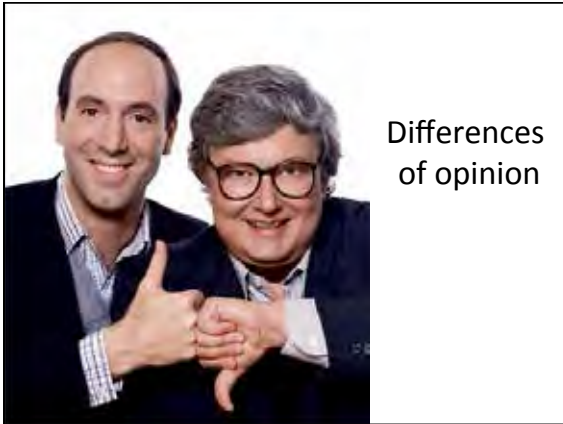
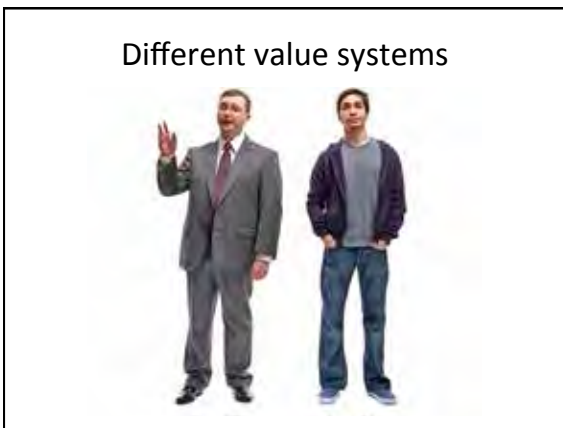


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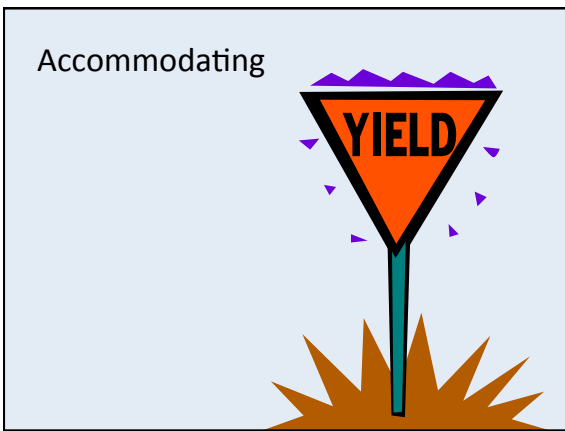


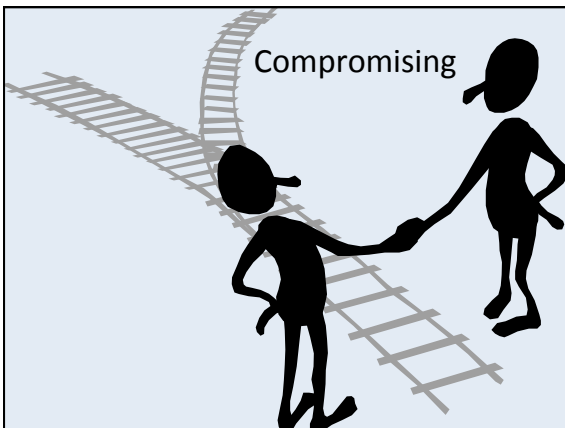


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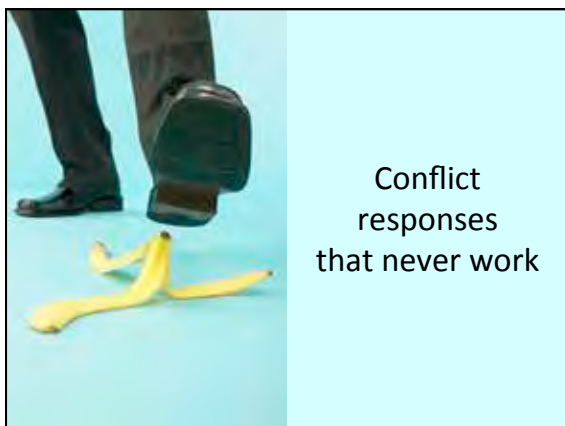


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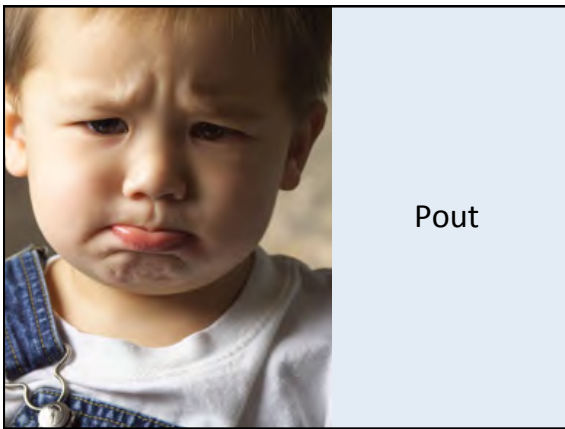




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Bear a grudge



Seek revenge



Instead, be a mensch!

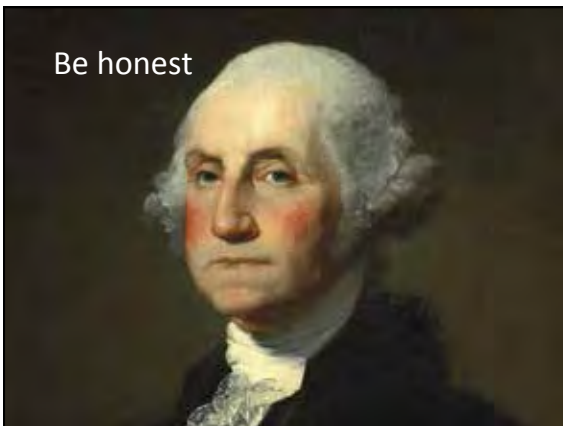


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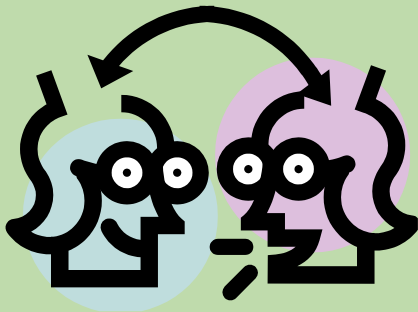
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Allow the other person to speak



Paraphrase



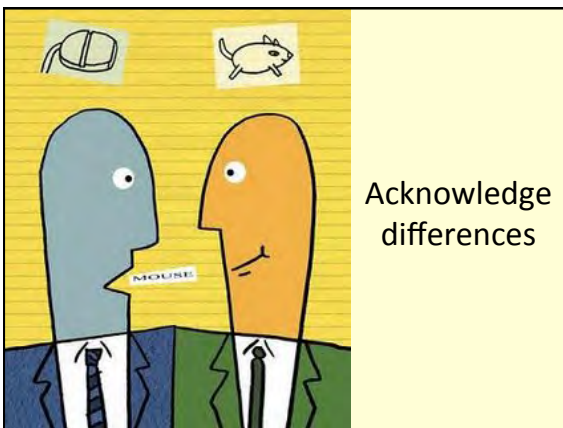
Avoid ad hominem attacks



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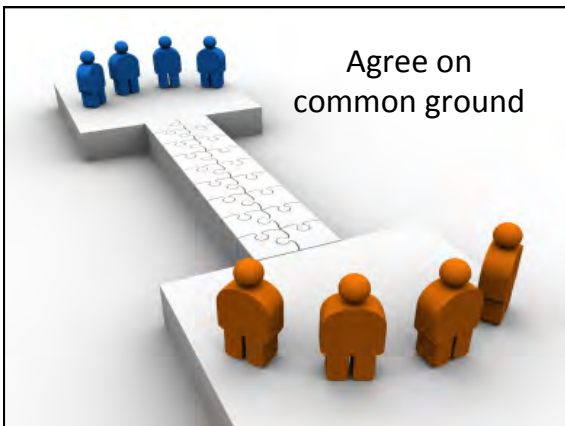


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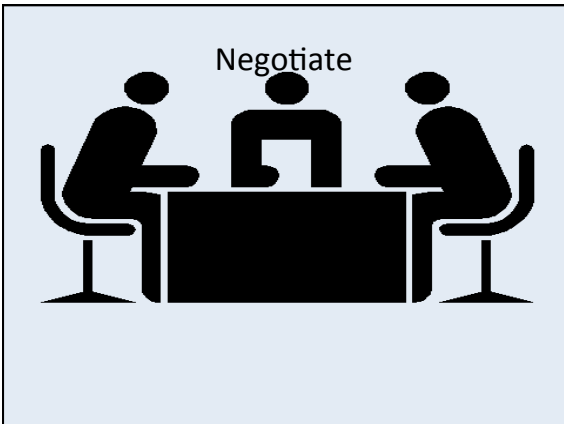
Specify points of disagreement



Brainstorm solutions



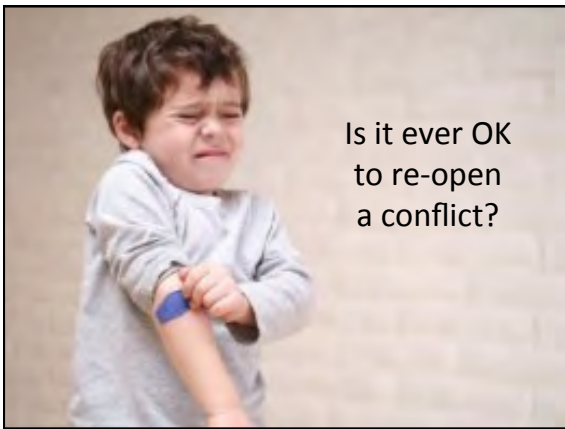
Negotiate

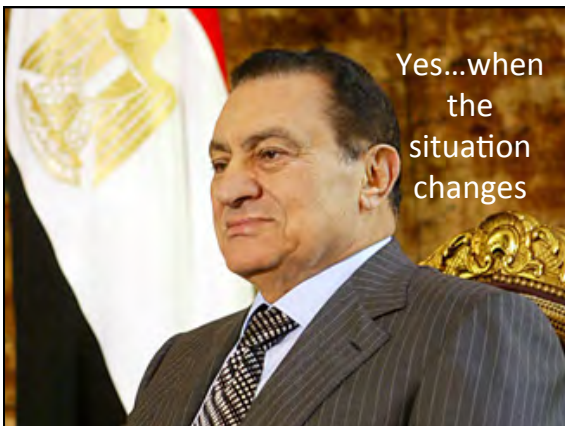


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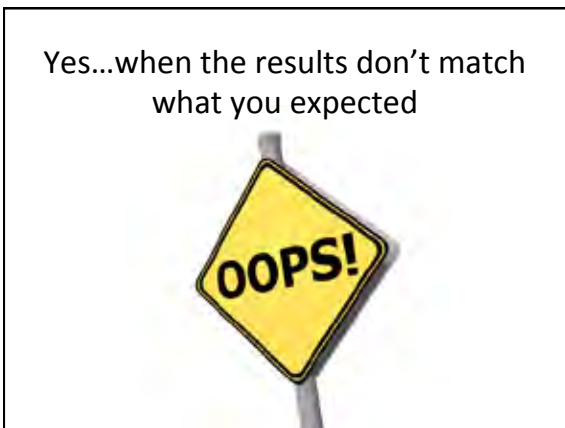




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No...when people are avoiding responsibility or blocking progress



When to let go



Your responsibility: as a supervisor



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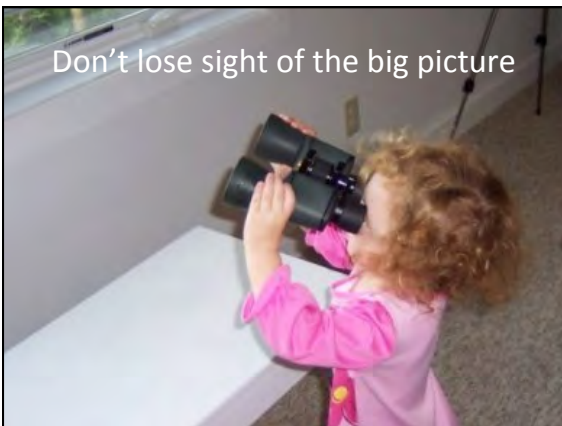
Your responsibility:
as a team member or colleague



Your responsibility: as an individual



Don't lose sight of the big picture



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