

Exercise #3 Benefits Matrix

In this exercise you will identify benefits associated with a number of library services and determine what kind of benefit each one is.

List as many library services as you can and indicate the type of benefits each one provides.

Library Service	Type of Benefit							
	Personal	Community	Economic	Social	Direct	Indirect	Tangible	Intangible
<i>Example:</i> Borrow books	✓		✓		✓		✓	