

Asset Based Community Development (ABCD) in the Library

September 16, 2016

Chat Transcript

Cindy Mediavilla:Great music--thanks! Every day is a little better with Frank Sinatra.

Chuck - Infopeople Project:Thanks to Breezy

Denise Davis:Who doesn't like Frank!

Cindy Mediavilla:Or Nat King Cole . . .

Laura Cook:Hello

Laura Cook:It says Laura, but it is me, Luren Dickinson, representing Beaumont

denise dorn:despite having the volume up full, I can barely hear this presentation.

Mary Augugliaro - Infopeople:If you are having audio issues, you can call in: 888-450-5996  
passcode 264311#

Mary Augugliaro - Infopeople:The slides and handout for today's webinar are available here  
<https://infopeople.org/civicrm/event/info?reset=1&id=611>

Cindy Mediavilla:What has happened in Casa Blanca since Dias de las Artes? Have community relationships continued? What has been the library's continued role?

Sabah Eltareb:the capacity inventory you mentioned - is this a joint endeavor open to the entire community? How long is the process? Who facilitates? Would you share any lessons learned from your efforts?

Cindy Mediavilla:Thank YOU!

denise dorn:who initiates this process? The town, the county, the library?

denise dorn:county, sorry

denise dorn:how was it determined to be needed? (I came in late, so this may have been covered)

Lisa Palombi:How do you transition front line staff from perceiving our patrons as customers to seeing them as citizens with untapped resources?

Joline Buechler:Should our volunteers have a designated number of training hours

Ann:So as a result of this experience do you see more people coming to the library and/or

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attending programs offered outside the 4 walls of the library?

Rochester Public Library:How did you get representatives from all the different neighborhoods involved initially? Were they library patrons?

Sabah Eltareb:Following up on Lisa's question - how are you measuring success? community support? increased library involvement with issues, meetings, etc.?

Cindy Mediavilla:It sounds like ABCD compliments the Harwood method of community engagement. Have Riverside staff been trained by Harwood? And, if so, how do ABCD and Harwood compare?

denise dorn:Just learned about Harwood this past week, and I thought it sounded similar.

Lisa Palombi:You haven't mentioned any drawbacks or problems. Were there any bumps in the road that were significant enough to incorporate in the planning for the next project?

Ann:Thank you!

denise dorn:Thank you!

Darla Wegener:Thanks Tonya. Great work!

Denise Davis:This sounds very scalable. Is that a fair observation?

Lisa Palombi:Thank you!

Sabah Eltareb:Sorry for the confusion - I meant following up on Ann's question (not Lisa's) but my error didn't phase you. Last question - is there funding now built into your budget for this?

Joline Buechler:Enjoyed this, very informative. Thank you

Denise Davis:Thanks!

denise dorn:more like 26 neighborhoods in 26 years, if the first project took 10 months!

Liz:thank you