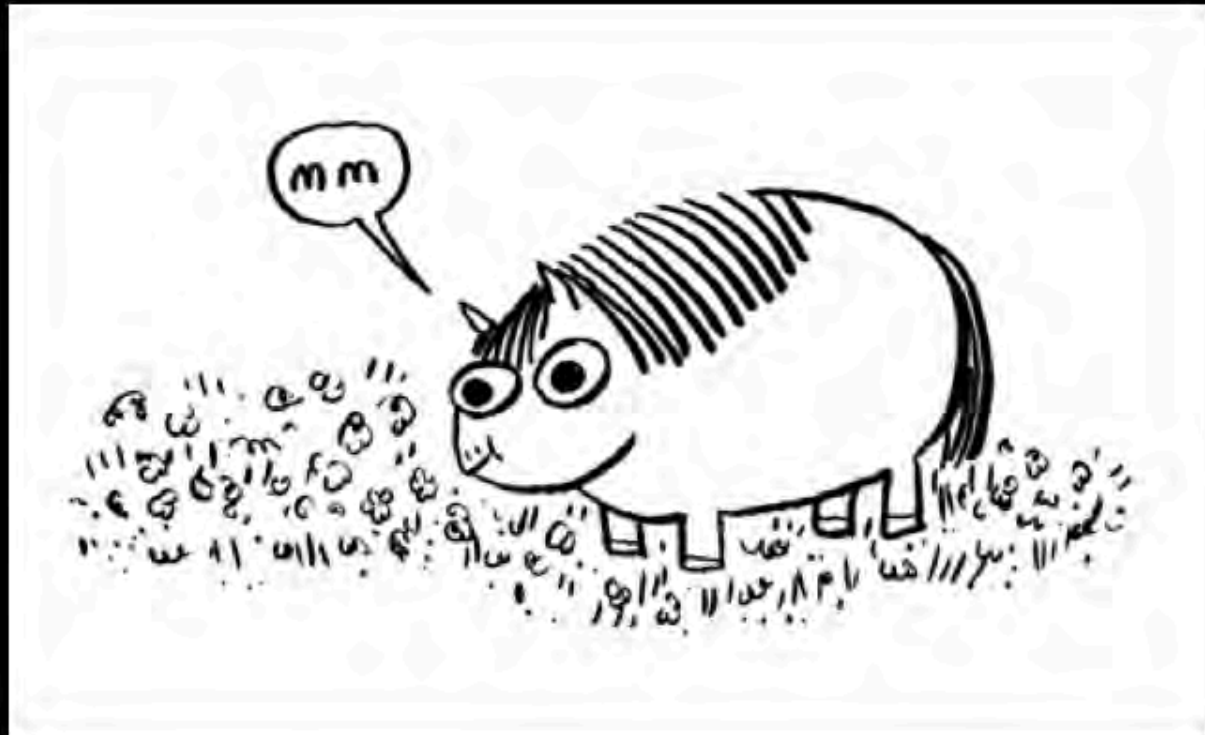


**CUSTOMIZING LIBRARY VENDOR**  
**TOOLS**  
**FOR BETTER CUSTOMER**  
**SERVICE**

**MATTHEW REIDSMA**  
**GRAND VALLEY STATE UNIVERSITY**

An Infopeople Webinar  
Thursday, February 26, 2015





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[OhioLINK's Pickup  
Anywhere](#)

[Search by Keyword](#)

[Using OhioLINK](#)

## Library Catalog: Search by Keyword

To locate materials in the catalog by keyword, choose the "Library Catalog" option on the main Library Catalog page and then select Keyword Search. In the "Search Input" box, type one or more terms relating to your topic. The system will look in the title, corporate author, subject, and table of contents fields for that word or words. Since the Library Catalog is capable of searching all fields within a record, keyword searching is a valuable tool that expands your search capability. Together with "boolean" and "proximity" searching, you can define a catalog search for both recall and relevance of retrieved records.

### Tips for Searching by Keyword

- **Phrase Searching:** Advanced Keyword searching allows you to search for words as phrases. So, when you type in the words "welfare reform," the system will look for those words next to each other.
- **Use of Boolean Operators:** If you want to search for two concepts separately you would use the boolean operator AND.
  - **For example:** welfare reform **and** poverty
- If you want to search for *synonyms* of a concept, use the boolean operator OR
  - **For example:** poverty **or** impoverished
- A typical search string that combines both concepts might look like this: **(welfare reform) and (poverty or poor or low income or impoverished)**
- **Truncation:** The asterisk "\*" is used as a truncation symbol.
  - In the new advanced keyword search, one asterisk "\*" means that the system will add up to five characters to the root of your word:
  - **adolescen\*** will give you *adolescent* or *adolescents* or *adolescence*
  - Two asterisks "\*\*" means that the truncation is open-ended. This can be a little dangerous since you may get words that you hadn't anticipated, but would work with a root word like "development."
  - **develop\*\*** will yield *develop* or *developed* or *developmental* or *developmentally*
- **Proximity:** You can now use the word "near" to specify words that you want to be close to each other (up to ten words apart).
  - **For example:** *caregiving near burden* would give you a title that includes the phrase *"the burden of caregiving"* as well as *"caregiving burden."*
- **Sorting By Year:** Another addition to the keyword search is that the system automatically gives you results in chronological (rather than alphabetical order). This eliminates the need to sort by year.
- **Prelimiting:** Advanced keyword searching also offers the option to prelimit searches. To do this, type in the term or terms that you want and then choose to limit by **Location** to a particular Case library, or to a particular **Material Type** (*Projected AV* for videos; *Serials* for journals; etc.).

A combination of all of these new features should make your keyword searches more productive and help you identify the books, government documents or pamphlets, that will assist you in your research. Check the help

## Advanced Keyword Search

Any Field:	<input type="text"/>	And	<input type="button" value="Clear Form"/>
Any Field:	<input type="text"/>	And	
Any Field:	<input type="text"/>	And	
Any Field:	<input type="text"/>	<input type="checkbox"/> Limit search to available items	<input type="button" value="Submit"/>

Location: ANY  
 ZUMBERGE LIBRARY  
 FREY FOUNDATION LEARNING CENTER  
 STEELCASE LIBRARY  
 SPECIAL COLLECTIONS & RARE BOOKS

Material Type: ANY  
 ---  
 PRINTED MATL  
 ARCHIVAL MATL  
 PRINTED MUSIC

Language: ANY  
 Arabic  
 Chinese  
 English  
 French

Year: Within  After  and Before

Publisher:

Search and Sort: sorted by relevance

### SEARCH OPTIONS


[Keyword](#)  
[Advanced Keyword](#)  
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[Journal Title](#)  
[Author](#)  
[LC Subject](#)  
[Medical Subject](#)  
[Call Number](#)  
[ISBN/ISSN](#)


### MY LIBRARY

[My Library Account](#)  
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[Comments](#)  
[Just Ask](#)

### Search Tips

- Wildcards** You can search for similar words using wildcards (also called truncation). Wildcards can be used in two different ways - the "\*" allows you to search for words that begin with the same root, while the "?" allows you to replace one character anywhere within a word.  
Example : philosoph\* (searches for philosophy, philosophies, philosophical, etc.)  
Example : st?cks (searches for sticks, stacks, stocks, etc.)
- Boolean Operators** Use "and" and "and not" to narrow your search, and use "or" to broaden your search.  
Example : stocks and bonds  
Example : lung and not cancer  
Example : (alaska or canada) and (adventure and not vacation)
- Phrase Searches** Search for complete phrases by enclosing them in quotation marks.  
Example : "over the cuckoo's nest"

 Start Over

 Regular Display

Requesting Cinema sheet music : a comprehensive listing of published film music  
"Squaw Man" (1914) to "Batm

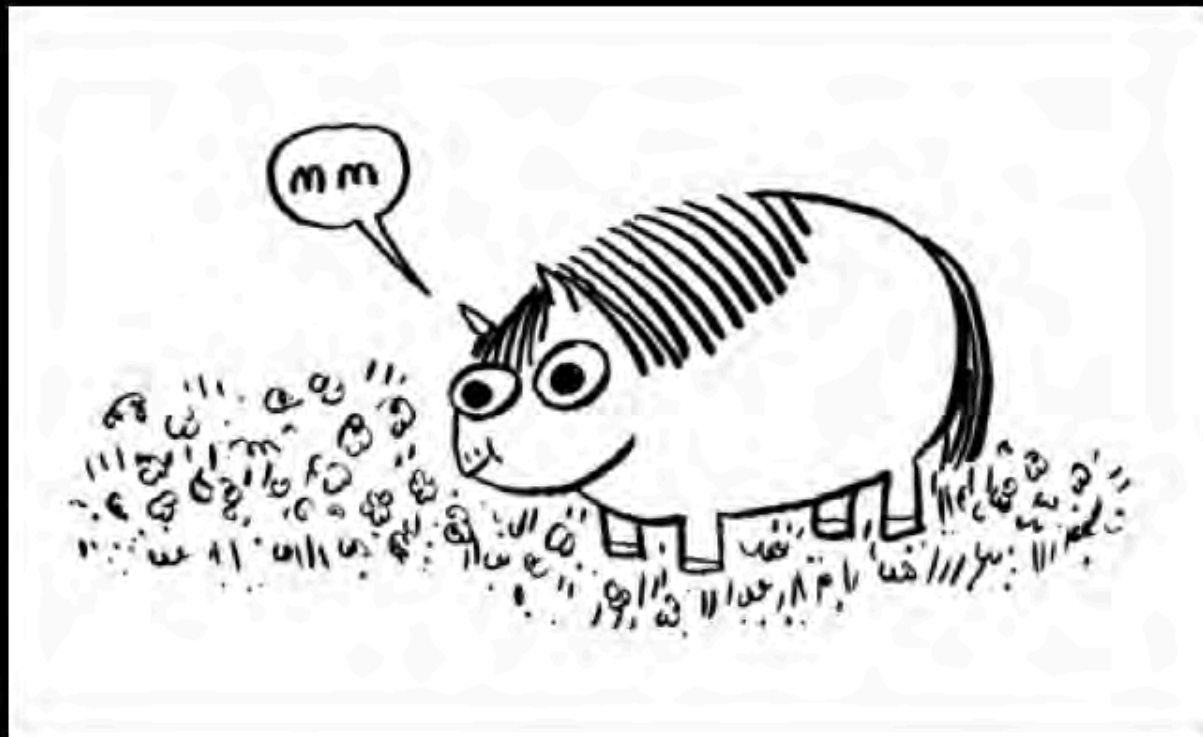
There is a problem with your library record. Please see a  
librarian.

## Document Delivery

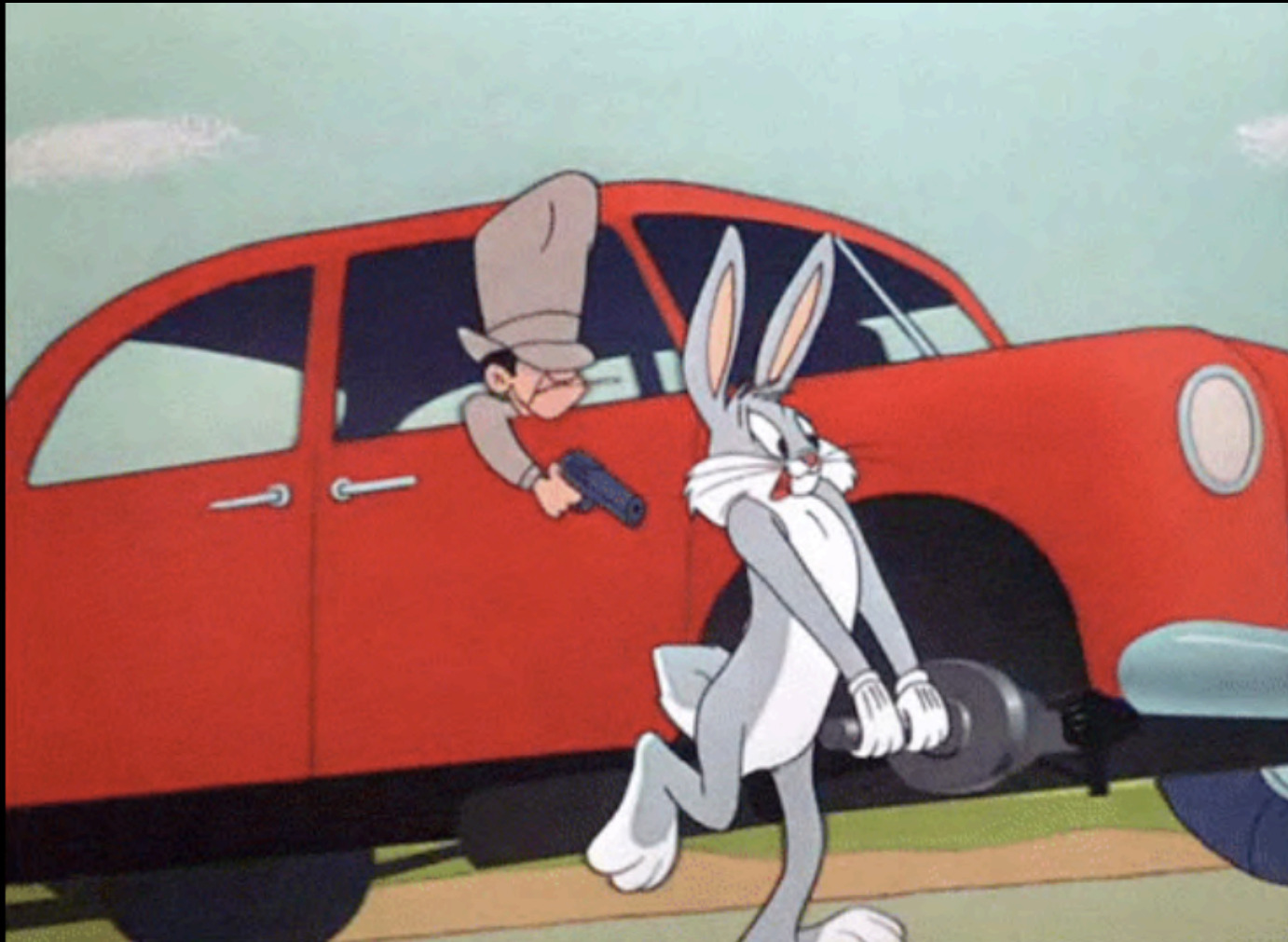
Request Item ▼

View Items

Book Request Received. Transaction Number 229762

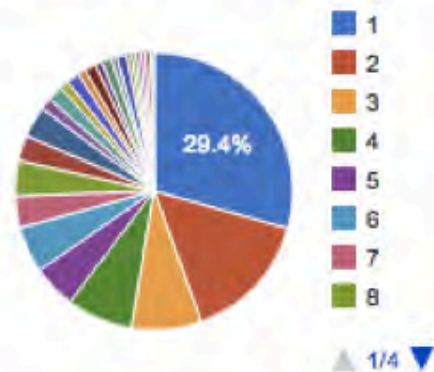




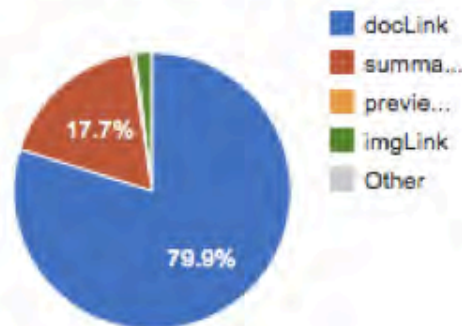


**HOW JAVASCRIPT WORKS**

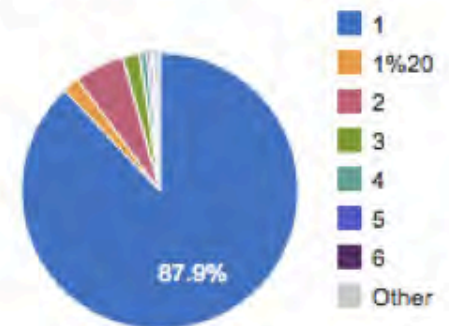
Clicks on Summon by Position



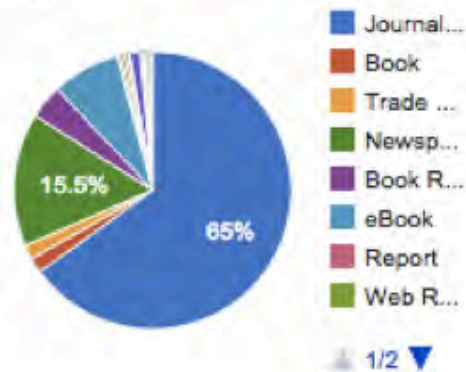
Clicks on Summon by Position



Clicks on Summon by Page



Clicks on Summon Results by Item Type



iked Items that are in the OPAC

10.1%

# **WHAT ABOUT YOU?**

**Using chat, let us know about  
an issue you wish you could  
change with a vendor system.**

**BASIC**

**CUSTOMIZING  
LOOK AND FEEL**





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Chat is Online

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is open until 10pm

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feeder

The easiest way to  
follow your favorite sites

Learn more

170

Press esc to quit

Submit score

Menu

Switch ship

```
<script>
```

```
    var newCss = document.createElement('link');
```

```
</script>
```

```
<script>
```

```
    var newCss = document.createElement('link');  
    newCss.setAttribute("rel", "stylesheet");  
    newCss.setAttribute("type", "text/css");  
    newCss.setAttribute("href", "styles.css");
```

```
</script>
```

```
<script>
```

```
    var newCss = document.createElement('link');  
    newCss.setAttribute("rel", "stylesheet");  
    newCss.setAttribute("type", "text/css");  
    newCss.setAttribute("href", "styles.css");  
    document.head.appendChild(newCss);
```

```
</script>
```

```
<script>
```

```
jQuery.( 'head' ).append( '  
    <link rel="stylesheet" type="text/css"   
    href="styles.css" />  
' );
```

```
</script>
```

```
<script>
```

```
    jQuery('head').remove('link');
```

```
</script>
```

```
<script>
```

```
    jQuery.( 'head' ).remove( 'link:last-child' );
```

```
</script>
```

## Classes

	Course	Sec	Name	Instructor
<a href="#">Add Class</a>	PHI 102	17	Ethics	Tunstall, Dwayne
<a href="#">Add Class</a>	PHI 102	09	Ethics	Rowe, Stephen
<a href="#">Add Class</a>	PHI 220	01	Aesthetics	Tunstall, Dwayne
<a href="#">Add Class</a>	PHI 306	01	Eastern Great Philosophers	Ni, Peimin
<a href="#">Add Class</a>	PHI 306	01	Eastern Great Philosophers	NI, Peimin

Menu

Add Class

**PHI 102, Section 17, *Ethics*,**  
Tunstall, Dwayne

Add Class

**PHI 102, Section 09, *Ethics*,**  
Rowe, Stephen



**PHI 220, Section 01, *Aesthetics*,**  
Tunstall, Dwayne

Add Class

**PHI 306, Section 01,**  
*Eastern Great Philosophers*, Ni, Peimin

Add Class

**PHI 306, Section 01,**  
*Eastern Great Philosophers*, NI, Peimin

Add Class

**PHI 320, Section 01,**  
*Social and Political Philosophy*,  
UGLIETTA, John

Add Class

**PHI 343, Section 01,**  
*Philosophy of Religion*, Rowe, Stephen

Add Class

**PHI 495, Section 01,**  
*Reality, Knowledge and Value (capstone)*,  
Rowe, Stephen

Search Again?

# **WHAT ABOUT YOU?**

**IN THE CHAT, TELL US ABOUT  
A SYSTEM THAT HAS A LOOK  
AND FEEL PROBLEM, AND  
WHAT YOU'D LIKE TO FIX!**

**INTERMEDIATE**

**CUSTOMIZING  
FOR USABILITY**

## Document Delivery

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[View Items](#)

[Renew Items](#)

Choose an option from the choices below.

### Digital Copies

View	Title	Author	Expires	Delete
------	-------	--------	---------	--------

No Electronic Articles Received

Articles are available for **14 days** from the date of receipt.

### Outstanding Requests

Details	Type	Title	Author	Status
---------	------	-------	--------	--------

No Requests

### Checked Out Items

Renewals	Title	Author	Status	Due Date
----------	-------	--------	--------	----------

No Items

**Missing something?** If you renew an item, it won't show up as checked out until the request is sent to the library we borrowed it from.

```
var emptyTables, numArticles;

if(($('#electronic-articles').length > 0) &&
    ($('#electronic-articles').find('.row-message').find('td').text() ==
    "No Electronic Articles Received"))
{
    // This is the home page, and the electronic copies table is empty

    emptyTables = emptyTables + 1;
    numArticles = 0;

    // Hide the electronic articles table

    $('#electronic-articles').hide();
} else {
    // There are articles

    $('#electronic-articles').find('tbody').find('tr').length;
}
```

## Your Document Delivery

Electronic Articles: 0

Outstanding Requests: 0

Checked Out Items: 1

Need something? We'll get it for you!

[Request an Item Now](#)

### Checked Out Items

Renewals	Title	Author	Status	Due
<a href="#">Allowed</a>	On farting : language and laughter in the Middle Ages /	Allen, Valerie, 1941-	Checked Out	11/2/2012

**Missing something?** If you renew an item, it won't show up as checked out until the request is sent to the library we borrowed it from.

## Document Delivery

[Manage Account](#) [Log Out](#)

[Request Item](#) ▼

[View Items](#)

### You have no requests

Document Delivery can get you electronic copies of articles and book chapters that GVSU doesn't have online in a few days, or borrow books and more from other libraries, usually within a week.

[Request an Item Now](#)

Need a book fast? [Get it directly from another Michigan Library.](#)

## Document Delivery

Request Item ▼

View Items

Renew

Book Request Received. Transaction Number 229762

```
// Item is either a book or thesis. Make readable status.  
$('.statusInformation').html(''  
    <b>Got it!</b> Loans from other libraries can take 1-2  
    weeks. We'll let you know when it's here.  
    ');
```

## Document Delivery

Request Item ▼

View Items

**Got It!** Loans from other libraries can take 1-2 weeks. We'll let you know when it's here.

### Checked Out Items

Renewals	Title	Author	Status	Due Date
<a href="#">163853</a>	On farting : language and laughter in the Middle Ages /	Allen, Valerie, 1941-	Checked Out to Customer	

## Your Document Delivery

Electronic Articles: 0

Outstanding Requests: 0

Checked Out Items: 1

Need something? We'll get it for you!

[Request an Item Now](#)

### Checked Out Items

Renewals	Title	Author	Status	Due
<a href="#">Allowed</a>	On farting : language and laughter in the Middle Ages /	Allen, Valerie, 1941-	Checked Out	11/2/2012

**Missing something?** If you renew an item, it won't show up as checked out until the request is sent to the library we borrowed it from.

**WHAT ABOUT YOU?**

**HAVE YOU DONE USABILITY  
TESTING ON ANY VENDOR  
TOOLS? WHAT DID YOU LEARN?**

**ADVANCED**

**REPLACING THE  
WHOLE SITE**

## Citation Information

Article: Baseball  
Author: Wolfson, Warren  
Journal: The Legal studies forum  
ISSN: 0894-5993 Date: 01/01/2009  
Volume: 33 Issue: 2 Page: 263

## Online access should be available through the following links:

Links		Resource
<a href="#">Article</a>	<a href="#">Journal</a> 08/01/2002 - present	<a href="#">Academic Search Premier</a>
<a href="#">Article</a>	<a href="#">Journal</a> 06/14/2000 - present	<a href="#">LexisNexis Academic</a>
<a href="#">Article</a>	<a href="#">Journal</a> 07/01/1999 - present	<a href="#">Legal Periodicals Full Text</a>
<a href="#">Article</a>	<a href="#">Journal</a> 07/01/1999 - present	<a href="#">Wilson OmniFile: Full Text Select</a>

## Still need the article?

[Have us email you a copy of the article through Document Delivery](#) (This typically takes four or five days.)

[Click here to search the catalog.](#) (If you're in the library, we may have this article in print.)

## Export citation to...

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## You are looking for:

Reed, Charles M. (11/15/2001). "Reading As If For Life." *Vital speeches of the day*. (0042-742X), 68 (3), p. 81.  RefWorks

[Article](#)[Journal](#)

06/01/1995 - 06/30/2007

[ABI/INFORM Global](#)[Article](#)[Journal](#)

10/08/1934 - present

[Academic Search Premier](#)[Article](#)[Journal](#)

10/08/1934 - present

[Business Source Complete](#)[Journal](#)

01/01/1993 - 07/31/2002

[General OneFile](#)[Journal](#)

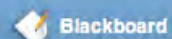
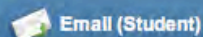

01/01/1993 - 07/31/2002

[Academic OneFile](#)

## No luck online?

**Step 1:** Look for this in print**Step 2:** Get it from another library

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```
$j(resultsTable).find("tr").each(function(index) {  
    // Grab values from the results table  
  
    if(index !== 0) {  
        if(format === "Journal" || format === "JournalFormat") {  
            articleLinkdata[i] =  
                $j(this).find("#ArticleCL").find("a").attr("href");  
            journalLinkdata[i] =  
                $j(this).find("#JournalCL").find("a").attr("href");  
        } else { // Not a journal article  
            // Get the book link, if applicable  
  
            BookLinkdata[i] =  
                $j(this).find("#BookCL").find("a").attr("href");  
        }  
    }  
});
```

```
// Get the date range
dateRangedata[i] = $j(this).find("#DateCL").text();

// Get the database name
DatabaseNamedata[i] =
    $j(this).find("#DatabaseCL").text();

// Get the database link
DatabaseLinkdata[i] =
    $j(this).find("#DatabaseCL")
        .find("a").attr("href");

    i++;
}
results = index; // Get total number of results
});
```

```
$("#content").html('
  <ul id="links">
    <li>
      <a class="button" href="' + articleLink + '">
        Full Text Online
      </a>
    </li>
```

...

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### You are looking for:

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*Nursing standard*. (28)20. p.37 - 42.   RefWorks

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# **WHAT ABOUT YOU?**

**WHAT SYSTEMS ARE NOT  
WORKING FOR YOUR PATRONS?  
WHAT HAVE YOU DONE TO MAKE  
THINGS BETTER?**

**MORE EXAMPLES**

**(AND CAVEATS)**

New Search My Account

## Find Books & Media at GVSU

Author ▾ Last Name, First Name


Search

Advanced Search

```
$('#select[name="searchtype"]').change(function() {  
    if($(this).val() == 'a') {  
        $("#input#searcharg").attr("placeholder", "Last Name,  
            First Name");  
    }  
});
```

Find articles, books, &amp; more

Find It!

**You are looking for:**Ryan, MJ. (07/01/2010). *Stress. Health (San Francisco, Calif.)*. (24)6. p.120.  RefWorks**Full Text Online** in Academic Search Premier[Details](#)[Hide Additional Results](#)**Online****Full Text Online** in Alt-HealthWatch[Details](#)**Full Text Online** in SPORTDiscus with Full Text[Details](#)**Print****Available in Print** at GVSUNot available online? [Order a copy from Document Delivery](#)Found a problem? [Let our crack team of link fixers know!](#)

Title                      **Journal of aquatic animal health.**  
Imprint                    Bethesda, Md. : American Fisheries Society, c1989-

Location	Call No.	Status
Mary Idema Pew ASRS - Periodicals	QL120 .J68 v.17 2005	Available
<a href="#">Request It</a>	<a href="#">Browse Similar</a>	
Mary Idema P	<div><p><b>Are you looking for a specific article?</b> <a href="#">Document Delivery</a> can send an electronic copy to you, free of charge.</p><p>Need the whole journal? We can put it on hold for you.</p><div><a href="#">Request an Article</a></div><div><a href="#">Request the Journal</a></div></div>	available
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Mary Idema P		available
<a href="#">Request It</a>		
Mary Idema P		available
<a href="#">Request It</a>		
Mary Idema P		available
<a href="#">Request It</a>		
Mary Idema P		available
<a href="#">Request It</a>		
Mary Idema Pew ASRS - Periodicals	QL120 .J68 v.6-7 1994-1995	Available
<a href="#">Request It</a>		
Mary Idema Pew ASRS - Periodicals	QL120 .J68 v.4-5 1992-1993	Available
<a href="#">Request It</a>		
Mary Idema Pew ASRS - Periodicals	QL120 .J68 v.3 1991	Available
<a href="#">Request It</a>		
Mary Idema Pew ASRS - Periodicals	QL120 .J68 v.2 1990	Available
<a href="#">Request It</a>		

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## Questions/Comments

✉ [ill@byu.edu](mailto:ill@byu.edu)

☎ (801) 422-6344

📍 [Main Circulation Desk, 3rd Floor, HBLL](#)

0 Total Requests

0 Checked Out

0 Available

0 In Process

### CHECKED OUT TO YOU

No items checked out. Items will appear here when you have them in your possession.

### AVAILABLE FOR USE

No items available for use. Items will appear here when they ready for you to use.

### IN PROCESS

No items in process. Items will appear here when you make a new request.

Books are typically available for pick up within 5-7 business days.

Downloads may be removed using the "Delete" link when you're done with them.

Faculty can have books delivered to their department office.

0 Total Requests

0 Checked Out

0 Available

0 In Process

#### CHECKED OUT TO YOU

No items checked out. Items will appear here when you have them in your possession.



**JAVASCRIPT DOESN'T  
ALWAYS WORK.**

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SITE LOAD SLOWER**

**VENDOR CHANGES  
MIGHT BREAK  
YOUR CODE**

**VENDORS MIGHT  
NOT MAKE IT EASY**

### Custom Link

CUSTOM

☐

Url

#

CUSTOM

☐

Text

<script src="http://library.hud.ac.uk/myreading/summonJS.pl" type="text/jav

DEFAULT

Image

☐

# **WHAT ABOUT YOU?**

**TELL ME WHETHER YOU THINK  
THIS APPROACH WOULD WORK  
FOR YOUR LIBRARY. WHY OR WHY  
NOT?**

**THANKYOU**

# QUESTIONS?

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[matthewreidsma.com](http://matthewreidsma.com)

## RESOURCES:

[matthewreidsma.com/javascript](http://matthewreidsma.com/javascript)



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