

## Q&A Session for The Hopeful Workplace

Session Number: 574014287

Date: 2012-1-17

Starting time: 11:28

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Trina Panagos - 11:48

Q: I just accidentally closed the pop up for Audio Broadcast, but I can still hear the audio. Should I do anything to bring it back up or will I be okay without?

Infopeople Project - 11:54

A: Should have lost audio, but I'd click the little icon in participats panel the looks like radar and it should come back. Can also go to text menu "Communitcate" audio broadcast.

eileen oshea - 11:55

A: you can reopen that window by clicking on the Communicate menu and selecting Join Audio Broadcast

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Mike Hatchett - 11:41

Q: Richmond Va

Infopeople Project - 11:57

A: I've been there

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Mike Hatchett - 11:41

Q: Nice!

Infopeople Project - 11:57

A: yup

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Trina Panagos - 11:42

Q: Frederick MD

Infopeople Project - 11:57

A: Use to live in towson

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Library of Congress sld - 11:49

Q: Hi from DC

Infopeople Project - 11:58

A: Welcome

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isa dean - 11:58

Q: quick question to make sure i've got my system all set up - should i just be hearing music on the audio and the first slide in the Cisco WebEx Event Center? Do I also need to call in - or is the audio for this webinar live through the computer?

## Q&A Session for The Hopeful Workplace

eileen oshea - 11:58

A: yes, you should be hearing music. you don't need to call in.

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Sally Bosken - 11:51

Q: Hello from teh US NAval Observatory Library in sunny DC

Infopeople Project - 11:59

A: hi

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Trina Panagos - 11:55

Q: Clicked the icon and the little popup window is back. Thanks!

Infopeople Project - 11:59

A: no problem

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Melissa Davidson - 11:58

Q: Hi from Staunton VA

Infopeople Project - 11:59

A: hi

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Mary Matuszak - 12:01

Q: I can barely hear the presenter

Infopeople Project - 12:04

A: better?

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Rachel Altmann - 12:01

Q: I don't hear any sound.

Infopeople Project - 12:04

A: sound now?

Infopeople Project - 12:04

A: You can call in using the phone icon in the participants panel

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Christi M. Underdown-DuBois - 11:58

Q: LaVergne/Nashville, TN is nice and tornadoy. LOL

Infopeople Project - 12:06

A: Welcome

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Marisa Iacobucci - 12:07

Q: Hello from Ithaca, NY! Will we have access to a transcript after the presentation?

eileen oshea - 12:09

A: Yes, the closed caption transcript will be available in a day or two.

## Q&A Session for The Hopeful Workplace

Infopeople Project - 12:10

A: hi

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Marisa Iacobucci - 12:09

Q: Great! Thanks...

Infopeople Project - 12:09

A: Not a problem

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Denise McMahon - 12:09

Q: Will this program be archived?

Infopeople Project - 12:10

A: yes

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Caroline Beverstock - 12:17

Q: How do I get the closed captions turned on?

Infopeople Project - 12:19

A: Do you see Media Viewer? Put in name and submit.

Infopeople Project - 12:20

A: If you have enough room on monitor open second window with:

<http://www.captionedtext.com/client/event.aspx?CustomerID=1140&EventID=1896365>

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Jenniffer Woodson - 12:22

Q: Just a note that there are some errors in the captioning that should be corrected at some point.

Infopeople Project - 12:22

A: Thanks

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tonya boltz - 13:27

Q: i lost sound and clicked on join broadcast and nothing is happening what now?

eileen oshea - 12:27

A: call in if you can. 1-877-668-4490

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tonya boltz - 13:27

Q: got it back now

eileen oshea - 12:28

A: great!

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Vicky Baker - 12:32

Q: Lost audio completely

## Q&A Session for The Hopeful Workplace

Infopeople Project - 12:33

A: You can call in at 877-668-4490 access code 584 014 287

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Vicky Baker - 12:33

Q: Yea, I'm back in

Infopeople Project - 12:33

A: great

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Pam Bloomquist - 12:38

Q: sound is out

Infopeople Project - 12:39

A: You can call in at 877-688-4490 access code 584 014 287

Infopeople Project - 12:42

A: call in: 877-668-4490 access code 584 014 287

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Karen Knox - 12:45

Q: i think i lost audio?

Infopeople Project - 12:46

A: call in call in: 877-668-4490 access code 584 014 287

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Karen Knox - 12:48

Q: sadly i can't. will the audio be in the recorded archive? you you email the recorded info for later access after?

Infopeople Project - 12:49

A: Yes, will be available in a couple of hours at:

<http://infopeople.org/training/hopeful-workplace>

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Sarah Dentan - 12:50

Q: I'm being told that access code is invalid.

Infopeople Project - 12:51

A: did i type wrong: 574 014 287

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Sarah Dentan - 12:52

Q: that one works, thanks.

Infopeople Project - 12:52

A: great

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Fred Haslam - 12:49

Q: Re Strategic Planning: To what extent do you recommend that goals be measurable

## Q&A Session for The Hopeful Workplace

George Needham - 12:53

A: Goals need to be measurable. There's no inherent conflict between measurable, achievable, and meaningful.

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celina lee - 12:47

Q: is there a list of bibliographies for this "research data" Joan referenced?

George Needham - 12:54

A: Which data, Celina?

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Wendy Wendt - 12:54

Q: My sound just went out.

Infopeople Project - 12:56

A: call in (if you can): 877-668-4490 access code 574 014 287