

Exercise #3 Configuration Solutions

In this exercise you will think about the two biggest problems with your current configuration for staff and the public and consider possible solutions.

A. What are the two biggest problems with your current configuration for:

- The public:

- IT staff:

- Other library staff:

B. Review the handouts *Software Tools for Configuring Public Access Computers* and *Shared Computer Toolkit for Windows XP Product Overview*.

C. What are some possible software solutions to your current configuration issues?
(Consider staffing, training, hiring outside help, software solutions)

- Solutions to help the public:

- Solutions to help the IT staff:

- Solutions to help other library staff: