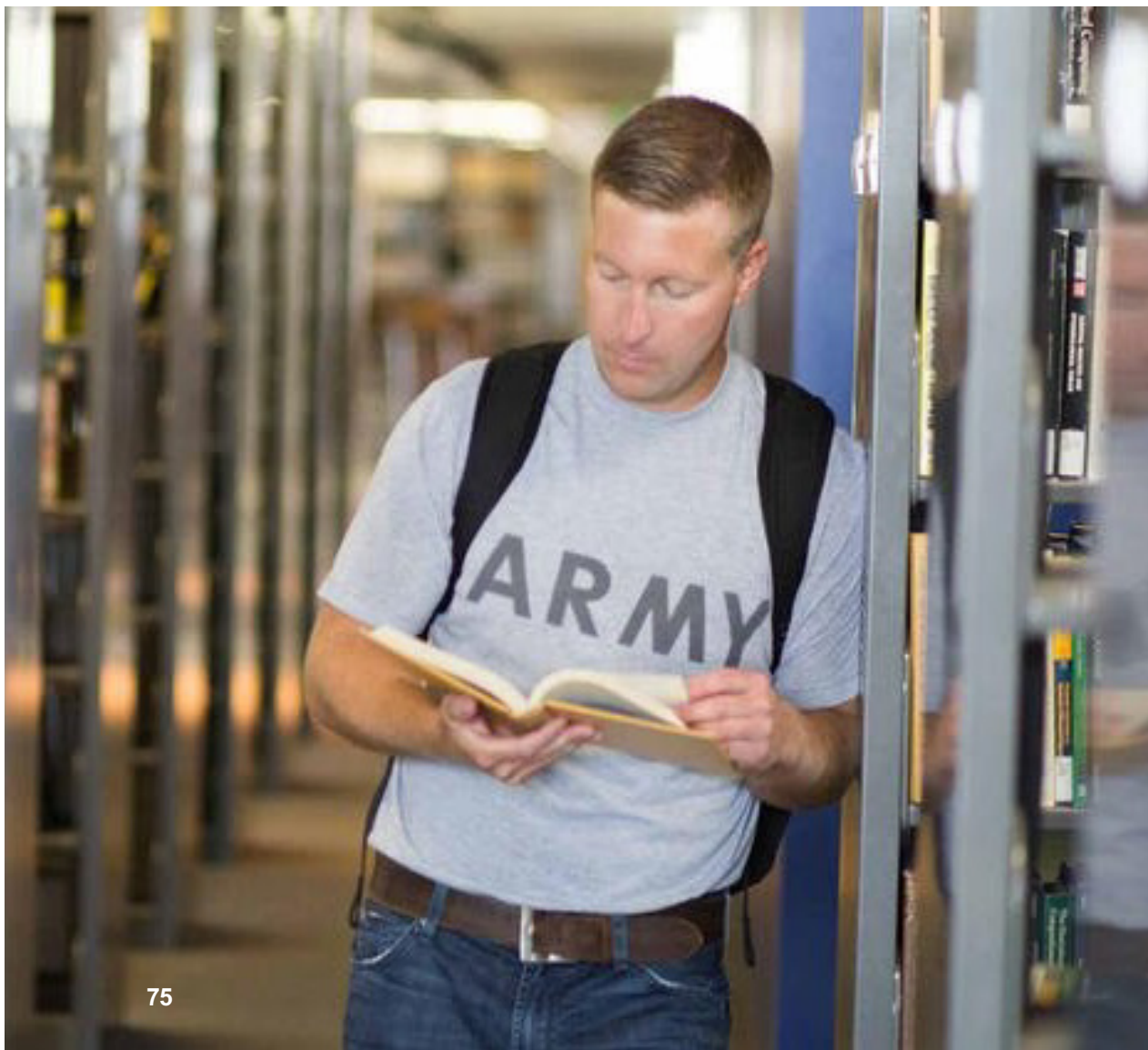
The California's Veterans License Plate Program allows current servicemembers, veterans, family members, and supporters of veterans the opportunity to proudly display their support for those men and woman that served in the U.S. Armed Forces. The program has over 100 different emblems and logos to choose from and place on the automobile's license plate.

DRIVER'S LICENSE FACT SHEET

The California Department of Veterans Affairs (CalVet) and the California Department of Motor Vehicles (DMV) worked together to create the veteran driver license Initiative. This initiative allows California veterans to obtain a "Veteran" designation on their California driver license or identification card (DL/ID). Interested veterans need to present a valid DD-214 (must show discharge status) to a local County Veterans Service Office (CVSO) to receive veteran status

Encourage veteran to sign up for
myCalVet

Make referral to CalVet or CVSO



I have never
filed for VA
disability. Can
you help me?

Show veteran how to find
information in the resource book
and online

CHAPTER 2

USDVA Claims and Benefits



USDVA DISABILITY COMPENSATION RATES FOR VETERANS

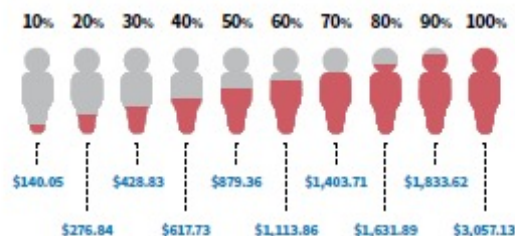
(Effective 12/01/17)

The dollar amount of benefits paid varies depending on the rating percentage of disability.

HOW DO I FILE A CLAIM?

STEP 1: FILE A CLAIM

USDVA's disability claim process begins when a claim is filed, either informally or formally. It is highly recommended that the veteran complete any USDVA



disability claim form with the assistance of a Veterans Service Organization (VSO), Veterans Service Representative (VSR), or a CVSO (page 187).

Informal Claim: An informal claim, filed on a USDVA Form 21-0966 (Intent to File a Claim for Compensation and/or Pension, or Survivor Pension and/or Dependency Indemnity Compensation), will preserve the effective date of a claim for up to one year, allowing the claimant to submit the formal claim within one year of the date the USDVA Form 21-0966 was received by USDVA.

Formal Claim: A formal claim for disability compensation or pension is completed on USDVA Form 21-526EZ (Application for Compensation) or USDVA Form 21-527EZ (Application for Pension). Both claims for benefits may be filed using USDVA's Fully Developed Claim (FDC) program. Veterans may also electronically file a claim directly with USDVA using the eBenefits portal located at www.ebenefits.va.gov/ebenefits/homepage.

California Transition Assistance Program (CalTAP)



Core Curriculum Pathway



Education Pathway



Employment Pathway



Entrepreneurship Pathway



Service Providers Pathway

California Transition Assistance Program (CalTAP) is a program designed to inform and connect veterans of all eras to their earned federal and state benefits as well as provide continued support and assistance as their needs change over time through five unique pathways:

- Core Curriculum: (Veteran 101, CA Benefits, Financial Literacy)
- Education: (Selecting a School, Educational Benefits, UC & State Schools)
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- Service Providers (Attorneys, Employers, Primary Care, Supportive Housing)

How Can I Find Out More?

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Custom benefits and services

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CalTAP Core Curriculum



Module 1: Introduction

Provides veterans with an understanding of the goals and learning objectives of the CalTAP program.



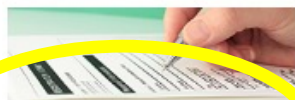
Module 2: Understanding Resilience

Provides veterans with the opportunity for self-assessment; understand the challenges of service on the family; connect to support networks that assist in the transition from servicemember to civilian.



Module 3: Healthcare

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Module 5: California Benefits

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Module 6: Protecting Your Benefits

Provides veterans with information on how to protect their benefits and avoid possible poaching scams.



Module 7: Discharge Upgrades

Provides veterans with an overview of past policies and programs associated with less than honorable discharges and



Module 8: Financial Literacy

Provides veterans with the essentials of financial education and the skills to confidently make financial decisions.



Module 9: Citizenship

Provides veterans with an overview of naturalization, citizenship and legal services.



Custom benefits and services

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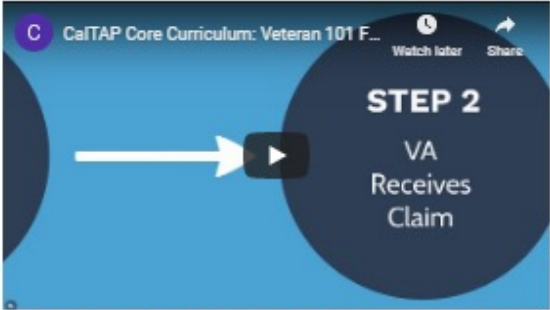
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Module 4: Veteran 101

Filing A Compensation Claim



The lessons in Module 4 provide veterans with an overview of the services and benefits available through the Veterans Benefits Administration (VBA). These lessons will discuss filing a compensation, the claims process, how to apply for benefits and life insurance. Click on a lesson below to find out more.

Lessons

- [Module 4 Overview](#)
- [Compensation Types](#)
- [Claims Types](#)
- [Evidence](#)
- [Effective Dates](#)
- [VA Claims Process](#)
- [Claim Benefit Rates](#)
- [Applying for Benefits](#)
- [Pension](#)
- [Life Insurance](#)

CalVET Custom benefits and services Login Register

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- CalVet Board

Encourage veteran to sign up for
myCalVet

Make referral to CVSO



I want to put
Veteran on
my Drivers
License. Can
you help me?

Show veteran how to find
information in the resource book
and online

CHAPTER 1

California State Benefits



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If you need your pass within 15 days or less, it is recommended that you either obtain your pass at the first site you visit, or request expedited shipping services for your order.

For more information, please visit www.calvet.ca.gov/vetservices/pages/access-pass-national-parks.aspx.

VETERAN DESIGNATION ON CALIFORNIA DRIVER LICENSE AND ID CARD

Eligible veterans have the opportunity to add the word “VETERAN” to the front of their driver license or ID card to indicate that they have served in the U.S. Military. It can also play a critical role in enabling access to certain privileges, and benefits associated with being a veteran without having to carry and produce a Certificate of Release or Discharge from Active Duty. Interested veterans need to present a valid DD Form 214 to a local CVSO to receive a Veteran Status Verification form. Then, the veteran takes the CVSO verification form to a DMV field office for processing. DMV charges an additional \$5, plus the standard cost of a new, renewal, or duplicate license fee for this enhancement.

To obtain a copy of your DD Form 214, please see Military Records (page 207).

For faster service, schedule an appointment with a CVSO. To locate the CVSO nearest you (page 187), call (844) 737-8838. Enter your zip code when prompted and your call will be transferred.

For faster DMV service, schedule an appointment with the DMV by visiting www.dmv.ca.gov/portal/dmv/detail/portal/foa/welcome?localeName=en or by calling (800) 777-0133.

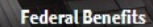
BUSINESS LICENSE, TAX, AND FEE EXEMPTION

The Business License, Tax, and Fee exemption benefit exempts eligible veterans from municipal, county, and state business license fees, taxes, and

24

VA Claims

(1-844-7378-838)



Veteran Designation on California Driver License and ID Card

Eligible veterans have the opportunity to add the word "VETERAN" to the front of their driver license or ID card to indicate that they have served in the U.S. Military. It can also play a critical role in enabling access to certain privileges, and benefits associated with being a veteran without having to carry and produce a Certificate of Release or Discharge from Active Duty. Interested veterans need to present a valid DD Form 214 to a local CVSO to receive a Veteran Status Verification form. Then, the veteran takes the CVSO verification form to a DMV field office for processing. DMV charges an additional \$5, plus the standard cost of a new, renewal, or duplicate license fee for this enhancement.

my
CALVET

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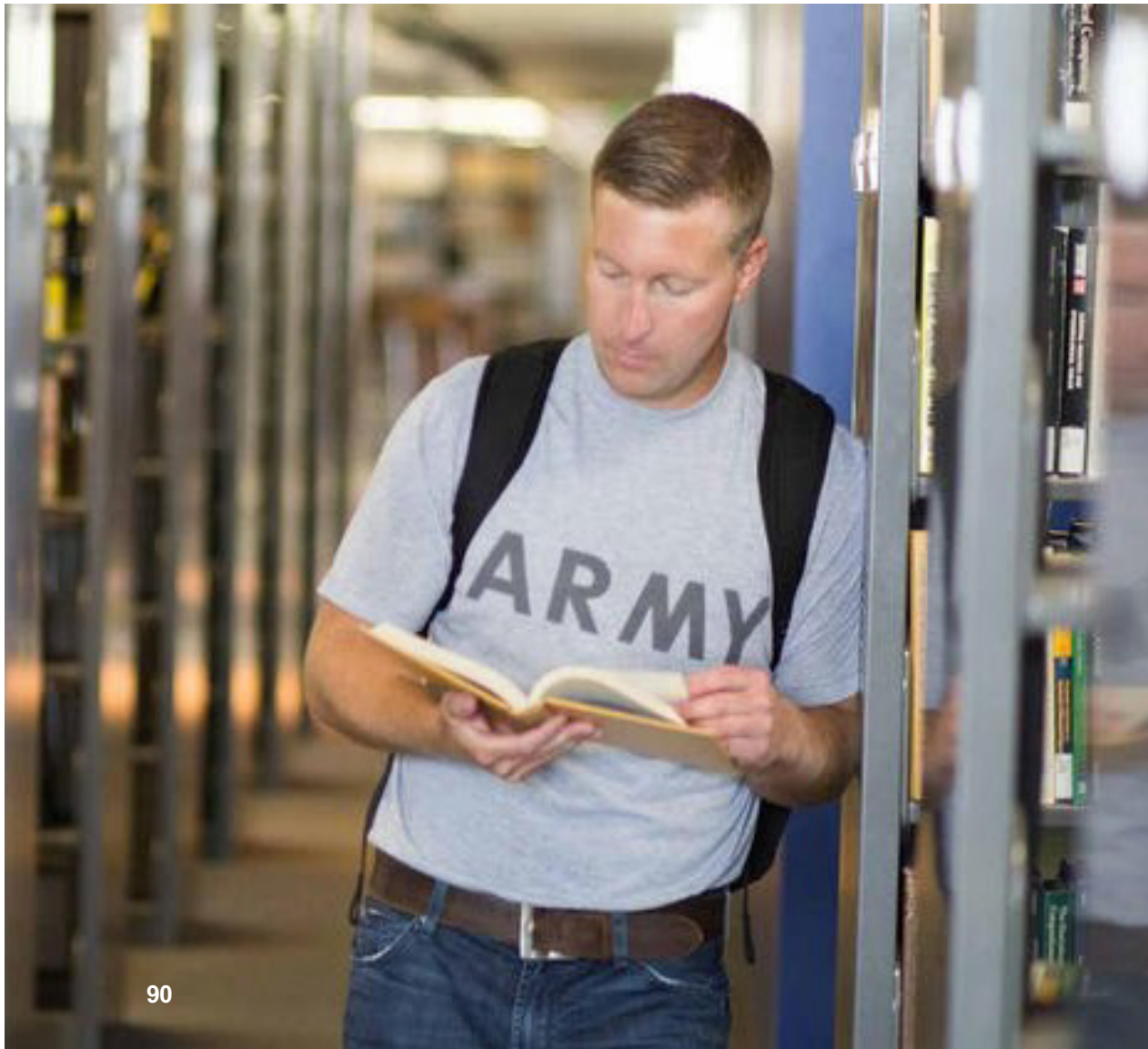
- CalVet REN Communities
- Veterans Housing and Homelessness Prevention Program (VHHP)
- Memorial History and Status
- Veteran Designation on California Driver License and ID Card
- CalVet Home Loans

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Encourage veteran to sign up for
myCalVet

Make referral to CVSO



I heard my
kids can go to
school for
free. Is that
true?

Show veteran how to find
information in the resource book
and online

CHAPTER 1

California State Benefits

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CalVet website. CSAAVE reports to USDVA on the status of each institution in California approved for the training and education of veterans and beneficiaries using GI Bill® benefits.

For more information about CSAAVE, please visit www.calvet.ca.gov/csaave.

GI Bill® benefits may also be used for programs other than attending college. GI Bill® benefits may also be used by eligible veterans and dependents who are employed and learning a new skill.

COLLEGE FEE WAIVER FOR VETERANS DEPENDENTS

The College Fee Waiver for Veteran Dependents waives mandatory system-wide tuition and fees at a State of California Community College (CCC), California State University (CSU), or University of California (UC) campus. If eligibility criteria are met, use of the California College Fee Waiver for Veteran Dependents may be applied to state-supported programs in the CCC, CSU, and UC systems.

Some programs at a CCC, CSU, and UC campus are considered self-supported, commonly referred to as extension courses or extended education, and they are not covered under the fee waiver.

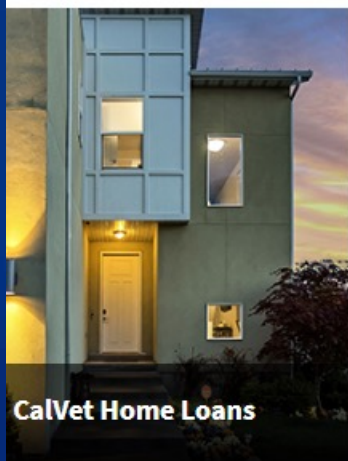
The fee waiver program does not cover the expense of books, parking, room and board, or any other school specific fees. All applicants must meet California residency requirements.

There are four different College Fee Waiver plans:

PLAN A

- » The unmarried child of a veteran who is totally disabled due to service-connected disabilities or whose death was officially rated as service-connected is eligible, based on a rating by the military or USDVA. The child must be over 14 years old and under 27 years old to be eligible. If the child is a veteran, then the age limit is extended to age 30.
- » The spouse of a wartime veteran rated as service-connected and totally disabled by the military or USDVA is eligible. There are no age limit restrictions.
- » The unmarried surviving spouse of a wartime veteran whose death has been rated as service-connected by the military or USDVA is eligible. There are no age limit restrictions.

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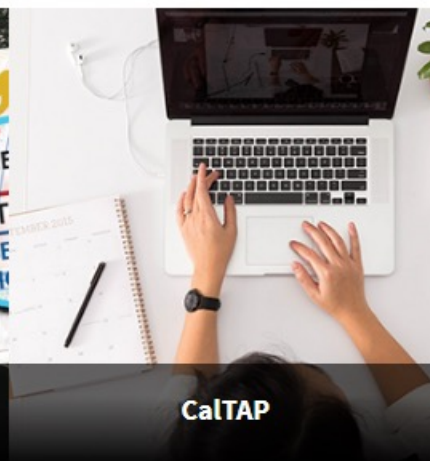
CalVet Home Loans



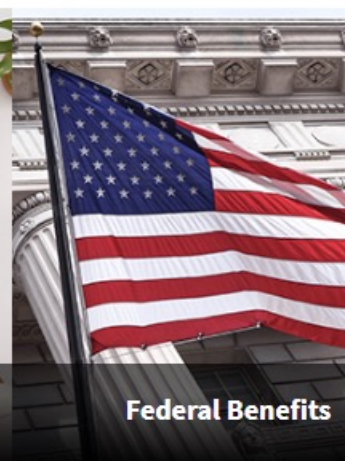
Veterans Homes of California



CA Veteran Driver License



CalTAP



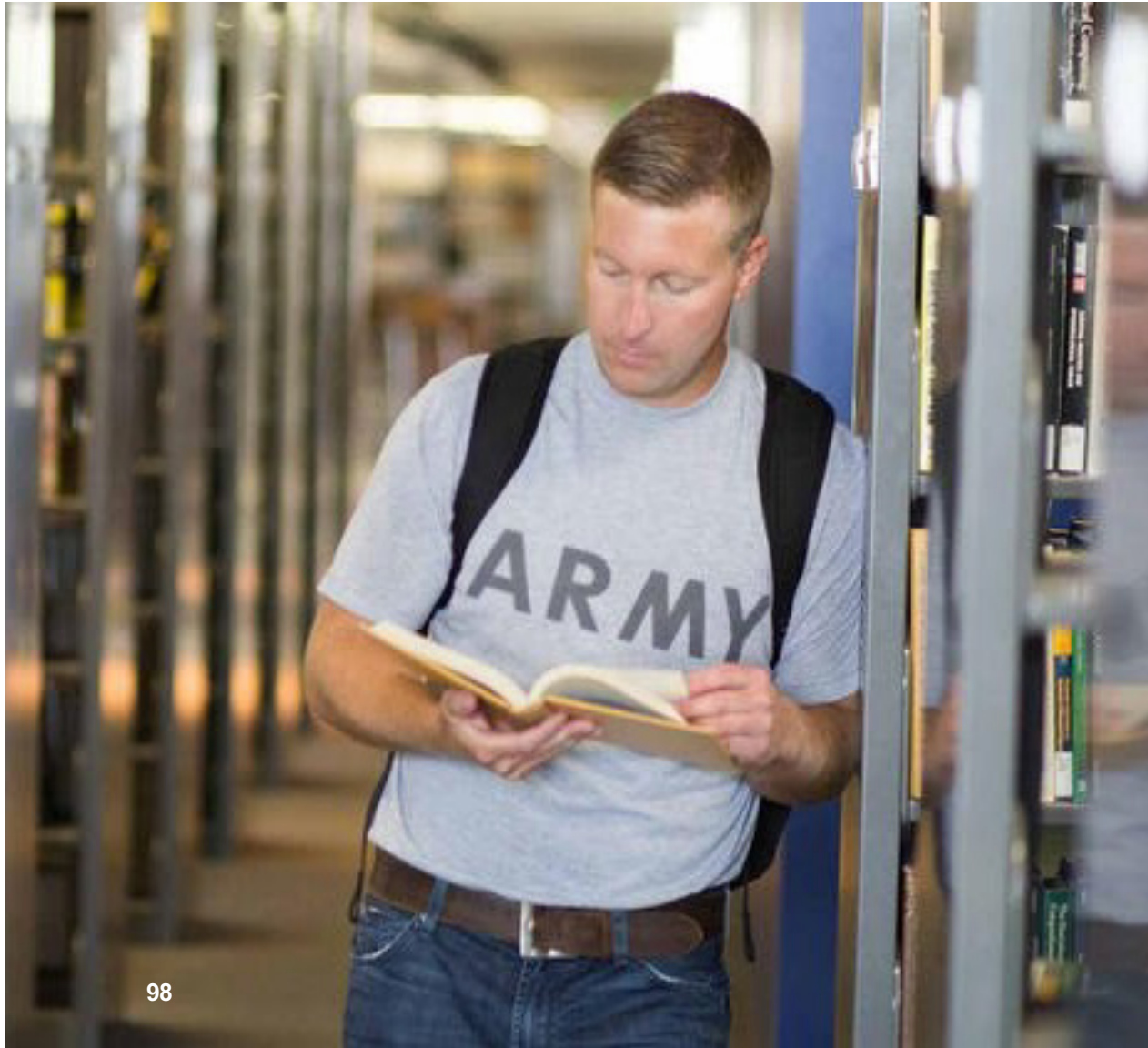
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Encourage veteran to sign up for
myCalVet

Make referral to CVSO



I would like to
buy a house.
Where do I
start?

Show veteran how to find
information in the resource book
and online

CHAPTER 5

Housing



100

CALVET HOME LOANS

CalVet offers great home loan benefits for veterans living in California who want to purchase a home in California. A CalVet home loan saves borrowers money and provides home protection that is typically less expensive than that available elsewhere. CalVet expanded eligibility so most honorably discharged veterans and active duty service members wanting to buy a home are eligible.

CalVet's Home Loan program is not the federal loan guaranty program provided by USDVA. Rather, CalVet is a lender of home loan funds. Like a commercial bank, CalVet has a variety of loan options available, one of which is the federal USDVA guaranty program. Unlike commercial lenders, CalVet offers a robust program that includes low-cost home insurance, which covers fire/hazard, earthquake, and flood damage.

CalVet offers loans on:

- » Single family homes, condos, and mobile homes on land for up to 125 percent of Fannie Mae maximum loan limits (up to \$849,562 in some counties);
- » Mobile homes in a park for up to \$175,000;
- » Farm loans for up to 150 percent of Fannie Mae maximum loan limits (\$1,019,475 in some counties);
- » Home improvement loans for up to \$150,000;
- » Rehabilitation loans may be an option for houses not up to USDVA standards;
- » Construction take-out or construction loans for building a new home.

Veterans benefit from this great loan program from day one! It is the State of California's way of thanking veterans for their service to this country. This program is available to veterans at no cost to California taxpayers. CalVet Home Loan program features include:

- » Low or no down payment
- » Low fees/closing costs
- » Competitive interest rates

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[Services/Benefits](#)
[Find a Service Provider](#)
[CalVet Programs](#)
[About Us](#)

[Login / Register](#)
[CalVet Jobs](#)
[Contact Us](#)
[Settings](#)

Alerts

Benefits and Services for Veterans and their Families

Education
 Employment
 Healthcare
 Home Loans
 Housing
 Advocacy
 VA Claims

Custom benefits and services

[Login](#)
[Register](#)

Contact CalVet

1-800-952-5626

[Contact Us](#)

VA Benefits Hotline

1-800-827-1000

Veterans Crisis Line

1-800-273-8255

Press 1

Find a CVSO

1-844-SERV-VET

(1-844-7378-838)







CalVet Home Loans

Veterans Homes of California

CA Veteran Driver License

CalTAP


Federal Benefits









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[CalVet Jobs](#)
[Contact Us](#)
[Settings](#)
[Alerts](#)

[Services/Benefits](#)
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CalVet Home Loans

 **ALERT!**
 CalVet Home Loans is committed to serving our Veterans and their families amid the rapidly evolving COVID-19 situation. We are available to provide guidance, assistance, and support so you can focus on your well-being and your loved ones.
 If you are facing financial hardship related to COVID-19, please contact us at (800) 700-2127 or borrowercare@calvet.ca.gov. We will work with you to create a solution tailored to your particular situation.




Am I Eligible?

Most veterans living in California are eligible.



Current Interest Rates

What's our rate? CalVet rates are fixed and competitive.



Home Buying Process

Purchase 101. We'll walk you through the home buying process.


Welcome to CalVet Home Loans. If you are ready to buy a home, CalVet Home Loans is here to meet our veterans' home financing needs. You will find the CalVet Home Loan is a true benefit with features that will save you money, simplify the lending process, and help you protect your investment.


CalVet Home Loan products have below market interest rates with low or no down payment requirements. In addition, CalVet Home Loans has expanded eligibility. Now, nearly any veteran wanting to buy a home in California is eligible.


If you are new to the home buying process, this website is designed to help you understand the steps to home ownership and discover just how easy and stress-free purchasing a home and securing a CalVet home loan can be.

Are you ready to get started now? Just choose one of the options that works the best for your schedule!

1. [Apply online](#) by selecting the button below; or
2. Complete a [Contact Us form](#) and one of our CalVet Loan Originators will contact you based on your schedule; or
3. Call one of our CalVet Loan Originators at 866-653-2510 (Monday through Friday, 9am-5pm)







Custom benefits and services

[Login](#)
[Register](#)


[New Customer](#)
[Current Customer](#)


Prospective buyers please call 866-653-2510

[Get Pre-Approved](#)
[Home Buying Process](#)
[Why CalVet?](#)
[Calculators](#)

Prospective Buyer Resources

- [FAQ](#)
- [Forms](#)





Encourage veteran to sign up for
myCalVet

Make referral to CalVet or
eBenefits



106

I lost my
discharge
documents.
Can you help
me?

Show veteran how to find
information in the resource book
and online

CHAPTER 8

Other Benefits and Services

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MILITARY RECORDS

Veterans or their next of kin who need assistance in obtaining service records, a DD Form 214, or replacement awards and medals must formally request them through the National Personnel Records Center (NPRC). The NPRC is the records custodian for most discharged and retired members of all branches of service. The fastest way to obtain a copy is through their website, www.archives.gov/veterans.

Records can also be requested by mailing or faxing a Standard Form SF-180, Request Pertaining to Military Records to:

The National Personnel Records Center
1 Archives Drive
St. Louis, MO 63138
(314) 801-9195 (Fax)

The SF-180 is also available at CalVet District Offices (page 16) or at the local CVSO (page 187).

Records requests must contain certain basic information, including:

- » The veteran's complete name used while in service;
- » Service number;
- » Social Security number;
- » Branch of service;
- » Dates of service;
- » Date and place of birth (especially if the service number is not known).

If the veteran's records may have been involved in the 1973 fire, the following information must also be included:

- » Place of discharge;
- » Last unit of assignment;
- » Place of entry into the service, if known.

Call NPRC's customer service staff at (314) 801-0800 if you have questions or require same-day service. Due to the large number of calls received at this

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[Blogs](#) - [Bookmark/Share](#) - [Contact Us](#)

Search Archives.gov

Search

RESEARCH OUR RECORDS

Explore our nation's history through our documents, photos, and records.



VETERANS' SERVICE RECORDS

Request military records and learn about other services for yourself or a family member.



EDUCATOR RESOURCES

Find primary sources, tools for teaching with documents, and student and educator programs.



VISIT US

Plan a trip to the Museum, to one of the Presidential Libraries, or to conduct research.



AMERICA'S FOUNDING DOCUMENTS

The Declaration of Independence, the Constitution, and the Bill of Rights.



African American History Month - Crew of the Gunboat "Hunchback" During the Civil War

Archives News

[African American History Month Resources at the National Archives](#)
[Supreme Court Justice Ruth Bader Ginsburg Welcomes New American Citizens](#)

[Miss Saigon Cast Tours "Remembering Vietnam" Exhibit at National Archives](#)

[More News...](#) [Upcoming Events...](#)

Information For...

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[Federal Employees](#)
[Genealogists](#)
[Members of Congress](#)
[Preservation](#)
[Records Managers](#)
[The Press](#)

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Orgs. & Offices

[Center for Legislative Archives](#)
[Federal Records Center](#)
[Office of the Inspector General](#)
[Presidential Libraries](#)
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About Us

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[Doing Business with Us](#)
[Plans and Reports](#)
[Open Government](#)
[Our Plain Language Activities](#)

I Want To...

[Get My Military Record](#)
[Plan a Research Visit](#)
[Visit the Museum](#)
[View Online Exhibits](#)
[Apply for a Grant](#)

Participate

[Attend an Event](#)
[Donate to the Archives](#)
[Work at the Archives](#)
[Volunteer at the Archives](#)

Veterans' Service Records

[Home](#) > [Veterans' Service Records](#)

Request Military Service Records



- [Request Service Records Online, by Mail, or by Fax](#)
- [Check the Status of an Existing Request](#)
- [More ways to get service records](#)
- [Recently separated veteran?](#)

Research Using Military Records



- [What's available online?](#)
- [Locate older \(pre-WW I\) military service records](#)
- [Using military records for genealogical research](#)
- [Other military and veterans records](#)
- [Learn about military service records \(e.g. DD Form 214\)](#)

News and Notices

[December 7: Remembering Pearl Harbor](#)
[Vietnam Veteran Pilots Reunited With Helicopter They Flew in Combat](#)
[Veteran Pilots Display Vietnam-Era Helicopters at National Archives](#)
[Records Shed Light on Last American Killed in World War I](#)
[Combat Photographers talk about "Shooting" the War in Vietnam](#)

Natural Disaster Requests

If you have been impacted by a natural disaster such as the wildfires in California, and need priority service to replace a Separation Document (usually DD Form 214 or equivalent), place the word "Natural Disaster" in the "Comments" section of eVetRecs or in the "Purpose" section of the Standard Form (SF) 180, Request Pertaining to Military Records.

Fax your request to our Customer Service Team at 314-801-0927.

(NOTE: This fax number is only for special requests, such as hurricanes and other natural disasters)

Need Help?

[Online Requests/eVetRecs Problems](#)
[Need Immediate Assistance](#)
[Military Personnel Records, FAQ \(Includes DD 214/Separation Documents, Personnel Records, and/or Medical Records\)](#)
[More FAQs](#)
[NPRC Veterans Service Officer \(VSO\) Information Page](#)
[Funeral Home Director Information Page](#)



Replace Lost Medals and Awards

[Learn how to replace lost medals and awards](#)

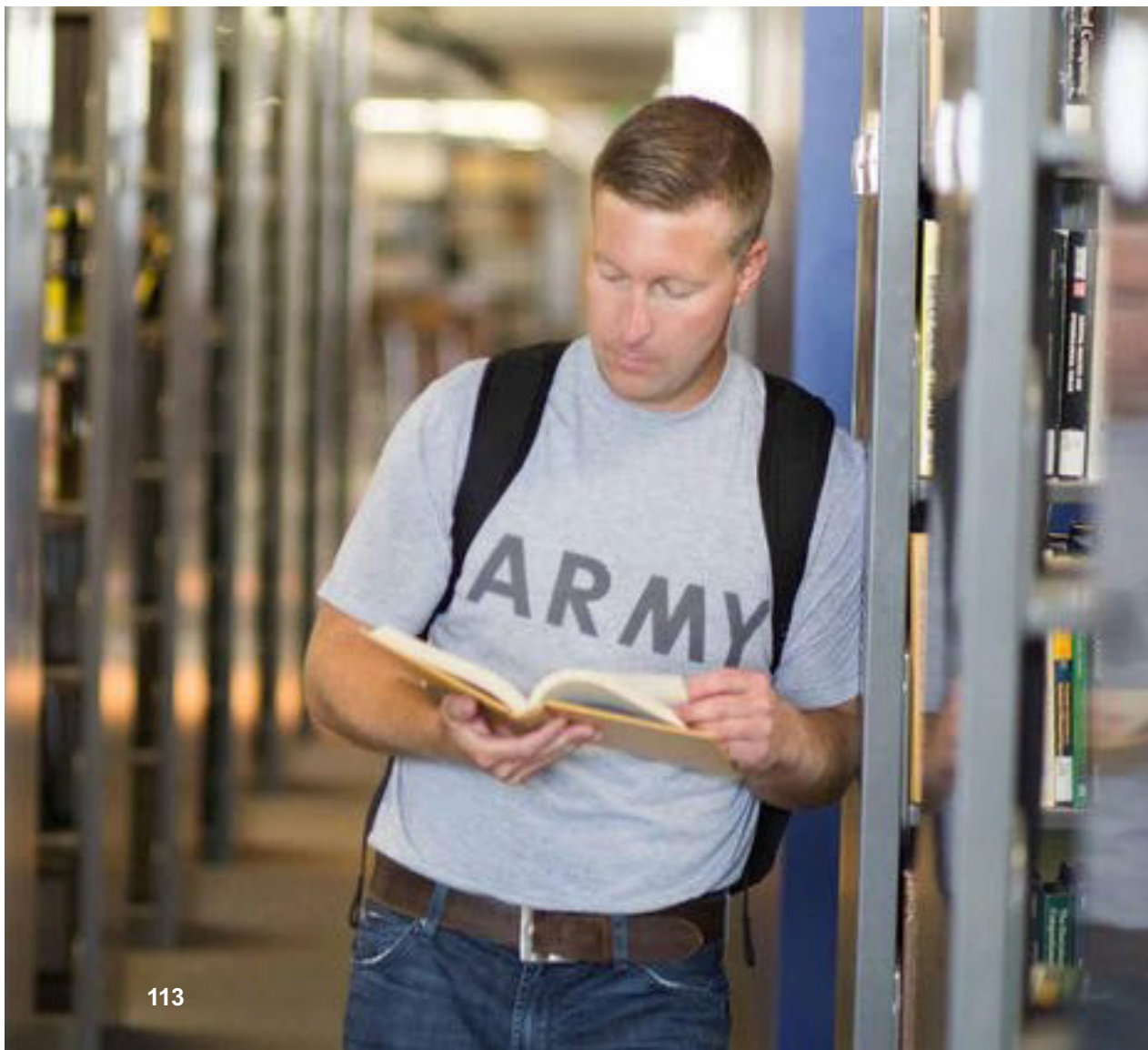


Browse WWII Photos

[View a sample of our extensive collection of photographs from World War II.](#)

Encourage veteran to sign up for
myCalVet

Make referral to CalVet or CVSO



113

I need
healthcare.
What do I do?

Show veteran how to find
information in the resource book
and online

CHAPTER 3

Health Care



115

USDVA HEALTH CARE

USDVA operates the nation's largest integrated health care system with more than 1,400 care sites including hospitals, community clinics, nursing homes, domiciliary, readjustment counseling centers, and various other facilities. There are more than 100 USDVA facilities in California.

BASIC ELIGIBILITY

If you served in the active military service and were separated under any condition other than dishonorable, you may qualify for USDVA health care benefits. Current and former members of the Reserves or National Guard who were called to active duty by a federal order and completed the full period for which they were called or ordered to active duty may be eligible for USDVA health benefits as well.

Reserves or National Guard members with active duty for training purposes only do not meet the basic eligibility requirement.

MINIMUM DUTY REQUIREMENTS

Most veterans who enlisted after September 7, 1980, or entered active duty after October 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty in order to be eligible. This minimum duty requirement may not apply to veterans who were discharged for a disability incurred or aggravated in the line of duty, for a hardship or "early out," or those who served prior to September 7, 1980. Since there are a number of other exceptions to the minimum duty requirements, USDVA encourages all veterans to apply so that we may determine their enrollment eligibility.

ENHANCED ELIGIBILITY

Certain veterans may be afforded enhanced eligibility status when applying and enrolling in the USDVA health care system. Veterans who:

- » Are a Former Prisoner of War (POW);
- » Received a Purple Heart Medal;
- » Received the Medal of Honor;

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Health Care

Enroll in the nation's largest integrated health system and get care that's personalized, proactive, and patient-driven.

Learn More



Main

+ Types of Care

Affordable Care Act

Vet Centers

Spouses, Dependents, and
Survivors Eligibility

How to Apply

APPLY Online



Apply Now

RECOMMENDED

APPLY in Person



Visit the nearest VA
medical center or clinic.

APPLY by Phone



Call 1-877-222-8387
M-F, 8 a.m. – 8 p.m. EST.

APPLY by Mail



Print, fill out, and mail
VA Form 10-10EZ to

more

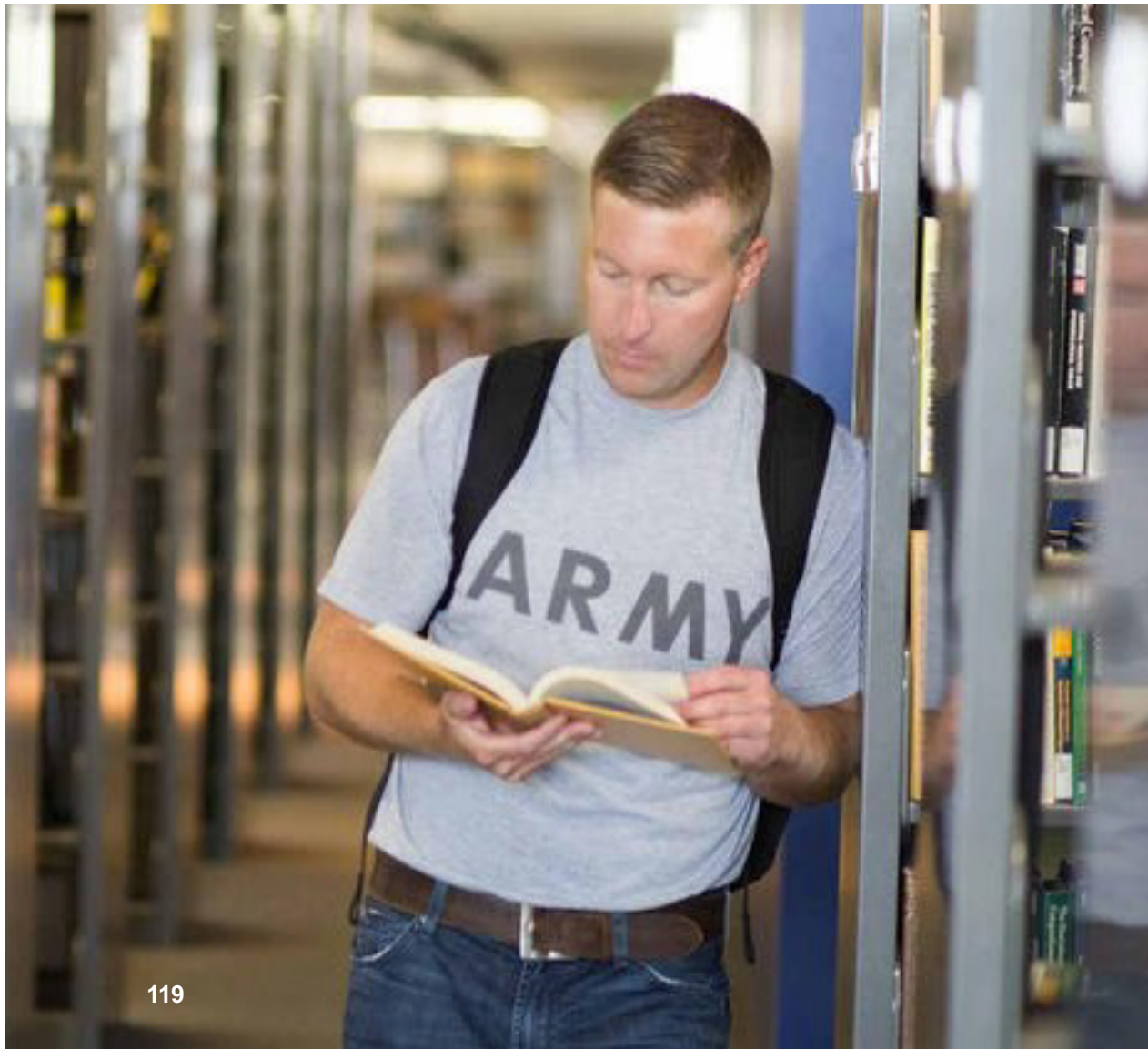
VA Health Care

VA provides world-class health care to eligible Veterans. The Veterans Health Administration is America's largest integrated health care system, with more than 1,200 sites of care, and it is



Encourage veteran to sign up for
myCalVet

Make referral to VA Medical Center



I am
unemployed.
Will someone
help me find a
job?

Show veteran how to find
information in the resource book
and online

CHAPTER 6

Employment



California Transition Assistance Program (CalTAP)



Core Curriculum Pathway



Education Pathway



Employment Pathway



Entrepreneurship Pathway



Service Providers Pathway

California Transition Assistance Program (CalTAP) is a program designed to inform and connect veterans of all eras to their earned federal and state benefits as well as provide continued support and assistance as their needs change over time through five unique pathways:

- Core Curriculum: (Veteran 101, CA Benefits, Financial Literacy)
- Education: (Selecting a School, Educational Benefits, UC & State Schools)
- Employment: (Apprenticeship, Job Search, State Employment)
- Entrepreneurship: (DVBE, Business Centers, Business Resources)
- Service Providers (Attorneys, Employers, Primary Care, Supportive Housing)

How Can I Find Out More?

Join us for our [webinars](#) or email us at CalTAP@calvet.ca.gov.

my CALVET

Custom benefits and services

Login

Register

CalTAP

- CalTAP Home
- Core Curriculum
- Education Pathway
- Employment Pathway
- Entrepreneurship Pathway
- Service Providers Pathway

Spotlight

COVID-19 Updates

College Fee Waiver

Women Veterans

Minority Veterans

Affected by Natural Disasters?

**Module 4: State Employment**

Provides veterans with an overview of how to get a state job.

**Module 5: Federal Employment**

Provides veterans with an overview of how to get a federal job.

**Module 6: Interview Techniques**

Provides veterans with an overview of interview preparation and evaluating job offers.

**Module 7: State Employment Assistance**










Provides veterans with an overview of state employment assistance programs.

**Module 8: Apprenticeship/OJT**

Provides veterans with an overview of apprenticeship and on-the-job training opportunities.

- Entrepreneurship Pathway
- Service Providers Pathway

Spotlight

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-  [College Fee Waiver](#)
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-  [Find Local CVSO](#)
-  [CalVet Jobs](#)
-  [CalVet Board](#)

What is the Employment Pathway?

The California Transition Assistance Program (CalTAP) Employment Pathway is designed to help veterans enter or reenter the civilian workforce. This is accomplished through training and translation of the skills assessment, understanding of veteran's strengths and weaknesses, and the development of strategies to help veterans stand out from the crowd during the job seeking process. Additionally, this pathway highlights the different ways in which veterans can obtain employment with either the State of California or US Government.



your source for career exploration, training & jobs

Sponsored by the U.S. Department of Labor. A proud partner of the americanjobcenter network.

[Español](#)

Search CareerOneStop

Explore Careers ▼

Find Training ▼

Job Search ▼

Find Local Help ▼

Toolkit ▼

Resources For ▼

Find career, training and job search resources just for you. [Read More...](#)

Career changer

Career changer

Military and veterans

Military and veterans

Laid-off worker

Laid-off worker

Worker with a criminal conviction

Worker with a criminal conviction

Entry-level worker

Entry-level worker

Older worker

Older worker

Young adult

Young adult

Workers with disabilities

Workers with disabilities

Businesses

Business

Career advisors

Career advisor

Self-employment

Self-employment

Credential seeker

Credential seeker

COVID-19
**Unemployment
Insurance Info**

▲
Explore Careers

▲
Find Training

▲
Find Local Help



[Home](#) [About Us](#) [Employers](#) [Contact Us](#)

Looking for a Career?

Click the Button Below

[FIND A CAREER](#)

Encourage veteran to sign up for
myCalVet

Make referral to AJCC or Work for
Warriors



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I'm homeless
and in crisis!
Please help
me?

TAKE ACTION

- ➔ Veterans who are homeless or at imminent risk of becoming homeless can **call or visit their local VA Medical Center** or **Community Resource and Referral Center** where VA staff are ready to help.
- ➔ Veterans and their families may also call 1-877-4AID-VET (1-877-424-3838) to access VA services.
- ➔ Explore www.va.gov/homeless to learn about **VA programs** for Veterans who are homeless and share that information with others.

[Call 1-800-273-8255 and Press 1](#)

[Text 838255](#)

[Chat online](#)

[Support for deaf and hard of hearing](#)



[Get Help](#)

[About Veterans Crisis Line](#)

[Education and Advice](#)

[Show Support](#)

Call

[Home](#) → [Call](#)

Confidential Support Is a Call Away

If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week.

Call 1-800-273-8255 and Press 1

The Veterans Crisis Line is a free, anonymous, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care.

What to Expect

A trained responder will answer your call. The responder will ask you a few questions, such as whether you or the Veteran or Service member you're concerned about may be in immediate danger or at risk for suicide. You will decide what to share about yourself and what you want to talk about. [Learn more.](#)

The Veterans Crisis Line is also available by text or online chat:





[Get Help](#) [About Veterans Crisis Line](#) [Education and Advice](#) [Show Support](#)

Crisis Chat

[Home](#) — [Chat](#)

Confidential Support Is a Click Away

If you're a Veteran in crisis or Service member in crisis — or you're concerned about one — there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week.

By clicking the button below, you accept these [terms of service](#).

[Start your confidential chat](#)

The crisis chat is a free, anonymous, confidential resource that's available to any Service member, including members of the National Guard and Reserve, and any Veteran, even if you're not registered with VA or enrolled in VA health care.

Whatever's got you down — chronic pain, anxiety, depression, sleeplessness, anger, or ever-disturbing memories of your tour of duty — a specially trained responder can provide support day or night.

What to Expect

A responder will answer and ask you a few questions. This responder will work with you to help you through any personal crisis, even if that crisis does not involve thoughts of suicide. You can decide how much you want to share.



I AM A...

Select One

[For Veterans](#)

[For Family Members & Spouses](#)

[For Employees](#)

[For Business](#)

[Forms & Publications](#)

[Jobs](#)

[Volunteer or Donate](#)

[Public & Intergovernmental Affairs](#)

GET HELP



Make the Call

DIAL 1-877-4AID-VET
(1-877-424-3838)

Access VA's services for
homeless and at-risk
Veterans, available 24/7.



Chat Online

Homeless Veteran Chat

Confidential, 24/7
online support for
Veterans and friends

VA » Homeless Veterans » National Call Center for Homeless Veterans

Homeless Veterans

National Call Center for Homeless Veterans

Free Help for Homeless Veterans



Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

Who Can Call

- Veterans who are homeless or at risk of homelessness
- Family members, friends and supporters calling on behalf of Veterans
- VA Medical Centers and other VA facilities and staff
- Federal, state and local partners
- Community agencies and providers who serve Veterans who are homeless

Help for Homeless Veterans
877-4AID-VET
va.gov/homeless | (877) 424-3838

STAY CONNECTED
WITH THE VHA
HOMELESS
PROGRAMS OFFICE

Sign up for email updates.

[Subscribe](#)

OVERVIEW

[About Homeless Programs](#)

[Interagency Efforts](#)

[National Center on
Homelessness among Veterans](#)

[Progress So Far](#)

REAL STORIES

[Success Stories](#)

[What's New Archives](#)

[VAntage Point](#)

[Photo Gallery](#)

Make referral to VAMC, CVSO,
CalVet & LINC



What materials should I post
in my library?



U.S. Department
of Veterans Affairs



SUPPORT VETERANS IN YOUR LIFE

We can all play a role in preventing suicide: Your actions could help save a life. Here are simple ways to support a Veteran or Servicemember in your life or your community who may be going through a difficult time:

Learn About Resources

- **Call the [Veterans Crisis Line](#):** If a Veteran you know is immediately at risk for suicide, call **1-800-273-8255** and **Press 1**, chat online at [VeteransCrisisLine.net/Chat](#), or text to **838255** for free, 24/7 confidential support.
- **Share a self-check quiz:** Help a Veteran assess whether mental health treatment would be beneficial by sharing the link to [www.VetSelfCheck.org](#).
- **Help a Veteran facing homelessness:** Connect a Veteran with support by contacting the National Call Center for Homeless Veterans at **1-877-424-3838**.
- **Support a Veteran experiencing a substance use disorder:** If you are concerned a Veteran you know may be misusing alcohol, opioids, or other drugs, encourage them to take a confidential assessment and learn about effective treatments at [www.mentalhealth.va.gov/substanceabuse.asp](#).
- **Find local resources:** Locate mental health treatment and services near you at [VeteransCrisisLine.net/ResourceLocator](#).

Spread the Word in Your Community

- **Share videos of real Veterans:** Visit [MakeTheConnection.net](#) to watch and share videos of Veterans and their loved ones sharing their stories of overcoming mental health challenges.
- **Download and share materials:** Visit [VeteransCrisisLine.net/SpreadTheWord](#) to get flyers, social media content, newsletter articles, and more to share with your networks and in your community.
- **Host a suicide prevention training:** Contact your local Suicide Prevention Coordinator to schedule a training for your organization and obtain mental health information and materials at [VeteransCrisisLine.net/ResourceLocator](#).
- **Organize community events:** Bring together local mental health experts and clinicians to share information and educate your community about VA mental health resources. Download our community outreach toolkit at [www.va.gov/nace/docs/myVAoutreachToolkitPreventingVeteranSuicidesEveryonesBusiness.pdf](#).
- **Volunteer together:** Staying involved in the community can help Veterans feel less alone. Contact VA Voluntary Service to find opportunities in your area at [www.volunteer.va.gov](#).

Start the Conversation

- **Learn to recognize the warning signs of suicide risk:** Visit [VeteransCrisisLine.net/SignsOfCrisis](#).
- **Talk openly about suicide:** Let a Veteran know you're there, you care, and you're ready to listen. Learn more at [VeteransCrisisLine.net/StartTheConversation](#).
- **Connect with Coaching into Care:** Help a Veteran's family member or friend learn constructive ways to talk with a Veteran about their concerns and treatment options. Call **1-888-823-7458**.
- **Learn about gun safety:** Visit [VeteransCrisisLine.net/GunSafetyVideo](#) and share this [gun safety video](#) to raise awareness of simple actions that can save lives.

Toll Free Numbers for Contacting VA

Published 01/09/2011 12:31 AM | Updated 02/27/2018 02:56 PM

Toll Free Numbers for Contacting VA

Department Name(s)	Toll Free Number(s)
Beneficiaries in receipt of Pension Benefits	1-877-294-6380
Benefits (VA):	1-800-827-1000
<ul style="list-style-type: none"> Burial Death Pension Dependency Indemnity Compensation Direct Deposit Directions to VA Benefits Regional Offices Disability Compensation Disability Pension Education Home Loan Guaranty Medical Care Vocational Rehabilitation and Employment 	
CHAMPVA Meds by Mail	1-888-385-0235 (or) 1-866-229-7389
Combat Call Center	1-877-WAR-VETS (1-877-927-8387)
Debt Management Center (Collection of Non-Medical Debts)	1-800-827-0648
Children of Women Vietnam Veterans (CWWV)	1-877-345-8179 (or)
Foreign Medical Program (FMP)	1-888-820-1756
Spina Bifida Health Care Program	
Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)	1-800-733-8387
CHAMPVA In-House Treatment Initiative (CITI)	
eBenefits Technical Support	1-800-983-0937
Education (GI Bill)	1-888-442-4551
Health Care Benefits	1-877-222-8387
Life Insurance:	
Service members and/or Veterans Group Life Insurance Program	1-800-419-1473
All other VA Life Insurance Programs	1-800-669-8477
Mammography Helpline	1-888-492-7844
Smoking Cessation Counselors	1-855-QUIT-VET (1-855-784-8838)
Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and Lewisite/Ionizing Radiation	1-800-749-8387
Status of Headstones and Markers	1-800-697-6947
Telecommunications Device for the Deaf (TDD)	Dial 711
Veterans Crisis Line	1-800-273-TALK (1-800-273-8255)
Vets.gov Help Desk	1-855-574-7286
White House VA Hotline	1-855-948-2311
Women Veterans Hotline	1-855-VA-WOMEN (1-855-829-6636)

CAL VET
VETERANS HOMES

YOU SERVED
Honorably
LET US
SERVE YOU



CAL VET
HOME LOANS

CALIFORNIA'S
Home Loans
FOR
VETERANS



CAL VET
WOMEN VETERANS

BENEFITS FOR
CALIFORNIA
Women
VETERANS



CAL VET
CALIFORNIA DEPARTMENT
OF VETERANS AFFAIRS

GET
CONNECTED
TO YOUR
BENEFITS

Serving
California's Veterans
and their Families



PATHWAY TO CITIZENSHIP

VETERANS AND THEIR FAMILIES ARE ELIGIBLE
FOR **NO COST** CITIZENSHIP ASSISTANCE

Veterans of the U.S. Armed Forces may be eligible for expedited citizenship due to their military service. The CalVet Minority Veterans Division can help connect you to free legal assistance and answer any questions you may have. Please visit our website, e-mail or call us for more information and a list of "CalVet Veteran Citizenship Workshops" near you.

CONTACT US

www.calvet.ca.gov/minorityvets
minorityveterans@calvet.ca.gov
 (916) 651-3054

CAL VET
 CALIFORNIA DEPARTMENT
 OF VETERANS AFFAIRS

OSP 1814023

CAL VET
 CALIFORNIA DEPARTMENT
 OF VETERANS AFFAIRS

3/9/2019

1227 O St to Sacramento County Veterans Office - Google Maps

Google Maps 1227 O St to Sacramento County Veterans Office

Drive 0.9 mile, 4 min



- via Q St and 19th St 4 min
Best route now due to traffic conditions 0.9 mile
- via 15th St and T St 4 min
0.9 mile
- via 15th St and S St 5 min
0.9 mile



How to order CalVet materials

veterans connect@ the library



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For Veterans

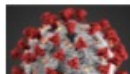


For Librarians



Volunteers

California public libraries, in partnership with California Department of Veterans Affairs, are working to connect veterans and their families to benefits and services for which they are eligible. Libraries, in collaboration with community veteran service organizations, can positively impact the quality of life for veterans.



Veterans Connect @ the Library is **gathering information about the coronavirus (COVID-19)** to help veterans find the information and help they need in these difficult times. This content

Social Media



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What's New

The latest CalVet newsletter, as well as previous issues, can be found [here](#).

Veterans Resource

veterans connect@ the library

Home About Contact FAQ Librarians PR Toolkit Training Veterans Volunteers VRC Location Map

As a public librarian, you are a trusted and valued community resource and are ideally positioned to assist veterans and their families in accessing benefits and services for which they may be eligible. A "digital duffel bag" of resources, training, and programming ideas has been developed to support your work in assisting veterans visiting your library.

Resources

► Helpful links relating to Veteran Resource Centers.

Programming Ideas

► Ideas you can use in your libraries from the Library of Congress and others.

Training

► Get staff and volunteers up to speed about your Veteran Resource Center.

Statistics

► What you need to know regarding reporting Veteran Resource Center activities.

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Library Materials

- [California Veterans Resource Book](#) (PDF format)
- [Federal Benefits for Veterans, Dependents and Survivors](#): This 2018 online edition includes resources to help veterans access their benefits, comprising a listing of various toll-free phone numbers, World Wide Web locations, and a directory of VA facilities throughout the country.
- [Recommended Books and DVDs](#) (updated Mar 2020)

Order Forms

- [Order Form for Federal Benefits for Veterans, Dependents and Survivors Handbook](#)
- [Order Form for Financial Publications Relevant to Veterans](#)
- [Order Form for Veteran Resource Centers – Free Publications/Information from CalVet](#)
- [Order Form for Veteran Resource Center materials](#) (DOCX format, updated Sep 2018)

Pathways/Benefit Navigation Guides

- [California Transition Assistance Program \(CalTAP\) flyer](#)
- [Veteran Resource Center Checklist](#) (PDF format, updated Dec 2016)
- [Veterans Benefits Assistance Flowchart](#) (PDF format, updated Nov 2014)

Resources

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How to increase staffing for Vets Connect @ the Library

Vet Connect Staffing

- Partner with CVSO
- Partner with local VRC's or VA work studies at VAMC
- Partner with Vet Center
- Partner with Non-Profits
 - DAV, VFW, IAVA, American Legion



Invite CalVet to your library!



Questions?

Contact Us . . .

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