5-Week Webinar Series for Library Professionals from Infopeople



From the authors of the Makers in the Library Toolkit and The New Face of Library Makerspaces IMLS Grant makersinthelibrary.org

WEBINAR #3

Implementation: The Nitty Gritty of Planning & Preparing Creative Maker Experiences

APRIL 20, 2022, 12:00-1:30 PM PT 3:00-4:30 PM ET



MAKERS IN THE LIBRARY: A TOOLKIT FOR BUILDING A COMMUNITY-DRIVEN MAKERSPACE

Are limited staff, space, and budget preventing your library from creating a makerspace? This toolkit provides a library-tested process for creating and sustaining a community-driven makerspace, no matter what your constraints.

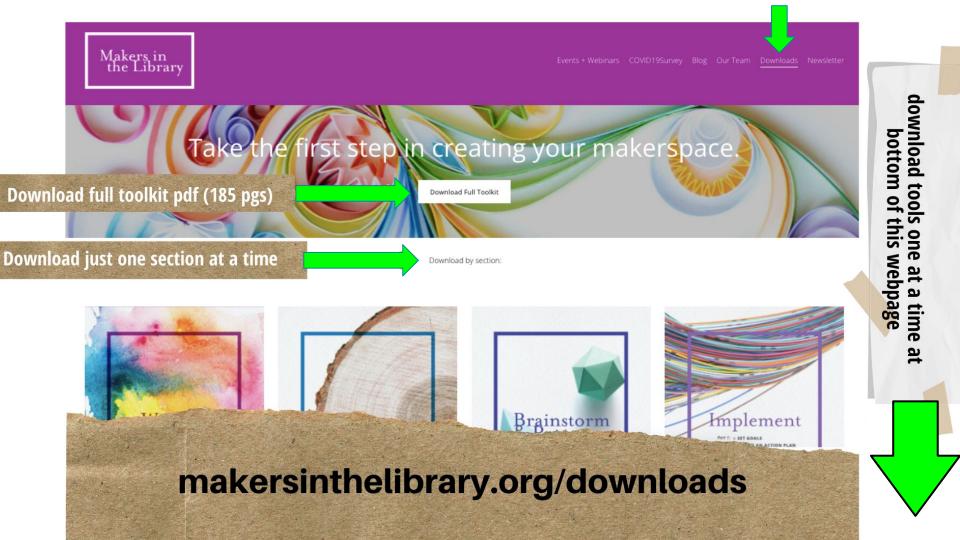
free toolkit download from makersinthelibrary.org

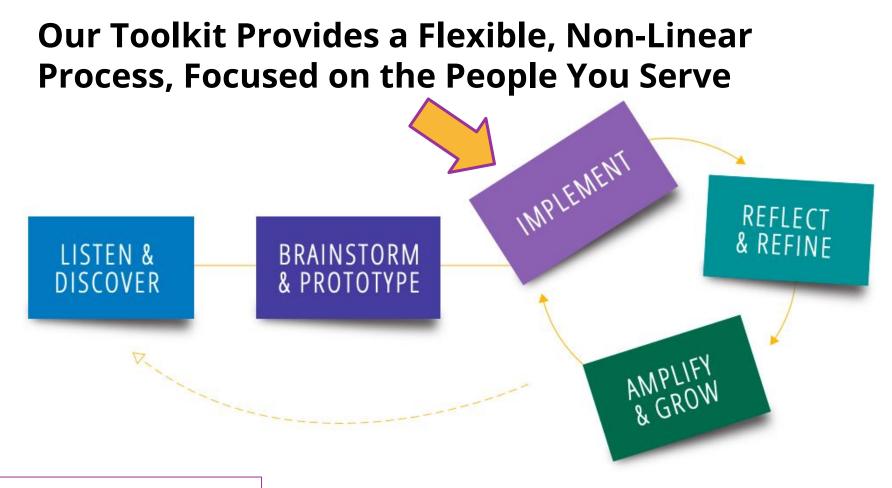
The New Face of Library Makerspaces builds on this 2 1/2 year California State Library project and seeks to develop additional content, and share these tools and processes nationally, in partnership with the nonprofit organization Nation of Makers



Events + Webinars COVID19Survey Blog Our Team Downloads Newsletter

Resources to create a makerspace with and for your community on any budget.





Meet Our Presenters





Lisa Regalla, CEO Regallium Consulting, LLC

Pamela Van Halsema, Maker -Librarian, P. Van Halsema Consulting



Tammi Devine, Library Specialist, Feldheym Central Library, San Bernardino, CA



Cara Kouse, Innovation and Makerspace Manager Greene County Public Library, Xenia, Ohio



Seiji Abe, Workshop Coordinator, Providence Public Library, Providence, RI

• Let's Chat

- Interact with us via polls, chat and Q&A, even though we are in a webinar format!
- Our panelists are here live during the session, so chat with us at any time during our session.
- Use the Q and A to ask questions anonymously for anyone on the panel and we will type our answers during the session.

Multiple Choice Poll: How often does your library offer maker programming?

A. More than once a week
B. Once a week
C. Approximately once or twice a month
D. Now and then, but not more than once a month
E. Not yet, but ready to get started!
F. Other

Up to this point:

Listened to the **community** Connected with **maker ecosystem**

Defined focus to address **People** and **Purpose** with your program design

Outlined what programs, skills and tools **you already have** to leverage

Tested out ideas and have **results of prototypes**

Considered one or more **makerspace models**



https://www.makersinthelibrary.org/downloads

Key takeaways for today:

✓ People still centered during this phase

✓ Keeping track of your goals and tasks helps with team coordination and program sustainability

✓ Build in flexibility to your plan and mindset, since internal and external conditions can change (expect that they will change)

✓ Be creative and playful in developing your activities and design it so your participants can too

✓ Allow time for staff to become familiar with the tools and equipment

✓ Operational challenges can be often be tackled with help from networking with other library makerspace staff. Get connected!

Implementation Part 1



Setting SMART Goals

- **S**pecific
- Measurable
- Assignable
- Realistic
- Timely



PROGRAMMING

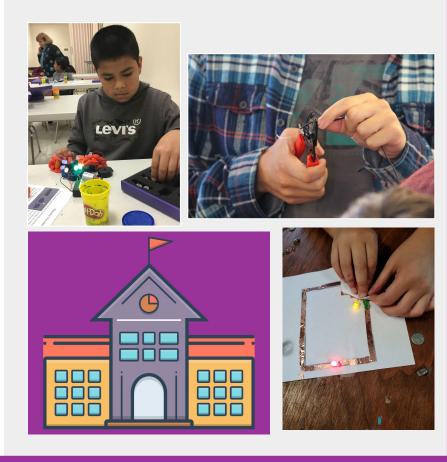


Partnership Goals

Examples:

By June 1, identify and establish contacts with five new potential partner groups or individuals, including possible in-kind donors.

By October, connect with the local school district to identify programming opportunities with their existing makerspace program.



Programming Goals

Example:

By summer, identify and develop a team of maker facilitators from existing library staff across other branches to help lead

programming.





Physical Space Goals



Over the next three months, work with administration to formulate a plan for the redesign of the current computer center.

What goals did you set for your library as you set out to develop your makerspace in San Bernardino?

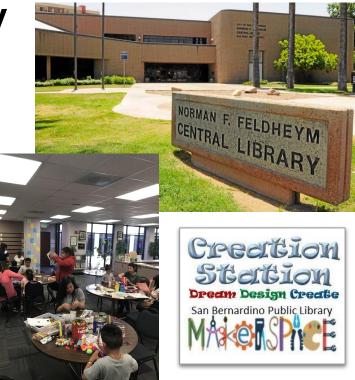


Tammi Devine,

Library Assistant, The Creation Station, Norman Feldheym Central Library, San Bernardino Public Library

Norman Feldheym Central Library San Bernardino Public Library

- Where is San Bernardino? 60 miles east of Downtown LA
- Urban community of 216,000
- Central branch with 3 smaller branches
- Jack L. Hill Lifelong Learning Center
- Creation Station



Partnership Goals: Better Internal Collaboration

Our challenge was to first learn to partner within our own library. Internally we have many silos and the literacy department was not integrated into the other library services.

SMART Goal:

Take time every month to visit and talk with the other departments. Learn about their interests and needs to find ways to solve their problems and increase awareness of what they have access to in the makerspace.

Partnering with Children's:

Cartooning event

Zine Night

Cricut Print and Cut for Teens

Physical Space Goals: Increase Visibility

The challenge is the Creation Station is upstairs and out of view of many library visitors. Many do not know all we have to offer. We have recently gotten permission to bring some of our tools to display in action downstairs.

SMART Goal:

By summer, develop ways to make the unique tools and programs available for patrons in the Creation Station more visible to library visitors on the first floor of the library.

Physical Space Goals: Increase Visibility



Cricut Maker station

Physical Space Goals: Increase Visibility



Mobile units

Cricut with printer

Program Goals: Documentation for Sustainability

How to keep the programs ongoing and usable for staff and patrons in the future.

SMART Goal:

By the end of year create a physical book/photo manual and video manual for the 3D printers and the laser cutter. Have staff members use and give input on the manuals. Create a bi-lingual version for ESL programming.

Program Goals: Sustainability Issues

Create company emails, and accounts that stay with the program.

Invest in a work/program cell phone for 2FA (two factor authentication) and relevant App usage

Keep a shared cloud account with copies of program documents, waivers, sign-in, manuals, anything people need access to run the program during staffing transitions.

Tool: The Action Plan

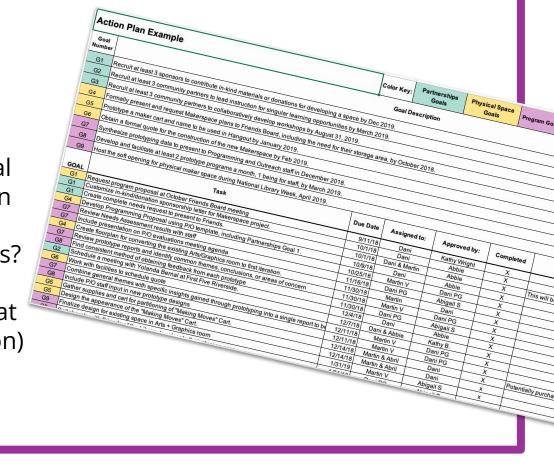
Action DI

The Action Plan helps you schedule and assign the tasks needed to reach your SMART goals ACTION PLAN A project Management tool that helps to outline, assign, and track the steps you need to take to accomplish your goals.

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Goal Number		Color Ke	Goals	Space Goa	Program Is Goals	Partnerships, Physical Construct type of goal they relate to:
G1			Goal Descripti	on		chronologically, by assignment, by goal, etc.
G2						
G3						
G4 G5						
G6						
G7						
G8						
G9						
oal						
51	Task	Due Date				
51		Due Date	Assigned to:	Approved by:	Completed	
1			2			Notes

Tool: The Action Plan

- Goals you set to achieve
- Description of the tasks needed to achieve each goal
- Assign each task to a person
- Deadline for each task
- Is there an approval process?
- Status indicator if it's completed (or notes on what might prevent its completion)



Tool: The Action Plan

Just do it. Revisit every quarter. Make it public. Be flexible. ACTION PLAN A project Management tool that helps to outline, assign, and track the steps you need to take to accomplish your goals.

Your first action plan is one path to achieving your goals, but it's not the only path. **Revisit and revise as you go.**

Set's Chat

What tool does your library use for project management?

Build a Start-Up Budget: The Budget Planner Tool

Start Up Funds	Date	13	Not	es	Amount	
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An Environment for Creative Work

38

Design Template_Introduction

Space is the "body language" of an organization.*

Intentional or not, the form, functionality, and finish of a space reflect the culture, behaviors, and priorities of the people within it. This suggests that a space designer is simultaneously a cultural translator and a builder. That said, space design has its own grammar that can be tweaked to bolster desirable habits.

From **Make Space** - how to set the stage for creative collaboration by Scott Dooley and Scott Winhoft, John Wiley, c.2012

Considerations when planning space or purchasing furnishings

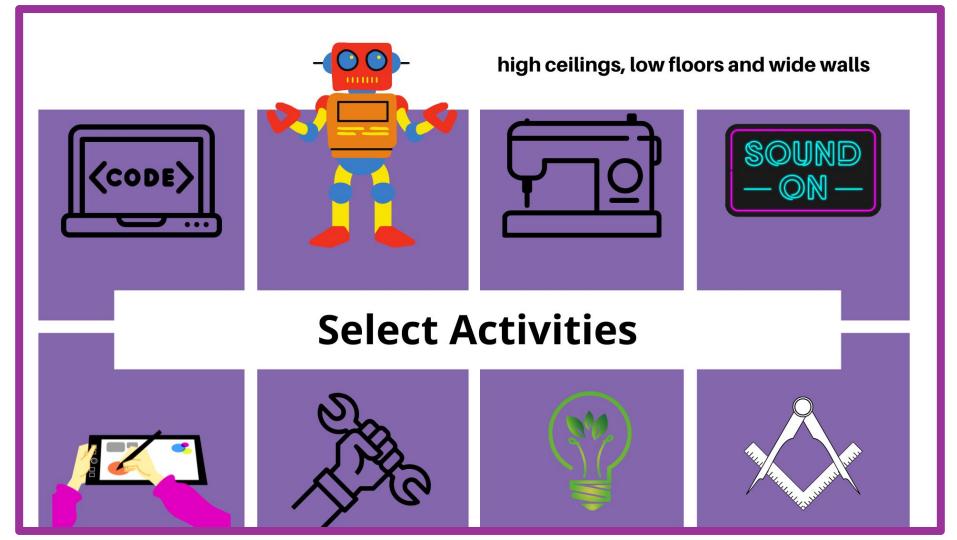
Collaboration or solo work? Individual activity or group workshop? Sound proof or noise? All access or limited access tools? Air Quality? Ventilation? Dust particles? Posture for work and movement? Sightlines, orientation and lighting? What is fixed and what is flexible? Work space vs display space vs storage space?

Ambiance and feel?



Woodland Public Library's Square One makerspace (left) and San Diego Public Library in La Jolla's bio lab space (right)





Creative Activity Space Considerations

"It's not just about what we learn, but also how we learn it. It's important for us as facilitators to recognize that there are different ways and approaches to learning, so that we can be more adaptable and flexible when it comes to planning and facilitating our programs."



Project title	
One-sentence description	
Recommended age group	Time needed/duration
Activity goal(s) or learning outcome(s)	
Key terms/vocabulary	Prior knowledge required
Tools and materials	Materials source/suppliers

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MAKER ACTIVITY PLAN EXAMPLE



Project title Personalized Etched Glassware

One-sentence description

Participants use their own choice of digitally designed stencils cut on the cricut/Silhouette to transfer designs to their own glass item (cup, glass, vase, jar).

INPLEMENT: TOOL

Recommended age group Tween-adult	Time needed/duration
Note: Etching cream is for age 18 and over and	If stencils are pre-cut: 15-20 min
should only be handled by staff with gloves and eye	If participants design and cut their own stencils:
protection.	1 hour

Activity goal(s) or learning outcome(s)

- Participants will learn how to create a digital design on the cricut/Silhouette (unless done in advance).
- · Participants will explore negative and positive space in a design.
- Participants will experience the creative design process.

Key terms/vocabulary Etch Stencil Negative Space/Positive Space	Prior knowledge required If designing and cutting with the cricut/ Silhoutete, general computer skills are needed and guidance with the software and machine operation.
Tools and materials • Glassware (non-Pyrex drinking glasses, jars,	Materials source/suppliers Etching cream sources:
vases, etc.): one per participant • Glass cleaner	Armour Etch purchase from Amazon, JoAnn, Dick Blick, Walmart
Paper towels	
 Blue tape or masking tape 	Stencil vinyl:
 Stencil vinyl 	oracal oramask Stencil vinyl
 Stencil transfer tape (optional) 	cricut Stencil Vinyl
 Popsicle sticks 	usually found at Michaels, JoAnn, etc.
 Table covering (e.g., newspaper) 	
 Etching cream 	Transfer Tape
· Latex gloves	usually found at Michaels, JoAnn, etc.
Eye protection	the second s
 cricut/Silhouette machine & mat 	Glassware: thrift stores, discount houseware
 weeding tool or tweezers 	stores like TJMaxx or Marshalls, Dollar Store
 Sink area for rinsing 	

MAKER ACTIVITY PLAN EXAMPLE CONTINUED

Advance preparation and setup

cover tables with newspaper or a protective cloth.

Set up laptop area for digital design or pre-cut assorted stencils for those who don't want to design their own.

IMPLEMENT- TOOL

Activity instructions (or cite original source and modifications)

Silhouette's tutorial including how to create the custom design.

video on how to apply the stencil and cream.

- 1. Participants select their glass item, and then clean it with the glass cleaner and paper towels.
- Participants digitally design and cut or select from an assortment of precut stencils to make their design. Stencil designs with simple outlines (non intricate shapes) can be applied by hand directly like a sticker. If a design is more complex (has interior shapes), use transfer dape.
- Once design is placed where they like it, have participants rub with the popsicle stick to eliminate any air bubbles. Remove the transfer tape if used.
- 4. Place blue tape along all the edges of the stencil to make sure there is no exposed glass that could accidentally get etching cream on it.
- 5. Participants should now give their glass to a library staff member for etching.
- . The staff member needs to wear safety goggles and gloves.
- . Dab the etching cream on the glass stencil area in a thick layer.
- After 60 seconds, wash off in the sink, being careful not to get cream on part of the glass that should stay clear.
- 6. Give the participant back their glass. They can now remove the sticker and dry it.

Facilitation notes (e.g., what to watch for, how to support creativity)

- Have some examples of finished alasses available.
- Discuss the difference between negative space and positive space in the design, and how to decide
 which parts of the stencil to use.
- · Have several interesting icons/fonts easy to access on the Silhouette/cricut software.

Ideas to simplify

use stencils with paint instead of etching cream for younger children.

Ideas for a deeper challenge Work on the vinyl design portion of the activity and bring in more complex art.

Recommended at our library (i.e., books, videos, programs)

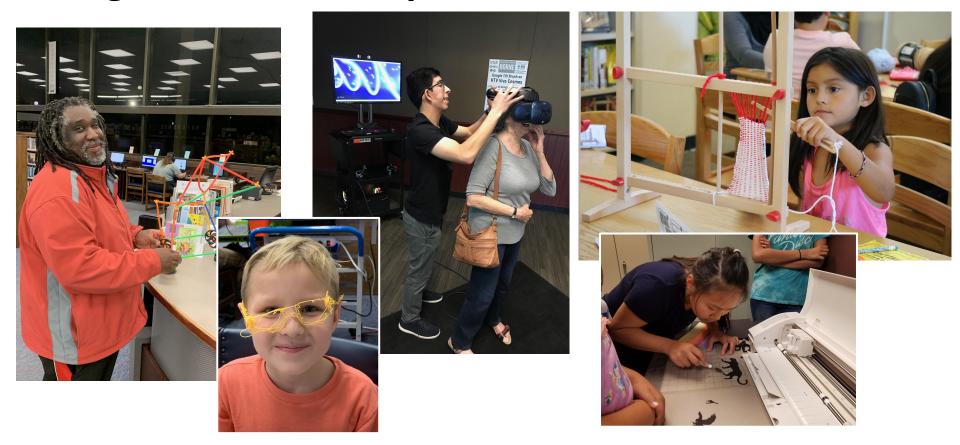
Books on art glass or stenciling

Evaluation plan

use a survey to get feedback on future programs.

Ask participants if they would want more training on the digital design part of the activity. Ask participants if they would like to do another stenciling activity.

Imagine the Maker Experience from Start to Finish



Implementation Part 2

Staffing Training Operations

Launch

Staffing the Makerspace

- Look within
- Ask for help
- Youth community service
- Internship programs
- Contract with local makers



Staffing the Makerspace

The Soft Skills

- Community builder
- Collaborator with people management skills
- Organized with project management skills
- Proactive, go-getter, independent thinker
- Comfortable with social media and online engagement
- Determined, doesn't give up or get discouraged easily
- Experienced in teaching and/or classroom management skills



What good advice do you have to share today about launching a makerspace? How does **PPL** handle recruiting and training staff?



Seiji Abe, Workshop Coordinator, Providence Public Library, Providence, RI

Providence Public Library: Workshop Maker Space

- Located in Downtown Providence, RI
- PPL Serves around 178,000 people
- Privately funded library serving the public
- Not part of the Providence Community Library System(PCL)
- Running Maker Programming in collaboration with PCL since 2017

Workshop officially opened after major Renovation 6 months ago



The Workshop

- **Officially Opened in November 2021**
- **First dedicated Library Makerspace in Providence**
- **Includes Collaborative Workshop/Maker** Space, Classroom, Partner Offices & Sound Studio(Coming Soon)
- Currently developing new programming, policies & processes for first Dedicated **Library Makerspace**
- Workshop & Maker Programming based on strong partnerships(PVDYM)



Available Tools & Technology

- Laser Cutter
- Sublimation Printer
- Large Format Printer
- **3D** Printers
- **Embroidery Machine**
- Sewing Machines
- Vinyl Cutter & Heat Press Dash Robots
- Button Maker
- Screen Printing

- Prototyping Cart
- Paper Circuits
- **Basic Electronics**
- Lego Mindstorms
- Makey Makey
- MicroBit
- Etc...

Good Partnerships

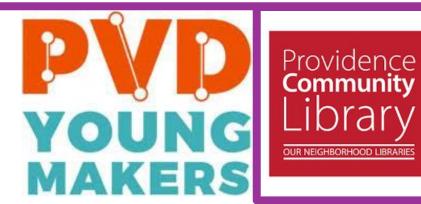
Good Partnerships are essential to success

Library Maker Programming started as collaboration between PPL, PCL, PVDYM & the City of Providence in 2017.

Long term goal to build free Network of educational orgs, schools & resources available to community. Create Database/Asset Map.

Benefits of Partnerships:

- Funding
- Expertise/Experience
- Staffing(Interns/Volunteers)
- Distributed Learning/Training
- Advertising/Recruiting
- Curriculum Development



List of Organizational Partners

- PVDYM
- PASA
- Providence Promise
- The MET High School
- Local Public Schools
- AS220
- "Expert Makers"
- Local Businesses
- Office of Employment Opportunities
- Interns & Volunteers

Implementation

- **Staffing:** PVD-Young Makers Interns help run maker programming at 10 libraries in Providence
- **Training:** Interns are trained by the Full Time Staff Members, Librarians & Expert Makers
- **Look Within:** Offer classes that utilize native talent & resources already available
- **Don't Duplicate:** Don't overlap offerings already available by other orgs/programs
- **Collaborate/Contract:** Either collab with another org, or hire a local expert on the topic/skill
- **Distributed Learning & Training:** Utilize the train the trainer model to focus on developing internal staff & skills; then expand exponentially.



The opposite of "one size fits all":

- Build a program based on your communities strengths, wants & needs
- Hire/Recruit based on the same(demographic, language, etc...)
- Use who is available & motivated
- Identify the assets you already have rather than waiting for what you think you need

Interns & Volunteers

- **PVDYM Interns & Community Volunteers essential** to maker programming in Providence
- Not only core of our program delivery staff
- Intern Program is the proving ground for new activities & learning methodologies before delivery to the public
 - Learning Pathways
 - Digital Badging
 - Distributed Learning
 - New skills development
 - Training
 - *Documentation & Proof of Skills
- Microcosm of what we hope to eventually be able to offer to the entire PPL Community



PVDYM Internship at a Glance:

- 4 years so far
- 2 sessions per year
- 30 interns per cohort
- Serving 10 libraries
- Ages 14 24
- 2 week initial training
- All intern weekly meeting
- 4-8 hours per week
- Assigned 1 library each
- Plan & Deliver Programs

*Youth Interns = Long Term Sustainability!

Train for Sustainability

- Plan for staff turnover or changing roles
- Develop self-guided resources (typed notes! pictures! videos! screencasts!)
- Offer opportunities to practice and develop skills as you work



• Invite all of your staff, administrators, interns, and volunteers to become at least generally familiar with the tools and materials available in the makerspace



"This will take too much time to learn."

Emphasize the need to simply play around and just try out the tools and materials. They might surprise themselves by something they find really fun or interesting.



"I'll never be able to learn enough to answer the questions patrons would have."

Let them know that they don't need to be the expert and can respond with "I'll find out" or "I don't know, but we can try and find out together."





"This is not why I became a librarian."

Find common ground on why they entered the library field in the first place. If it's a love of lifelong learning, makerspaces are exactly the place for both staff and the community to learn, grow, and try something for the first time.



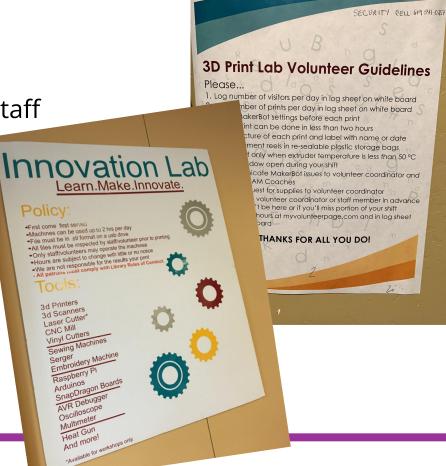
Build Up Training Opportunities

- Encourage free play
- Lend tools to take home
- Host a maker "petting zoo."
- Create/curate a training video playlist.
- Develop user guides
- Offer skill builders sessions



Day to Day Operations

- Flow of Patron Experience/Staff Procedures
- Policies, Forms, Signage
 - Liability Waivers
 - Rules for Behavior
 - Age/access restrictions



Day to Day Operations

Safety Protective Gear First Aid Keeping sharps restricted Air Quality/Ventilation



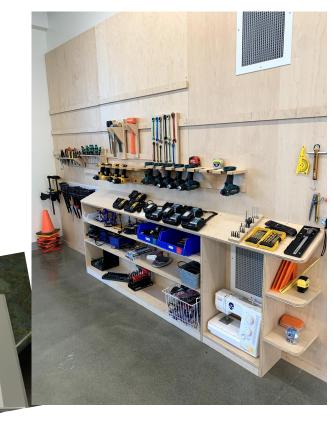


Day to Day Operations

- Equipment Maintenance
- Consumables inventory, ordering and restocking
- Registration and tracking daily usage

Equipmen Guide

- Support the making that happens
- Program facilitation



Can you share some of the operations processes that you have developed for your makerspace that help your program run smoothly?



Cara Kause, Innovation and Makerspace Manager Greene County Public Library, Xenia, Ohio



Greene County, Ohio Population of about 170,000 people in 416 square miles Rural to Suburban Wright Patterson Air Force Base Greene County Public Library is a county system with seven locations and approximately 225 employees



Maker kits for circulation and for our staff to use in programming









Our website includes information about each machine including instructional videos, file types, materials needed, etc.

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https://greenelibrary.info/sparkplace/





3D Printers





3D Scanners Create a digital model of a real-world object with Audio Recording & Editing





Vinyl Printer & Cutter





Print large, full-color images onto vinyl or paper. If you add cut lines to your design, the same machine can cut out items such as stickers and window decals.

A few of the things you can make:

- Event banners Removable wall and window signs
- Stickers in custom shapes

Equipment Details

What we've got:

Roland TrueVIS SG-540

What you'll need:

- A variety of printable vinyls and paper are available in Spark Place. (See price list.) Grommets, a grommet setting tool, and banner hem tape are available to prepare
- your banner for hanging. (See price list.) If you're enlarging an image, please be sure to start with a high-resolution file to avoid pixelation in the final print.

Related software:

- Adobe Illustrator is available in the makenspace. Illustrator is recommended for most vinyl printing designs, and must be used if you'd like to add cut lines to your project.
- Canva is an easy, web-based tool you can use to design your print pieces.

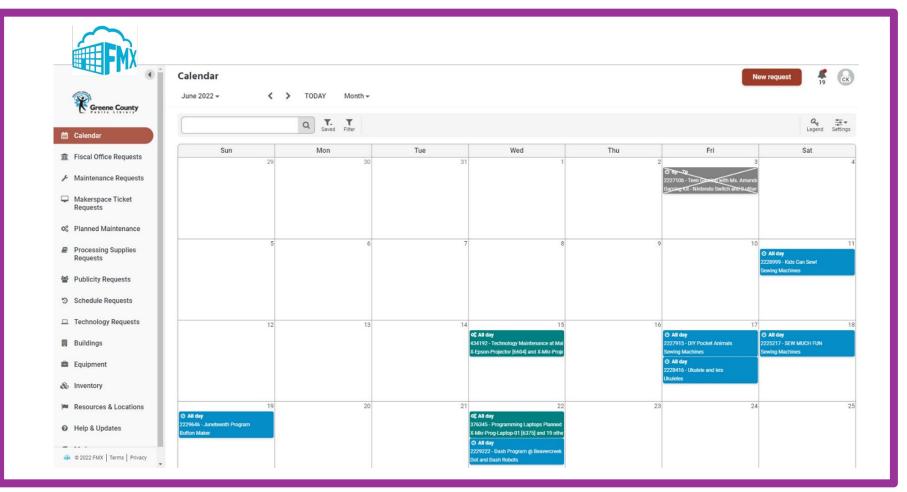
File format: .PDF or .EPS

Project size:

Our 30° wide vinyl has a maximum print width of about 28°. Our 54* wide vinyl has a maximum print width of about 52*.

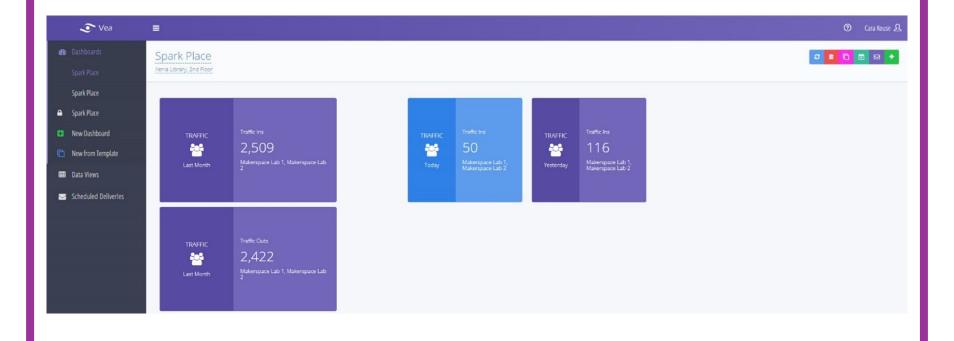
Learn More

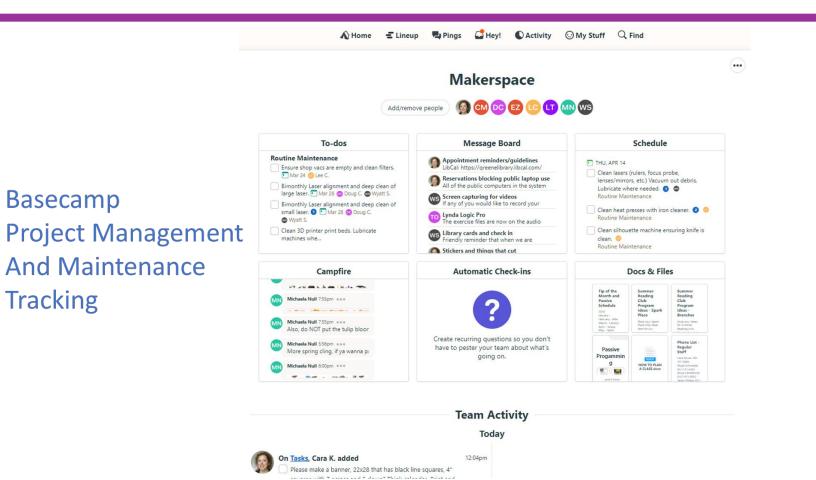
Free online classes: Illustrator CC 2018 Essential Training from LinkedIn Learning



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SenSource People Counter



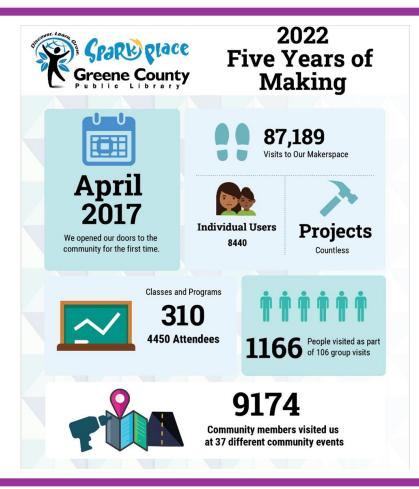




Waiver forms on iPads Waiver retention and reports



Use to record cash and credit payments, to accept credit payments, and to run financial reports



What's Next?

April 27: Reflect & Refine: Using Evaluation to Strengthen Programs

May 4: Amplify & Grow: Marketing, Fundraising and Professional Growth

Professional Network of Support

Join our Makers in the Library Facebook Group



Contact Us!

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makersinthelibrary.org/COVIDsurvey

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