Chat form:
Future Proofing Library Spaces
May 11th, 2016 12:00 PM to 1:PM PDT

Yanni Cooper: Hello from Blacksburg.

Stephanie Beverage: Hello from Huntington Beach

Anne Sinclair: Hi from Rexburg.

Rosanne Macek: Hi from Mountain View CA

Orlando Guzman: Hello from Lafayette, CA

Linda McCarty: Hello from Readlyn, Iowa

Adrien: Hello from Edmond, OK

Sheri: Hi from Anacortes, WA

Derek Wolfgram: Redwood City, CA is here. Greetings!

Henry Gambill: Good Afternoon from Brentwood, Los Angeles

Tania Harden: Hi from Pocatello, Idaho

Rosanne Macek: Hi Derek! :-)

Jennifer Koerber: G'afternoon from Somerville, Massachusetts (near Boston)

Matthew Lighthart: Hi, having trouble with audio... any suggestions

Angela Germany: Hello from Baton Rouge Louisiana

Scott: Scott Bauer - Marin County Free Library

Maggie Goodman: Hello, Maggie Goodman from Johnson City, TX
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Lucy: Rapid City SD

Jeff Takao, Contra Costa County Library: Greetings! Public library staff here.

Meg Allen: Greetings from Baraboo, WI

Guest: Hello from Blackfalds Alberta Canada

Roslyn Donald: Roslyn Donald, Cupertino

Joanna Axelrod: Escondido, CA in the house!

Neale Stokes: neale stokes, librarian at los angeles public library

Erin Brooks: Grayson, GA

Alyssa 2: Bend, OR

Amy Rector: Carmel, CA

Sandy Silva: Sandy Silva & Wendy Kimsey from Pleasanton, CA

Tom Dillon: Olympia, WA

Michele Fenton: Hello from Indianapolis, IN

Cathie: Snowflake, AZ here

Amy Whitney: Greetings from Frederick Maryland!

Beth Cackowski: Hello from Elkins Park, PA!
Derek Wolfgram: Hey Rosanne! (And Scott, and Stephanie, and Roz, and Joanna!

Scott: 'Io Derek!

Valerie: Hi from London, Ontario

Mary G Johnson: Whoa, only one school librarian?

Joanna Axelrod: Hi Derek!

Tara: Hi Amy! I'm from Frederick Maryland too.

Sherry Smith: Sherry Smith: Hi from Granisle, B.C.

Amy Whitney: Hey Tara!

Stella Hanoh Coleman: Stella Hanoh-Coleman Seattle WA.

Heather: Hello Derek! Heather from City of Hope

Christine Faris: Christine from Havertown PA

Kate McCaffrey 2: Kate McCaffrey, Syracuse NY

Derek Wolfgram: Hi Heather!

Barbara Lockwood: Calabasas Public Library

Amy Whitney: Christine, I grew up in Havertown!

evonda copeland: Evonda Copeland, HonorHealth, Scottsdale AZ

Infopeople Project: You can get the worksheet here:
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https://infopeople.org/civicrm/event/info?id=577&reset=1

Dallan Adams: Hi Cathie!

Infopeople Project: The handout is near the bottom of the page.

Susan Currie: Hello from Ithaca NY

Donna Barron: Hello from Kentucky

Katie: Delaware Division of Libraries

Cathie: Hi Dallan

Claudia Depkin: Hello from Haverstraw, NY (Hi Susan Currie!)

Sarah: London Public Library

Joy Schnupp: Hello from Burlington, WI Public Library

Roger Hiles: Hi from Arcadia CA

Susan Currie: HI Claudia!!

smiller@coawi.org: Shirley from Ashland, WI on the shores of beautiful Lake Superior

Denise: Vienna, VA

Lucy: Meebo, starting book mobile, branches, downloadables

Lucy: Maker Space

Denise: How do we start thinkig proactively vice reactively?
kate mccaffrey: interesting to see book mobiles coming back

Lucy: have a "Book A Librarian" service for one on one assistance

Lucy: Reasearch for proactivity

Linda McCarty: We have broadband and were manually tracking wi-fi usage. We just added a Cloud Trax tracking system and found that usage is 3-4 times what we thought it was!

Susan Currie: Same for Tompkins County Public Library--we've been tracking wireless use for years but recently found a way to track more exactly--the numbers were amazingly high

Joanna Axelrod: Susan Currie... what system are you using to track wireless usage more exactly?

Jennifer Koerber: *nod* When I was still at a branch, we realized our wifi usage was so high because folks were sitting outside on the lawn when we were closed and using it then

Jeff Takao, Contra Costa County Library: Love the Billy Idol reference! Dancin' with myself...

Susan Currie: same here-- folks sit outside the library for the wifi!

Claudia Depkin: Just tested our speed - 19.88 Mbps down, 37.22 Mbps up.

Denise: unless those chairs have built-in outlets, they won't be too popular

John McGraw: not so compact, relatively speaking, these days
Roger Hiles: We're looking at the new Steelcase Thread under-carpet power system.

Orlando Guzman: @ denise, at our branch we have comfy places with no close power that people use all the time just to read! :)

Denise: yes, I gt, but we are talking mobile users here.

Derek Wolfgram: +1 for Steelcase Thread - no more trenching concrete slab floors to put power & data in

Yanni Cooper: We are in the process of deploying "charging kits" that can be checked out for in-house use.... A battery pack w/ a variety of connectors for common devices.

Derek Wolfgram: For charging, we're contracting with a company called Doblet that provides portable battery chargers that can be checked out at the desk. The chargers for the battery units are proprietary, so the devices would be useless if people walked off with them. Works with IOS and Android devices

Annette Osenga: Will organizers please email participants these comments? I want to grab stuff later, and focus on listening right now. Tx.

Denise: that's my library! cubicle city!

Orlando Guzman: collaborative computing spaces are usually what our libraries are seriously lacking

Infopeople Project: They will be available on the description page later today.
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Susan Currie:skyping/facetime for interviews, test proctoring

Neale Stokes:we have homeless patrons who don't have access to charging except when we're open--they are charging up until the moment we close so they can use their devices that evening

Susan Currie:using library app to find events and materials

Orlando Guzman:I think the day of larger desktop computers is over and we need to offer spaces that are moveable, customizable (i.e. laptop lending, tablet lending, moving stuff around)

Susan Currie:ff

Annette Osenga:Does anyone know of side tables that are ideal height, durable, lightweight for user to move, but stable? Hotel industry stuff is too expensive.

Lucy:We are lending i-pads

Sarah Houghton:Annette: not side tables, but vinyl big comfy chairs with swing out table arms (like back in the day in grade school) have worked realy well for us.

Denise:can see problem with side tables getting in the way for ADA accessibility

Claudia Depkin:You need a mix. Someone in a wheelchair may not be able to get into a comfy chair with a tablet, and would need something that could be pulled over to be placed in front of the chair.

Orlando Guzman:we're looking at the idea of portable labs for programs that we can move around our facility (depending on space available, size of program, etc...)
Denise: Claudia, maybe something like the "tables" that go over the beds in a hospital? They are mobile and height-adjustable. Power? Not so much, tough.

Denise: though

Amy Whitney: Orlando--we do this at our library--be aware that this idea requires lots of staff time for set-up and break-down

Orlando Guzman: Thanks for that, we just got a grant and we were planning on having part of that be writing up the curriculum for the portable labs (along with instructions, training for staff, consultants, etc..)

Orlando Guzman: *portable

Orlando Guzman: having a post mortem after a new project or program is the thing most projects don't do and it's crucial for learning to improve things

Lucy: We joined a library Consortium with smaller libraries and had to choose a lesser ILS than we had before. So now we have more hands on staff time... sacrifice for ILL with all libraries in consortium I guess

Claudia Depkin: When my husband "works from home," he goes to the coffee shop and has 2 computers and 2 mobile phones with him. That's a lot of outlet requirements for one individual.

Roger Hiles: CloudTrax +1 from us as well.

Guest: We are very lucky in Alberta, our Provincial government supplies "Super-Net" to all Public libraries and schools for free!
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kate mccaffrey: Any advice for turning a Pop UP Library vehicle into a mobile hotspot?

Claudia Depkin: Thanks Carson!!!!

Denise: thnak you!

Orlando Guzman: do any libraries out there offer their patrons ethernet cable connections and cables? what is the impact on staff?

Derek Wolfgram: You rocked it, Carson!

Yanni Cooper: Thank you!

Anne Sinclair: Thank you!

*Angela: Thank you!

Tania Harden: Thank you!

Jeff Takao, Contra Costa County Library: Thank you very much!

Katie Hoffman: Thank you!

Orlando Guzman: Thanks for the webinar Carson

Sheri: Thanks so much!

kate mccaffrey: thank you, Carson (and hello Claudia)

Valerie::)

Jo Rolfe: Thank you!
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Donna Barron: Thank you!

Jenny Novacescu: Thanks for the webinar! A lot to consider!

Michelle Ray: Thank you!

Michele Fenton: Thanks!

Amy Whitney: Thank you.

Leizel: Thank you!

Meg Allen: Thank you!

Sherry Smith: Thank you!

Infopeople Project: https://www.surveymonkey.com/r/TCQ88JZ

Jennifer Koerber: thank you!