## Veterans and Mental Health Learning About PTSD

with Dr. Laura Wiedeman

Northern California VA Health Care System

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## Posttraumatic Stress Disorder



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#### Objectives

- Learn about PTSD epidemiology, symptoms, and recovery
- Review available resources for veterans with PTSD, including websites, educational videos, mobile apps, and VA services
- Address common misconceptions about PTSD that may be held by veterans and/or the public
- Develop a greater understanding of how to interact with veterans who may have PTSD





# PTSD EPIDEMIOLOGY, SYMPTOMS, AND RECOVERY



#### What is a "traumatic" event?

#### Daily hassles

#### Can include:

- Car breaking down
- Paying bills

#### Major life events

#### Can include:

- Losing a job
- Divorce
- Buying a new home
- Getting married

#### Serious traumatic events

#### Can include:

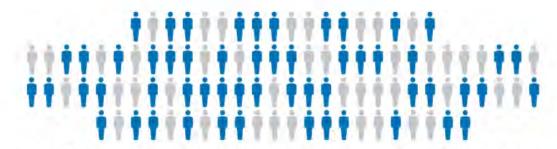
- War zone exposure
- Physical or sexual assault
- · Serious accidents
- Child sexual or physical abuse
- Natural disasters
- Torture



### Trauma exposure is common.





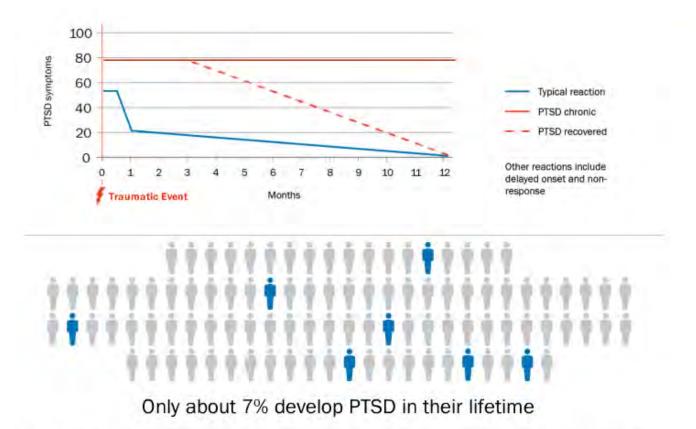


Most people you meet every day have experienced a trauma.

Kessler, R. C., Sonnega, A., Bromet, E., Hughes, M., & Nelson, C. B. (1995). Posttraumatic stress disorder in the national comorbidity survey. *Archives of General Psychiatry*, 52(12), 1048-1060.



#### How common is PTSD?



Kessler, R. C., Sonnega, A., Bromet, E., Hughes, M., & Nelson, C. B. (1995). Posttraumatic stress disorder in the national comorbidity survey. Archives of General Psychiatry, 52(12), 1048-1060.

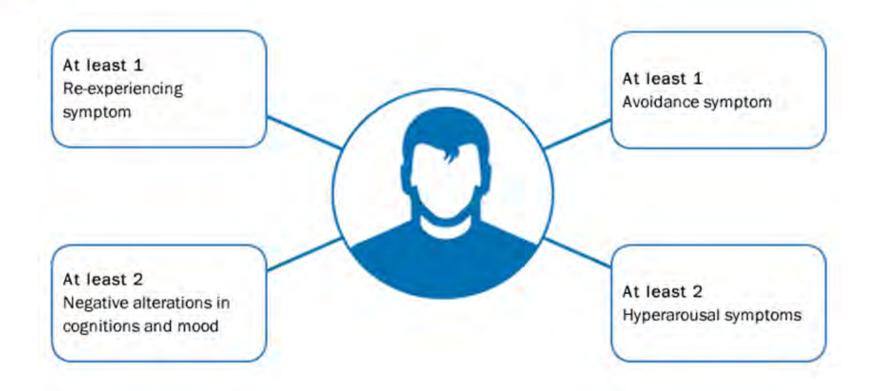


#### Criterion A: Traumatic Event

- Directly experiencing a traumatic event
- Witnessing, in person, an event that happened to someone else
- Learning about the violent or unexpected death of a friend of family member
- Experiencing repeated or extreme exposure to aversive details of traumatic events



### **Symptom Clusters**



## Symptom Clusters: Intrusions (Re-experiencing) (Criterion B)

- Recurrent, involuntary, and intrusive distressing memories of the traumatic event(s)
- Recurrent, distressing dreams related to the traumatic event(s)
- Dissociative reactions (e.g., flashbacks)
- Intense or prolonged psychological distress at exposure to trauma reminders
- Marked physiological reactions to trauma reminders



## Symptom Clusters: Persistent Avoidance (Criterion C)

- Effortful avoidance of distressing memories, thoughts, or feelings related to the traumatic event(s)
- Effortful avoidance of external reminders (e.g., people, places, conversations, situations) related to the traumatic event(s)

## Symptom Clusters: Negative changes in beliefs and feelings (Criterion D)

- Persistent, exaggerated negative beliefs about oneself, others, and/or the world
- Distorted blame of self or others
- Persistent negative emotions
- Difficulty feeling positive emotions
- Feeling detached or cut off from others
- Diminished interest or participation in significant activities
- Difficulty remembering important aspects of the trauma



## Symptom Clusters: Alterations in arousal and reactivity (Criterion E)

- Irritable behavior and angry outbursts
- Reckless or self-destructive behavior
- Hypervigilance
- Exaggerated startle response
- Problems with concentration
- Sleep disturbance



### Prevalence rates, by service era

11-20%

• 11-20 out of every 100 veterans who served in Operation Iraqi Freedom (OIF) and Operation Enduring Freedom (OEF) have PTSD in a given year

12%

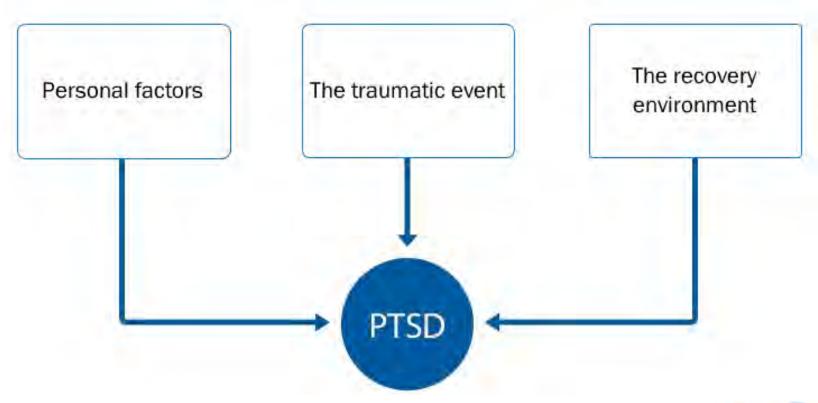
 About 12 out of every 100 veterans who served in the Gulf War (Desert Storm) have PTSD in a given year

15%

 About 15 out of every 100 veterans who served in Vietnam have PTSD in a given year



### Why do some people get PTSD while others do not?

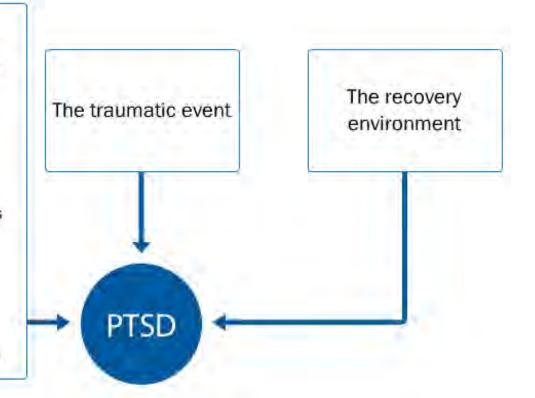




#### **Personal Factors**

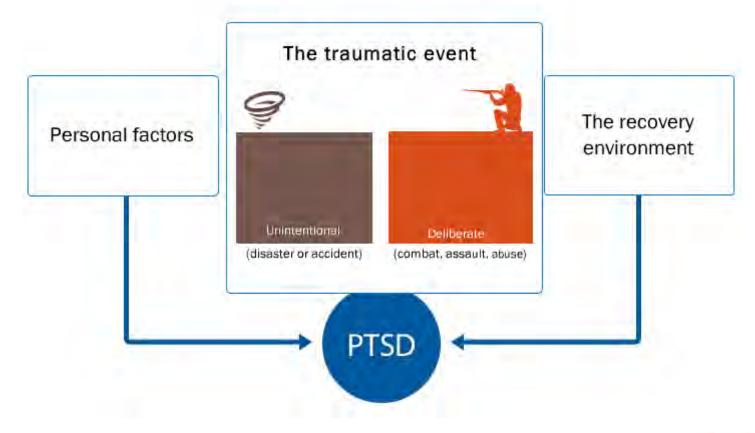
#### Personal factors

- Historical factors such as prior trauma exposure, other prior adversity, history of psychiatric disorder
- Demographic characteristics such as female gender, younger age, minority race/ethnicity, lower education
- Genetic factors (but there is no "PTSD gene")

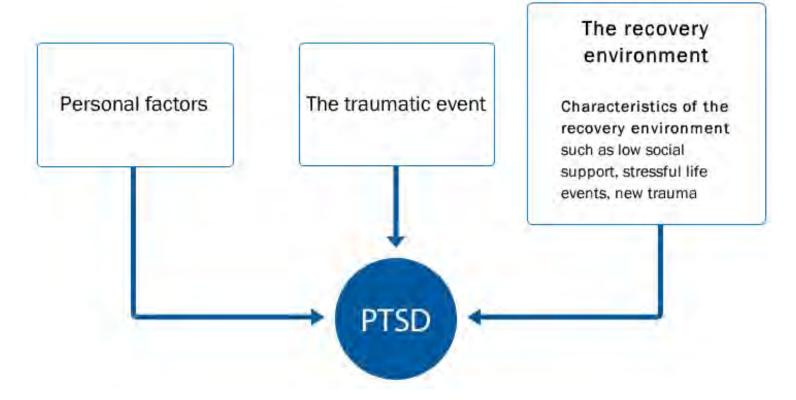




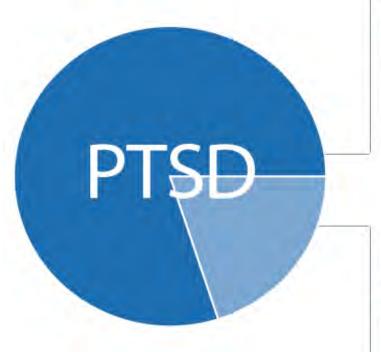
#### **Traumatic Event**



### **Recovery Environment**



## Comorbidity: PTSD often co-occurs with other mental health problems.



80% have one or more mental health problem

(depression, anxiety disorders, and substance use disorders)

20% have no other mental health problem

Kessler, R. C., Sonnega, A., Bromet, E., Hughes, M., & Nelson, C. B. (1995). Posttraumatic stress disorder in the national comorbidity survey. *Archives of General Psychiatry*, 52(12), 1048-1060.



### Other Co-occurring Problems



### Recovery is possible!

Reduce symptoms



Effective management



Improve quality of life



#### How can PTSD be treated?

Both medication and psychotherapy are effective, but psychotherapy is more effective



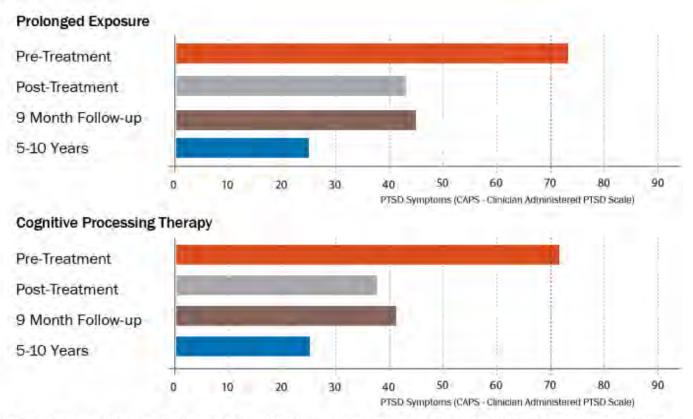
#### **Evidence-based Psychotherapy Treatments**

First line psychotherapies:

A **Trauma-focused psychotherapy** that includes components of exposure and/or cognitive restructuring, such as:

- Prolonged Exposure (PE)
- Cognitive Processing Therapy (CPT)
- Eye Movement Desensitization and Reprocessing (EMDR)

### Cognitive Behavioral Therapy (CBT) Works



Resick, Patricia A.; Nishith, Pallavi; Weaver, Terri L.; Astin. Millie C.; Feuer, Catherine A. Journal of Consulting and Clinical Psychology, Vol 70(4), Aug 2002, 867-879. doi: 10.1037/0022-006X.70.4.867



#### **Evidence-based Pharmacological Treatments**

- First line medications:
  - Selective Serotonin Reuptake Inhibitors (SSRIs)
    - E.g., paroxetine (Paxil), sertraline (Zoloft), fluoxetine (Prozac)
  - Serotonin-Norepinephrine Reuptake Inhibitors (SNRIs)
    - E.g., venlafaxine (Effexor)
- Warning: Benzodiazepines (e.g., Xanax, Valium, Klonopin)
  - Limited efficacy
  - Increased safety concerns potential for harm
  - Not recommended for PTSD





Objective #2

### RESOURCES AND SERVICES



## National Center for PTSD http://www.ptsd.va.gov

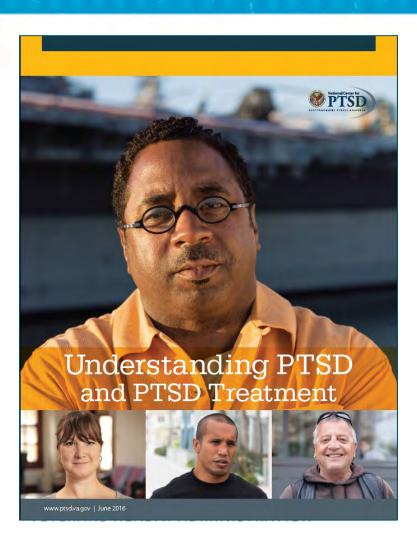
Provide **education** about PTSD and effective PTSD treatments

Make available resources to promote treatment engagement

Develop tools to foster **self help** and **symptom management** 



## PTSD Basics http://www.ptsd.va.gov/public/understanding\_ptsd/booklet.pdf



- Understanding PTSD and PTSD Treatment is a booklet that explains basic information about:
  - What is PTSD?
  - What can cause PTSD?
  - What are the symptoms of PTSD?
  - What do I do if I have symptoms?
  - How do I know if I have PTSD?
  - Why get treatment for PTSD?
  - Common questions about treatment
  - What happens during PTSD treatment?
  - How do I choose a mental health provider?
  - Where can I go to get help?



#### **Animated Whiteboard Videos**

 Short (~3 minute), engaging videos about PTSD and effective treatments

#### Whiteboards

Watch these short animated videos to learn about PTSD and effective treatments.











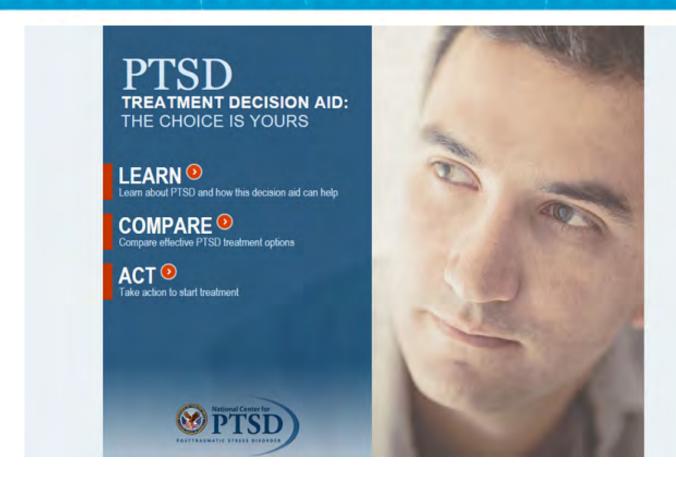


## AboutFace http://www.ptsd.va.gov/apps/AboutFace/



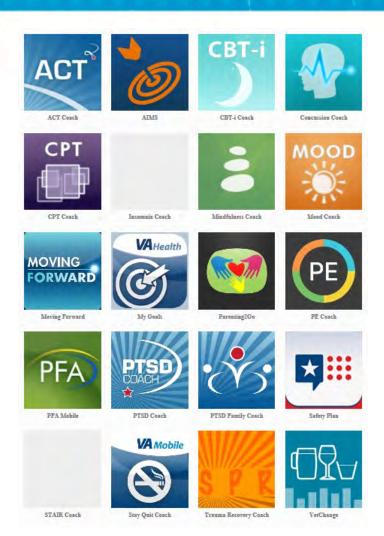


## PTSD Treatment Decision Aid http://www.ptsd.va.gov/decisionaid



### Mobile Apps

http://www.ptsd.va.gov/public/materials/apps/index.asp

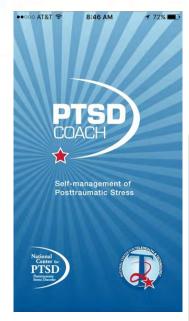


- The National Center for PTSD has partnered with a number of organizations to develop a variety of mobile apps.
- Apps are focused on PTSD, related health problems (e.g., insomnia, alcohol use, etc.), or general well-being.
- There are apps for patients, providers, and for use with patient-provider dyads.



#### PTSD Coach

http://www.ptsd.va.gov/public/materials/apps/PTSDCoach.asp





- PTSD Coach mobile app more than 275,000 downloads in 98 countries.
- App provides:
  - Education about PTSD and PTSD treatment
  - A self-assessment tool
  - Portable skills to address acute symptoms
  - Direct connection to crisis support
- Used as stand-alone education and symptom management tool, or with face-to-face care.
- Tools are easily accessible when they are needed most.



#### PTSD Coach Online

http://www.ptsd.va.gov/apps/ptsdcoachonline/default.htm

- PTSD Coach Online
   offers an expanded suite
   of 17 tools to help
   manage symptoms (e.g.,
   problem solving,
   challenging cognitions).
- Users can choose a tool based upon a current problem or a full list of tools.
- Video instructions from "coaches" are available for each tool.

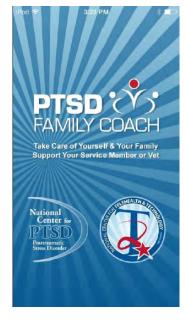




#### PTSD Family Coach

http://www.ptsd.va.gov/public/materials/apps/PTSDFamilyCoach.asp

- PTSD Coach is for family members of those living with PTSD.
- App provides:
  - Education about PTSD and self-care
  - Information to help take care of your relationship and children
  - Resources to help a loved one get treatment for PTSD
  - Tools to manage stress and build social networks
  - Tracking for stress level over time







#### Printable Materials to Share

http://www.ptsd.va.gov/about/press-room/Materials\_for\_Printing.asp

- A variety of handouts, posters, brochures, and flyers
- Intended for veterans, families, and general public knowledge
- Emphasis on understanding PTSD, cooccurring conditions, treatment, as well as more general readjustment issues



#### Veterans Crisis Line https://www.veteranscrisisline.net/

- 24/7
- Phone support
- Text messaging
- Online chat



Confidential help for Veterans and their families

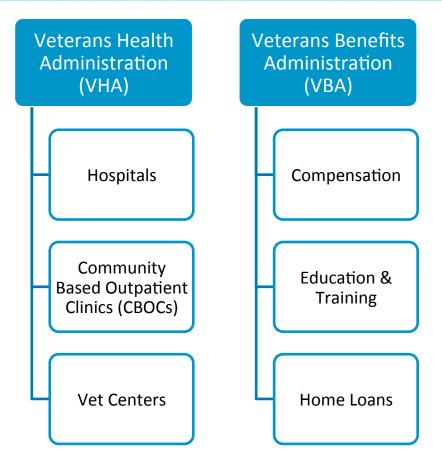


# Make the Connection http://maketheconnection.net

- "MakeTheConnection.net is an online resource designed to connect Veterans, their family members and friends, and other supporters with information, resources, and solutions to issues affecting their lives."
  - Information about common life challenges, problems, and conditions
  - Extensive video gallery with good sorting options
  - Information and resource locator
  - Self-assessments and self-help



#### Where to Get Help: US Dept. of Veterans Affairs



National Cemetery Administration (NCA)

Burial and memorial benefits

\*\*Please note this is not a complete list of services provided by each administration



#### Where to Get Help: Benefits (VBA)

- Connect to your local Regional Benefit Office
  - Locator: https://www.va.gov/directory/guide/state.asp?STATE=CA&dnum=3
  - CA locations: Oakland, Los Angeles, San Diego
- Find your local County Veterans Service Officer (CVSO)
  - Assistance and advocacy in connecting veterans and their families with service sand benefits
  - County locations:https://www.calvet.ca.gov/VetServices/Pages/CVSO-Locations.aspx

#### Where to Get Help: Health Care (VHA) Eligibility & Enrollment

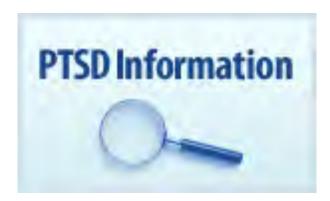
- Eligibility Criteria: <a href="https://www.va.gov/healthbenefits/apply/veterans.asp">https://www.va.gov/healthbenefits/apply/veterans.asp</a>
  - Served in the military
  - Separated under any condition other than dishonorable
  - Minimum duty requirement (24 consecutive months)
- Enrollment
  - Complete VA Form 10-10EZ
  - https://www.vets.gov/
  - For assistance:
    - Call 1-877-222-VETS (8387) for help completing the form
    - Contact the Enrollment Coordinator at your local VA health care facility
    - Contact a National or State Veterans Service Organization

#### Where to Get Help: Health Care (VHA) Locations

- Hospitals and Community Based Outpatient Clinics
  - Hospital & Clinic Locator:<a href="https://www.va.gov/directory/guide/division.asp?dnum=1">https://www.va.gov/directory/guide/division.asp?dnum=1</a>
- Vet Centers
  - Readjustment Counseling for veterans and their families
  - For those who served in a combat theater or area of hostility, experienced MST, provided mortuary services, operated unmanned aerial vehicles in support of combat operations
  - Bereavement counseling
  - CA Locations:
     <a href="https://www.va.gov/directory/guide/state.asp?dnum=ALL&STATE=CA">https://www.va.gov/directory/guide/state.asp?dnum=ALL&STATE=CA</a>

#### Where to Get Help: Health Care (VHA) PTSD Treatment

- All VA Medical Centers provide PTSD care, as well as many VA clinics
- Some clinics have specialized PTSD programs
  - VA PTSD Program Locator: <a href="https://www.va.gov/directory/guide/PTSD.asp">https://www.va.gov/directory/guide/PTSD.asp</a>
  - Within CA: <a href="https://www.va.gov/directory/guide/state">https://www.va.gov/directory/guide/state</a> PTSD.cfm?STATE=CA
- PTSD services may also be provided over telehealth
- Comprehensive resource list: "Where to get help for PTSD"
  - https://www.ptsd.va.gov/public/where-to-get-help.asp





Objective #3

# **COMMON MISCONCEPTIONS**



### Common Misconceptions

#### About trauma exposure and/or having PTSD:

- You can only have PTSD from combat
- PTSD is a lifelong, chronic disease
- Having PTSD means I am weak, crazy, broken, or damaged

#### About recovery:

- It is too late for me to recover
- Everyone who served in combat has PTSD

#### About services:

- I am not eligible for VHA services because I am not service connected
- I can only get treatment for PTSD at a VA hospital





Objective #4:

# INTERACTING WITH VETERANS WHO MAY HAVE PTSD



### Interacting with Veterans with PTSD

- Many veterans will not know or disclose if they have PTSD
- Provide information and assistance connecting them to VBA benefits and VHA services
- Focus questions on ways they need help what do you need to know in order to help them?
  - Talking about specifics of military service, including deployments, may be personal or triggering
  - Trauma exposure or details are not needed
- Be mindful of personal space (e.g., approaching from behind, physical touch, sudden movements)
- Offer validation, normalization, and gratitude
- Instill hope



## Thank you!



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