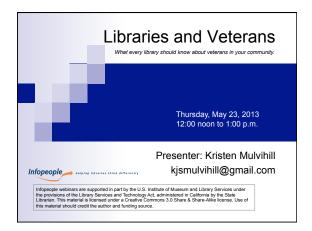
## Veterans and Public Libraries: What Every Librarian Should Know



#### Agenda

- Why talk about veterans and libraries?
- What is a veteran?
- Today's challenges
- Organizations
- What every librarian should know
- What libraries are doing now
- What libraries can do next

## Why talk about veterans and libraries?

- "Aren't veterans being helped by other organizations?"
- "Why should libraries be responsible for helping veterans?"
- This is about what libraries already do:
  - Learning about the community we serve,
  - Connecting community with information.
  - Building relationships.

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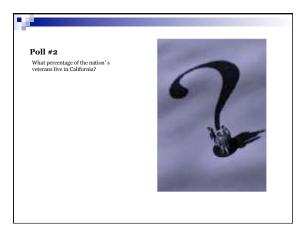
### Veterans and Public Libraries: What Every Librarian **Should Know**



### Who are our U.S. veterans?

- · Branches of military service and types of separation
- Assumptions/biases
- Unique cultural backgrounds
- · Recently separated or older veterans
- Talking / not talking about the past
- · Veteran Community:

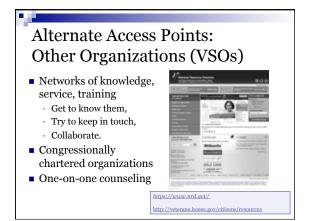
  - Spouses and children
     Parents and caregivers



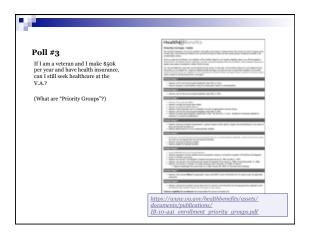
## Veterans and Public Libraries: What Every Librarian Should Know

# Today's challenges for veterans and the veteran community Intimidating paperwork Lost your DD-214? Media misconceptions Information overflow: Resources are abundant but not necessarily organized New battlefield medicine yields more survivors Veterans of previous wars are living longer

# Organizations Department of Veteran Affairs – V.A. Federal, State, County VBA vs. VHA Death and Burial Services CVSO vs. VSO National Archives



## **Veterans and Public Libraries: What Every Librarian Should Know**

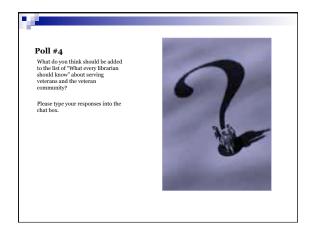


## What every librarian should know

- Crisis lines
  - Cheat sheet
  - Magnets, flyers, brochures
- Who is your veteran community and your
- V.A. & VSO locations
  - Shuttle services
  - Directions
- Keep track of FAQS



Are there military families in your community?



# Veterans and Public Libraries: What Every Librarian Should Know

### What are libraries doing now? Online resources Shasta Public Libraries ■ Programming Kern County Library Collections San Diego Public Library Escondido Public Library Veteran Services Building relationships and collaborations Chula Vista Public Library Veterans Wing California Center for the Book Poll #5 What are your ideas for raising awareness or improving services, programming, and collections for veterans at your library? Remember our strengths as librarians Organizing information, $Helping\ people\ access\ information,$ Providing a venue for people to meet each other, Providing a sense of a safe place, Helping people in the community and the organizations in the community connect with each other.

#### Q&A

- Let's review your questions!
- More questions? *Join the discussion on LinkedIn*

References available at
Librarians Serving Veterans on
Wordpress

# **Veterans and Public Libraries: What Every Librarian Should Know**

Thank You!	
<ul> <li>More information, more discussion, more connections:</li> <li><u>Librarians Serving Veterans on LinkedIn</u></li> </ul>	
<ul> <li>If you are unable to access LinkedIn, resources discussed today will be listed at the following URL: http://librariansservingveterans.wordpress.com/references-and-</li> </ul>	
resources/	
■ Contact Kristen at <u>mulvihill.librarian@gmail.com</u>	
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