

Q&A Session for Library P.I

Session number: 578550857

Date: Wednesday, February 22, 2012

Starting time: 10:41 AM

!Barbara Pope (bpopo@pittstate.edu) - 12:39 PM

Q: Is the session being recorded for playback later?

Priority: N/A!

!eileen oshea!! - 12:39 PM

A: yes, it is.!

!Infopeople Project!! - 12:40 PM

A: It will be on the same page where you logged in about 2 hours after the webinar!

!Barbara Pope (bpopo@pittstate.edu) - 12:39 PM

Q: Thanks. I will let my coworkers know.

Priority: N/A!

!Infopeople Project!! - 12:40 PM

A: Great!

!Mamie Ney (mamie.ney@maine.gov) - 12:44 PM

Q: Do you ever consider the non-data info? If so, when and how?

Priority: N/A!

!Fran Adams (cmpublib@blomand.net) - 12:45 PM

Q: What is the first thing to do to start a friends group?

Priority: N/A!

!john mokonyama (mokonyama@yahoo.com) - 12:45 PM

Q: what skills do you need to facilitate the process improvement?

Priority: N/A!

!Fran Adams (cmpublib@blomand.net) - 12:45 PM

Q: What information do you need for a friends group?

Priority: N/A!

!john mokonyama (mokonyama@yahoo.com) - 12:47 PM

Q: What leadership style is most effective? Do you need to be a charismatic leader?

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Priority: N/A!

Vicki Miller to All Participants:

What should the director do when younger and more innovative librarians plan while leaving out older librarians?

Priority: N/A!

Jennifer Bowman to All Participants:

Any advice for small libraries? We have a staff of 16 so our teams will be small. We also have staff who cling to "But we've always done it this way."

Priority: N/A!

!john mokonyama (mokonyama@yahoo.com) - 12:51 PM

Q: What do you do to improve process when the only thing to improve is held back by old leadership?

Priority: N/A!

!john mokonyama (mokonyama@yahoo.com) - 12:52 PM

Q: Does this model apply to academic libraries. Is so, how does your model apply to academic libraries?

Priority: N/A!

!john mokonyama (mokonyama@yahoo.com) - 12:54 PM

Q: What if confrontation or consultation is not encouraged, lest you get fired?

Priority: N/A!

!john mokonyama (mokonyama@yahoo.com) - 12:56 PM

Q: What are the disadvantages of engaging in process improvement as a younger employee (from Library school)?

Priority: N/A!

!Fran Adams (cmpublib@blomand.net) - 1:00 PM

Q: Thanks. Goodbye.

Priority: N/A!

!john mokonyama (mokonyama@yahoo.com) - 1:01 PM

Q: thanks

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Priority: N/A!

!Todd Elliott (elliottt@portsmouthva.gov) - 1:01 PM

Q: Thank you!

Priority: N/A!

!Vivki Miller (millervs@wssu.edu) - 1:01 PM

Q: thank you

Priority: N/A!

!Bea Mallek (beatrice.mallek@ucsf.edu) - 1:01 PM

Q: Thank you!

Priority: N/A!