

**What Will Happen When I'm Gone:
Ensuring Knowledge Transfer to Your Successor**

**Infopeople webinar
Wednesday, December 14, 2011**

Resource List

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Conklin, Jeff, *Designing Organizational Memory*. CogNexus Institute, 1997.
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Feldman, Susan, *The High Cost of Not Finding Information*. March 1, 2004.
<http://www.kmworld.com/articles/readarticle.aspx?articleid=9534>

Hartman, Amy and Meg Delaney, *Wait! You Can't Retire Without Sharing That with Us*. American Libraries, October 26, 2010.
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Lesser, Eric and Laurence Prusak, *Preserving Knowledge in an Uncertain World*. MIT Sloan Management Review, April 15, 2002. <http://sloanreview.mit.edu/the-magazine/2001-fall/43111/preserving-knowledge-in-an-uncertain-world-2/>

Mitchell, Hugh, *Grey Jobs: Challenges and Solutions in the Workplace*. May 16, 2011.
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Nash, Kim S., *Don't Let Boomers Bust Your Business*. Baseline, May 2005, Issue 43, p 31.

Paul Whitney (outgoing Vancouver, BC City Librarian) Interviews on YouTube:

Part 1: <http://www.youtube.com/watch?v=XpuZyuwe8S4>

Part 2: <http://www.youtube.com/watch?v=JN0mtYE8hcE>

Part 3: <http://www.youtube.com/watch?v=o081NkZ-5jo>