

DE Libraries Social Service Kiosk Pre-Use Survey

* Required

1. What library are you visiting today? *

Mark only one oval.

- Seaford
- Laurel
- Milford

2. What is the reason for your visit today? *

Mark only one oval.

- Counselor/therapist appointment *Skip to question 3*
- Legal appointment *Skip to question 4*
- Job interview *Skip to question 7*
- Job training or career coaching *Skip to question 7*
- Other: _____

3. Do you already see a therapist or counselor? *

Mark only one oval.

- Yes, I have one now
- Yes, in the past, but this is a new counselor
- No, this is my first time

4. Do you have health insurance? *

Mark only one oval.

- Yes, I have private insurance *Skip to question 7*
- Yes, I am covered through Medicaid/Medicare *Skip to question 6*
- No, but I am paying out of pocket today *Skip to question 7*
- No, and I need help finding insurance

5. You have acknowledged that you do not have health insurance and therefore may be paying out of pocket for services today if you proceed. If you do not wish to proceed, please talk to the Social Service Navigator to sign up for health insurance. Do you understand you may be paying out of pocket today for services? *

Mark only one oval.

- I understand *Skip to question 7*
- I do not wish to continue *Skip to section 5 (Untitled Section)*

Untitled Section

Contact the Social Service Navigator at your library for help with getting insurance. You can also visit www.delawarelibraries.org/appointments to schedule an appointment with a social worker.

Skip to question 7

6. Did the library assist you in applying for Medicaid? *

Mark only one oval.

- Yes
- No

7. If this is your first time using a kiosk, did you sign up for a library card to do so? *

Mark only one oval.

- Yes
- No
- This is not my first time using a kiosk

8. Are you of Hispanic/Latino/Spanish origin? *

Mark only one oval.

- Yes
- No
- Prefer not to say

9. How would you best describe yourself? *

Mark only one oval.

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Pacific Islander
- White
- Prefer not to say

10. Considering your gender: how do you identify? *

Mark only one oval.

- Man
- Woman
- Non-binary
- I prefer not to self-describe

11. What is the primary language spoken in your home? *

Mark only one oval.

- English
- Spanish
- Chinese
- Creole
- Other: _____

This content is neither created nor endorsed by Google.

Google Forms